

# Citizen Services Summary

	Actual FY 06	Original Budget FY 07	Adjusted Budget FY 07	Budget FY 08	% Change From Orig. FY 07	% Change From Adj. FY 07
<b>Citizen Services Administration</b>	\$274,232	\$272,830	\$272,985	\$286,170	4.89%	4.83%
<b>Aging</b>	674,024	758,140	758,000	845,690	11.55%	11.57%
<b>Carroll County Advocacy and Investigation Center</b>	119,320	132,930	132,930	143,390	7.87%	7.87%
<b>Total Citizen Services</b>	<b>\$1,067,576</b>	<b>\$1,163,900</b>	<b>\$1,163,915</b>	<b>\$1,275,250</b>	<b>9.57%</b>	<b>9.57%</b>

	Actual FY 06	Original Budget FY 07	Adjusted Budget FY 07	Budget FY 08	% Change From Orig. FY 07	% Change From Adj. FY 07
<b>Access Carroll</b>	\$25,000	\$25,750	\$25,750	\$26,525	3.01%	3.01%
<b>Carroll County Arc</b>	225,420	232,190	232,190	239,160	3.00%	3.00%
<b>CHANGE, Inc.</b>	225,420	257,190	257,190	239,160	-7.01%	-7.01%
<b>Family and Children's Services Domestic Violence</b>	66,940	68,950	68,950	71,020	3.00%	3.00%
<b>Family and Children's Services Sexual Abuse Treatment</b>	184,950	190,500	190,500	196,215	3.00%	3.00%
<b>Granite House</b>	75,000	100,000	100,000	103,000	3.00%	3.00%
<b>Health Department</b>	2,960,490	3,108,780	3,108,780	3,109,290	0.02%	0.02%
<b>Human Services Programs</b>	751,340	773,880	773,880	797,100	3.00%	3.00%
<b>Junction</b>	119,240	122,820	122,820	126,505	3.00%	3.00%
<b>Long Term Treatment Facility</b>	0	0	0	750,000	100.00%	100.00%
<b>Partnership for a Healthier Carroll County</b>	75,000	0	0	0	0.00%	0.00%
<b>Rape Crisis Intervention</b>	74,610	76,850	76,850	89,160	16.02%	16.02%
<b>Social Services</b>	186,300	191,885	191,885	197,645	3.00%	3.00%
<b>Target Community and Educational Services</b>	225,420	232,190	232,190	239,160	3.00%	3.00%
<b>Youth Services Bureau</b>	513,800	529,210	529,210	545,090	3.00%	3.00%
<b>Total Citizen Services Other</b>	<b>\$5,708,930</b>	<b>\$5,910,195</b>	<b>\$5,910,195</b>	<b>\$6,729,030</b>	<b>13.85%</b>	<b>13.85%</b>
<b>Total Citizen Services</b>	<b>\$6,776,506</b>	<b>\$7,074,095</b>	<b>\$7,074,110</b>	<b>\$8,004,280</b>	<b>13.15%</b>	<b>13.15%</b>

# Citizen Services Summary

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<b>Citizen Services Administration</b>	\$274,232	\$272,830	\$272,985	\$286,170	4.89%	4.83%
<b>Aging</b>	674,024	758,140	758,000	845,690	11.55%	11.57%
<b>CC Advocacy and Investigation Center</b>	119,320	132,930	132,930	143,390	7.87%	7.87%
<b>Total Citizen Services</b>	<b>\$1,067,576</b>	<b>\$1,163,900</b>	<b>\$1,163,915</b>	<b>\$1,275,250</b>	<b>9.57%</b>	<b>9.57%</b>

## Mission and Goals

To provide individuals and families with the information, programs, and services that focus on sustaining and enhancing their quality of life.

### Goals Include:

- Ensure that Carroll County remains a place where all citizens can live healthy, secure and productive lives.
- Deliver quality customer service to the evolving community of Carroll County.
- Provide the highest quality of services, programs and assistance to promote choice, dignity and independence for older adults and those who care for them.

## Budget Changes

- Difference between the FY 07 Original Budget and the FY 07 Adjusted Budget in Citizen Services Administration and Aging is primarily due to salary adjustments.
- The 11.57% increase in the Aging budget in FY 08 is primarily due to the four new custodian positions and the one-time purchase of cleaning equipment for the North Carroll and Westminster Senior and Community Centers.
- The 7.87% increase in the CC Advocacy and Investigation Center budget in FY 08 is primarily due to an increase in travel related expenses for out-of-state investigations. A change in law enforcement supervision from the Maryland State Police to the Carroll County Sheriff's Office occurred in 2006 and shifted the responsibility for out-of state investigations.

## Highlights, Changes and Useful Information

- Services provided at the Senior Centers included:

	FY 04	FY 05	FY 06
Meetings at Senior Centers by outside groups	3,009	2,976	3,113
Meals served	30,721	29,145	27,242
Long-Term Care Ombudsman # of inquiries	869	928	909
Volunteer hours performed at the Senior Centers	39,136	43,051	42,957
Senior Keep in Touch Program safety calls made	12,873	14,773	15,006
Senior Information and Assistance	20,526	17,732	23,443
Senior Assisted Housing	78	78	78
Income Tax Forms prepared by AARP at Bureau	783	659	983
Assisted Living Homes Monitored	19	17	24

- For 2006, the CCAIC division investigated 261 cases of abuse.

# Citizen Services Administration

Description	Actual FY 06	Original Budget FY 07	Adjusted Budget FY 07	Budget FY 08	% Change From Orig. FY 07	% Change From Adj. FY 07
Personnel	\$262,935	\$257,540	\$257,695	\$270,580	5.06%	5.00%
Operating	11,297	15,290	15,290	15,590	1.96%	1.96%
Capital Outlay	0	0	0	0	0.00%	0.00%
<b>Total</b>	<b>\$274,232</b>	<b>\$272,830</b>	<b>\$272,985</b>	<b>\$286,170</b>	<b>4.89%</b>	<b>4.83%</b>
Employees FTE	3.80	4.55	4.55	4.55	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

## Contact

**Jolene Sullivan, Director of the Department of Citizen Services (410) 386-3600**  
**Robin Hooper, Budget Analyst (410) 386-2082**

- Human Services Programs
- Target
- CHANGE, Inc.
- Junction
- The Arc
- Access Carroll
- Granite House

## Mission and Goals

To provide individuals and families with the information, programs, and services that focus on sustaining and enhancing their quality of life.

### Goals Include:

- Ensure that Carroll County remains a place where all citizens can live healthy, secure and productive lives.
- Reduce the risk of crime and substance abuse, with attention to prevention, enforcement and treatment, and focusing on youth and families.
- Continue to link citizens to community services.
- Continue to promote community services.
- Continue to maintain quality services to Carroll County's older adults.
- Promote initiatives where Carroll County's children are safe in their families and communities.

## Description

The Department of Citizen Services includes:

- The Bureau of Aging
- The Division of the Local Management Board, which is comprised of public and private organizations and individuals who promote the well-being of the family
- The Carroll County Advocacy and Investigation Center
- Housing and Community Development

The Department is responsible for the County government's compliance with the Americans with Disabilities Act. The Department serves as the liaison to the following agencies which receive County funds:

- Department of Social Services
- Rape Crisis Intervention Services
- Domestic Violence Program
- Sexual Abuse Treatment Program
- Youth Services Bureau

## Program Highlights

Coordinated the launching of the County's NACO Prescription Discount Drug Program. In 2006, approximately 16K prescriptions were filled with a total savings of \$215K to Carroll County residents.

## Budget Changes

- The difference between the FY 07 Original Budget and the FY 07 Adjusted Budget is due to salary adjustments.
- Generally, salary expenses were planned to grow 5% and operating expenses at 3% between FY 07 and FY 08. Most budgets, including this one, were held at or near that level.

## Positions

Title	Type	FTE
<i>Administrative Office Associate</i>	Full-time	1.00
<i>Deputy Director</i>	Full-time	1.00
<i>Director</i>	Full-time	1.00
<i>HMIS Coordinator</i>	Full-time	.75
<i>Office Associate</i>	Full-time	0.80
<b>Total</b>		<b>4.55</b>

# Aging

Description	Actual FY 06	Original Budget FY 07	Adjusted Budget FY 07	Budget FY 08	% Change From Orig. FY 07	% Change From Adj. FY 07
Personnel	\$544,793	\$585,180	\$585,040	\$721,480	23.29%	23.32%
Operating	124,071	167,960	167,960	99,240	-40.91%	-40.91%
Capital Outlay	5,161	5,000	5,000	24,970	399.40%	399.40%
<b>Total</b>	<b>\$674,024</b>	<b>\$758,140</b>	<b>\$758,000</b>	<b>\$845,690</b>	<b>11.55%</b>	<b>11.57%</b>
Employees FTE	16.80	16.39	16.39	20.39	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

## Contact

**Richard Steinberg, Bureau Chief of Aging (410) 386-3800**  
**Robin Hooper, Budget Analyst (410) 386-2082**

## Mission and Goals

The Carroll County Bureau of Aging is dedicated to providing the highest quality of services, programs and assistance to promote choice, dignity and independence for older adults and those who care for them.

### Goals Include:

- Promote independent living.
- Minimize or prevent inappropriate institutional placement.
- Assure a dignified level of living for those requiring a more structured living environment.

## Description

The Bureau of Aging is responsible for a wide range of programs and services for older adults (60 and over) including the operations and programs offered at the five senior centers located throughout Carroll County. Combined Federal, State and County funding support programs which provide essential services for Carroll County's older citizens including:

- Senior information and assistance
- Elder abuse prevention and awareness
- Guardianship
- Transportation
- Pharmacy assistance program
- Income tax assistance
- Insurance counseling and advocacy
- Meals
- Tax abatement programs
- Long term care ombudsman
- Legal assistance
- Medicaid Waiver Administration and case management
- Health screening
- Developmental Disability Programs
- Family caregiver programs and counseling
- Employment
- Nutrition education and counseling
- Energy assistance
- In-home care registry
- Website information

## Program Highlights

- On July 14, 2006, a ribbon cutting ceremony took place at the New North Carroll Senior and Community Center.
- Over 800 participants attended the second annual Seniors on the Go Expo held at the Shipley Arena.
- The first Bureau of Aging Caregiver Resource Book was developed, printed and distributed to the public.

## Budget Changes

- The difference between the FY 07 Original Budget and the FY 07 Adjusted Budget is primarily due to salary adjustments.
- The 23.32% increase in personnel is primarily due to the four new custodian positions. The North Carroll and Westminster Senior and Community Center will each have two.
- The 40.91% decrease in operating in FY 08 is primarily due to a decrease in janitorial costs. Due to the new custodian positions, janitorial services will no longer be needed at the North Carroll and Westminster Senior and Community Centers.
- The 399.40% increase in capital outlay is primarily due to the one-time purchase of cleaning equipment for the North Carroll and Westminster Senior and Community Centers.

## Positions

Title	Type	FTE
<i>Accounts Technician</i>	Full-time	0.20
<i>Administrative Office Associate</i>	Full-time	1.00
<i>Bureau Chief of Aging</i>	Full-time	1.00
<i>Community Service Supervisor</i>	Full-time	1.00
<i>Custodian</i>	Full-time	4.00
<i>Fiscal Supervisor</i>	Full-time	1.00
<i>Office Associate</i>	Full-time	1.37
<i>Program Assistant</i>	Full-time	0.50
<i>Program Coordinator I</i>	Full-time	2.50
<i>Program Coordinator II</i>	Full-time	0.19
<i>Program Specialist</i>	Full-time	0.13
<i>Senior Center Managers</i>	Full-time	3.50
<i>Site Manager</i>	Full-time	4.00
<b>Total</b>		<b>20.39</b>

Federal and State funding support a portion of some of the above positions. For a description of the State and Federally funded programs, see the Grants section.

# Carroll County Advocacy and Investigation Center

Description	Actual FY 06	Original Budget FY 07	Adjusted Budget FY 07	Budget FY 08	% Change From Orig. FY 07	% Change From Adj. FY 07
Personnel	\$109,658	\$123,390	\$123,390	\$129,550	4.99%	4.99%
Operating	8,869	8,580	8,580	12,340	43.82%	43.82%
Capital Outlay	793	960	960	1,500	56.25%	56.25%
<b>Total</b>	\$119,320	\$132,930	\$132,930	\$143,390	7.87%	7.87%
Employees FTE	3.00	3.00	3.00	3.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

## Contact

Linda Holmes, Program Manager (410) 386-3750

Robin Hooper, Budget Analyst (410) 386-2082

## Mission and Goals

The purpose of the Carroll County Advocacy and Investigation Center (CCAIC) is to protect children and adult citizens of Carroll County from child sexual and physical abuse, rape and sexual assaults, to provide counseling for the victims and families, and to hold offenders accountable.

### Goals Include:

- Victim assistance and protection
- Advocacy and counseling for the victim and families
- Medical treatment
- Criminal investigation
- Prosecution of the offender

## Description

The division is comprised of a wide range of agencies and organizations. It is staffed by this department, the Maryland State Police, the State's Attorney's Office, the Sheriff's Office, the Department of Social Services, the Westminster City Police and Family and Children's Services. These agencies along with the Carroll County Health Department, Carroll Hospital Center and the Rape Crisis Intervention Center are all organized to work together from a victim advocacy perspective.

## Program Highlights

- For 2006, the CCAIC division investigated 261 cases of abuse.
- In January 2006, the CCAIC underwent a change in law enforcement supervision from the Maryland State Police to the Carroll County Sheriff's Office.

## Budget Changes

- Generally, salary expenses were planned to grow 5% between FY 07 and FY 08. Most budgets, including this one, were held at or near that level.
- The 43.82% increase in operating is primarily due to an increase in travel related expenses for out-of-state investigations. A change in law enforcement supervision from the Maryland State Police to the Carroll County Sheriff's Office occurred in 2006 and shifted the responsibility for out-of state investigations.

## Positions

Title	Type	FTE
<i>Victim Support Coordinator</i>	Full-time	1.00
<i>Legal Secretary I</i>	Full-time	1.00
<i>Program Manager</i>	Full-time	1.00
<b>Total</b>		3.00

# Citizen Services Other Summary

	Actual FY 06	Original Budget FY 07	Adjusted Budget FY 07	Budget FY 08	% Change From Orig. FY 07	% Change From Adj. FY 07
Access Carroll	\$25,000	\$25,750	\$25,750	\$26,525	3.01%	3.01%
Carroll County Arc	225,420	232,190	232,190	239,160	3.00%	3.00%
CHANGE, Inc.	225,420	257,190	257,190	239,160	-7.01%	-7.01%
Family and Children's Services Domestic Violence	66,940	68,950	68,950	71,020	3.00%	3.00%
Family and Children's Services Sexual Abuse Treatment	184,950	190,500	190,500	196,215	3.00%	3.00%
Granite House	75,000	100,000	100,000	103,000	3.00%	3.00%
Health Department	2,960,490	3,108,780	3,108,780	3,109,290	0.02%	0.02%
Human Services Programs	751,340	773,880	773,880	797,100	3.00%	3.00%
Junction	119,240	122,820	122,820	126,505	3.00%	3.00%
Long Term Treatment Facility	0	0	0	750,000	100.00%	100.00%
Partnership for a Healthier Carroll County	75,000	0	0	0	0.00%	0.00%
Rape Crisis Intervention	74,610	76,850	76,850	89,160	16.02%	16.02%
Social Services	186,300	191,885	191,885	197,645	3.00%	3.00%
Target Community and Educational Services	225,420	232,190	232,190	239,160	3.00%	3.00%
Youth Services Bureau	513,800	529,210	529,210	545,090	3.00%	3.00%
<b>Total Citizen Services Other</b>	<b>\$5,708,930</b>	<b>\$5,910,195</b>	<b>\$5,910,195</b>	<b>\$6,729,030</b>	<b>13.85%</b>	<b>13.85%</b>

## Mission and Goals

The Department of Citizen Services is the coordinating agency for all human service functions within Carroll County Government. The Department assists in the guidance of human service agencies with the goal of providing a variety of services to fulfill the basic needs of children, youth, older adults, and the disabled in the community.

### Goals Include:

- Continue to link citizens to community services.
- Continue to promote community services.
- Reduce the risk of crime and substance abuse, with attention to prevention, enforcement and treatment, and focusing on youth and families.

## Budget Changes

- Generally, non-profit budgets were planned to grow at 3% between FY 07 and FY 08. Most budgets were held at or near that level.
- The 16.02% increase in the Rape Crisis budget in FY 08 is due to a one-time expenditure of \$10,000 for a new phone system.

## Highlights, Changes and Useful Information

- In FY 05 a domestic abuse safe house was established in Carroll County under the management of the Human Service Programs. This safe house provides up to two months of lodging for eight victims at any given time. In 2006, the safe house sheltered and provided 24 hour a day crisis counseling to 30 victims and 32 children for a total of 2,117 bed nights.

# Access Carroll

Description	Actual FY 06	Original Budget FY 07	Adjusted Budget FY 07	Budget FY 08	% Change From Original FY 07	% Change From Adjusted FY 07
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	25,000	25,750	25,750	26,525	3.01%	3.01%
Capital Outlay	0	0	0	0	0.00%	0.00%
<b>Total</b>	<b>\$25,000</b>	<b>\$25,750</b>	<b>\$25,750</b>	<b>\$26,525</b>	<b>3.01%</b>	<b>3.01%</b>
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

## Contact

**Tammy Black, RN, BSN – Executive Director 410-871-1478**  
**Robin Hooper, Budget Analyst (410) 386-2082**

## Mission and Goals

The mission of Access Carroll is to improve pathways to primary health care for the uninsured or under insured residents of Carroll County.

### Goals Include:

- Increase the number of pro bono or discount providers
- To increase the number of people of receiving coordinated health care.

## Description

Access Carroll is a primary care medical office at 2 Locust Lane, Westminster, MD, which provides free medical care and health education to uninsured adults who are at 200% of Federal Poverty Level. Patients are seen on an appointment basis by nurse practitioners, physicians or physician assistants. Donations are accepted. Access Carroll began as the Community Clinic at Carroll County Health Department in 2001 and has seen approximately 800-900 patients a year. Access Carroll opened its doors on February 1, 2005 and began seeing new patients as well as the transfer of patients from the Community Clinic. The Community Clinic was intended to eventually become a stand alone non-profit with community participation.

## Program Highlights

- Access Carroll had over 3,900 patient visits in 2006.
- Access Carroll has had 78 volunteers, representing over 2,500 hours of service.

## Budget Changes

The 3% increase in FY 08 is due to the planned increase for non-profit organizations. Most non-profits, including this one, were held at or near that level.

# The Arc of Carroll County

Description	Actual FY 06	Original Budget FY 07	Adjusted Budget FY 07	Budget FY 08	% Change From Original FY 07	% Change From Adjusted FY 07
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	225,420	232,190	232,190	239,160	3.00%	3.00%
Capital Outlay	0	0	0	0	0.00%	0.00%
<b>Total</b>	<b>\$225,420</b>	<b>\$232,190</b>	<b>\$232,190</b>	<b>\$239,160</b>	<b>3.00%</b>	<b>3.00%</b>
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

## Contact

Tim Atkinson, Executive Director (410) 848-4124  
Robin Hooper, Budget Analyst (410) 386-2082

## Mission and Goals

The Arc of Carroll County, through its leadership and principles of self-determination, seeks to assure a high quality of life for people with cognitive and related developmental disabilities.

### Goals Include:

- Maintain a high level of quality in our services.
- Promote, expand, and enhance the name, image and services of The Arc throughout the community.
- Maximize the professional growth of all employees of The Arc.
- Encourage the expansion of self-advocacy by persons served.
- Develop a system for consumers to plan and provide recreational activities.
- Maintain the financial stability of the organization.

## Description

The Arc of Carroll County is a non-profit organization located at 180 Kriders Church Road, Westminster, MD, which provides the following services to individuals with developmental disabilities:

- Vocational training
- Residential services
- Transportation
- Recreation
- Advocacy services
- Respite care
- In-home support
- Supported employment
- Day habilitation
- Vocational evaluation and training
- Work adjustment services
- Facility based employment

For more information on The Arc of Carroll County, refer to:  
<http://www.arccarroll.com>.

## Program Highlights

- Provided employment services to an additional five people, bringing the total to 141.
- Individual and family support services provided for 47 people, an increase of 15.

## Budget Changes

The 3% increase in FY 08 is due to the planned increase for non-profit organizations. Most non-profits, including this one, were held at or near that level.

# CHANGE, Inc.

Description	Actual FY 06	Original Budget FY 07	Adjusted Budget FY 07	Budget FY 08	% Change From Original FY 07	% Change From Adjusted FY 07
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	225,420	257,190	257,190	239,160	-7.01%	-7.01%
Capital Outlay	0	0	0	0	0.00%	0.00%
<b>Total</b>	<b>\$225,420</b>	<b>\$257,190</b>	<b>\$257,190</b>	<b>\$239,160</b>	<b>-7.01%</b>	<b>-7.01%</b>
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

## Contact

**Richard Glaser, Executive Director (410) 876-2179**  
**Robin Hooper, Budget Analyst (410) 386-2082**

## Mission and Goals

To promote the dignity, self-reliance, health, productivity and community participation for people with mental retardation through the caring and flexible provision of day habilitation, vocational services and support services, which are designed with and implemented for each individual.

### Goals Include:

- Provide habilitation and vocational services to 112 individuals
- Provide support services for 120 families, including children and adults.
- To provide respite services for at least 40 individuals in our Respite Inn.

## Description

CHANGE, Inc. is a non-profit organization located at 115 Stoner Avenue, Westminster, MD, that provides the following services for individuals with developmental disabilities:

- Day Habilitation with Transportation
- Vocational and Volunteer Services
- Family and Individual Support Services
- Individual Residential Support Services
- Medical Supervision and Aquatics

Clients in the Day Habilitation Program receive assistance in increasing their level of independence in pre-vocation and daily living skills, and receive training and assistance with personal care.

Vocational Services provide supported employment, a sheltered workshop and vocational training activities allowing the client to do meaningful productive work.

Support services are provided for families dealing with the special medical, financial, residential and social needs of children with developmental disabilities.

The Aquatics program provides an environment for clients with severe physical disabilities to move about with less dependence on others. Approximately sixty-five clients use the pool on a weekly basis.

## Program Highlights

- Respite Inn on Deer Park Road opened May 2004. This three bedroom/wheelchair accessible home provides care for a few hours up to a week for developmentally disabled children or adults. Weekends continue to be booked months in advance.
- The Transitional and Vocational programs began a new job assembling pants hangars for the Admiral Cleaners located in Carroll County.

## Budget Changes

The 7.01% decrease in FY 08 is primarily due to one-time funding of \$25,000 for the Respite Inn in FY 07. Excluding this one-time funding, the budget would be increasing 3%, or \$6,970.

# Family and Children's Services Domestic Violence

Description	Actual FY 06	Original Budget FY 07	Adjusted Budget FY 07	Budget FY 08	% Change From Original FY 07	% Change From Adjusted FY 07
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	66,940	68,950	68,950	71,020	3.00%	3.00%
Capital Outlay	0	0	0	0	0.00%	0.00%
<b>Total</b>	<b>\$66,940</b>	<b>\$68,950</b>	<b>\$68,950</b>	<b>\$71,020</b>	<b>3.00%</b>	<b>3.00%</b>
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

## Contact

Connie Sgarlata, Acting Director (410) 876-1233  
Robin Hooper, Budget Analyst (410) 386-2082

## Mission and Goals

To foster safety, autonomy and resilience in families through the provision of concrete services and therapeutic modalities tailored to the needs of victims, their children and their abusive partners.

### Goals Include:

- Provide safe shelter for any victim and accompanying children.
- Provide crisis and ongoing counseling to victims, and their children as needed.
- Provide outreach to victims in their homes subsequent to 911 domestic violence calls.
- Assist clients who are filing for protective orders or peace orders.
- Assist victims with legal issues by providing referrals or legal representation to needy clients.
- Provide a broad range of abuser intervention programming.
- Work with community agencies regarding domestic abuse.
- Provide education to the community regarding domestic abuse.

## Description

Family and Children's Services, a non-profit organization located at 22 North Court Street, Westminster, MD has been providing services to clients suffering from domestic violence since 1977. Services include:

- Twenty-four hour hotline
- Three weeks of safe shelter
- Crisis and on-going counseling for battered women and their children
- Legal representation, court accompaniment and assistance obtaining resources for victims
- Outreach with police accompaniment as follow-up to 911 calls (First Step Program)
- Abuser Intervention and Anger Management programs, both court-ordered and voluntary

## Program Highlights

- In October 2004, funding was provided to help create a domestic abuse safe house in Carroll County. This safe house provides up to two months of lodging for eight victims at any given time. In 2006, the safe house sheltered and provided 24 hour a day crisis counseling to 30 victims and 32 children for a total of 2,117 bed nights.
- Domestic violence continued to provide, with much success, six months of free or low cost alarm systems to victims of abuse

The following chart shows a history of services:

Services Provided	FY 02	FY 03	FY 04	FY 05	FY 06
<i>Clients Served</i>	1,057	1,056	1,148	997	1,169
<i>Adult Victims Served</i>	659	707	703	673	895
<i>Children Served</i>	143	135	224	114	108
<i>Abusers Served</i>	255	214	221	210	166
<i>Hotline Calls</i>	161	106	169	188	170
<i>Women Sheltered</i>	11	10	13	25	30
<i>Children Sheltered</i>	18	14	10	53	32
<i>Bed nights</i>	320	174	333	1,102	2,117

## Budget Changes

The 3% increase in FY 08 is due to the planned increase for non-profit organizations. Most non-profits, including this one, were held at or near that level.

# Family and Children's Services Sexual Abuse Treatment

Description	Actual FY 06	Original Budget FY 07	Adjusted Budget FY 07	Budget FY 08	% Change From Original FY 07	% Change From Adjusted FY 07
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	184,950	190,500	190,500	196,215	3.00%	3.00%
Capital Outlay	0	0	0	0	0.00%	0.00%
<b>Total</b>	<b>\$184,950</b>	<b>\$190,500</b>	<b>\$190,500</b>	<b>\$196,215</b>	<b>3.00%</b>	<b>3.00%</b>
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

## Contact

**Connie Sgarlata, Acting Director (410) 876-1233**  
**Robin Hooper, Budget Analyst (410) 386-2082**

## Mission and Goals

Family and Children's Services of Central Maryland is a private, non-profit, non-sectarian social services agency that provides specialized programs to troubled or vulnerable families and individuals so they can improve their quality of life.

### Goals Include:

- Treat any child in Carroll County who has been sexually abused within two weeks of the initial referral.
- Treat the child's non-offending parent(s).
- Treat siblings of victims of sexual abuse.
- Work with other parental figures in the child's life (i.e. relatives, foster parents, etc.).

## Description

Family and Children's Services, a non-profit organization located at 22 North Court Street, Westminster, MD, has been providing services to clients through the Sexual Abuse Treatment Center (SATC) since 1985. Services provided include:

- Individual psychotherapy and play therapy
- Crisis intervention services to children and families
- Individual psychotherapy for adult survivors of child sexual abuse
- Marriage/couples counseling
- Parent – child counseling
- Family therapy
- Group therapy
- Sexual abuse education groups
- Community education and professional education presentations and training

The SATC strives to protect children from abuse and specializes in working with incestuous families. They also work with child victims who were abused by someone outside the immediate family. The SATC provides intensive individual and small group counseling during and after the crisis stage. Clients include child victims, non-offending parents, family members and others affected by sexual abuse.

SATC allocates County funds to the core counseling services and administrative costs such as the clinical supervisor and the director's salary.

Listed below are some pertinent statistics:

Services Provided	FY 04	FY 05	FY 06
New Clients	207	170	167
Carried Over from last FY	107	56	101
<b>Total Served</b>	<b>314</b>	<b>226</b>	<b>268</b>
Children	132	115	127
Non-Offending Parents	150	89	108
Adult Survivors	19	23	22
Other Family Members	15	6	4

## Program Highlights

SATC continues to receive funding from the Federal Victims of Crime Administration to support a Crisis Intervention Therapist. This person provides 4-6 weeks of free counseling to any child who has recently disclosed sexual abuse and his/her parents.

## Budget Changes

The 3% increase in FY 08 is due to the planned increase for non-profit organizations. Most non-profits, including this one, were held at or near that level.

# Granite House

Description	Actual FY 06	Original Budget FY 07	Adjusted Budget FY 07	Budget FY 08	% Change From Original FY 07	% Change From Adjusted FY 07
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	75,000	100,000	100,000	103,000	3.00%	3.00%
Capital Outlay	0	0	0	0	0.00%	0.00%
<b>Total</b>	<b>\$75,000</b>	<b>\$100,000</b>	<b>\$100,000</b>	<b>\$103,000</b>	<b>3.00%</b>	<b>3.00%</b>
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

## Contact

**Spencer Gear, Executive Director (410) 751-5970**  
**Robin Hooper, Budget Analyst (410) 386-2082**

## Mission and Goals

Granite House is a Carroll County based non-profit organization established to assist community members with mental illnesses to live successful, satisfying and productive lives.

### Goals Include:

- Provide quality outpatient mental health treatment services to individuals over age fourteen. Services provided include psychiatric treatment and therapy.
- Provide facility-based Psychiatric Rehabilitation services to up to 100 Carroll County adults with severe mental illness at any one time.
- Provide in-home and off-site based Psychiatric Rehabilitation services to up to 30 Carroll County adults with severe mental illness at any one time.
- Provide Residential Rehabilitation Housing to up to 28 Carroll County individuals with severe mental illness at any one time.
- Provide a comprehensive corporate compliance and quality improvement program to evaluate treatment outcomes and develop process improvement.

## Description

Granite House is a non-profit organization located at 288 E. Green Street, Westminster, MD. Granite House has been in operation since 1978, beginning service as a housing program ancillary to the Health Department's mental health services. The agency has expanded to become the primary provider of publicly funded services to people with mental illness in the County, and now offers the full spectrum of outpatient mental health services. Services offered by Granite House include:

### Treatment Services:

- Psychiatric Evaluation
- Medication evaluation, treatment and monitoring
- Individual, Group and Family Therapy
- Treatment planning and coordination
- Case Management and coordination with other providers

### Rehabilitation Services: Granite Hall Group Facility

- Self-care Skills
- Social Skills Training
- Independent Living Skills training
- Medication Monitoring
- Health Promotion and Training
- Crisis Support
- Transportation
- Case Management

### Rehabilitation Services: Housing Services:

- 28 Residential Rehabilitation Beds in properties owned or leased by the agency.
- 30 beds are provided through in-home rehabilitation services by Community Support Team staff.

## Program Highlights

Granite House provided over 64,621 face to face patient encounters in FY 06.

## Budget Changes

The 3% increase in FY 08 is due to the planned increase for non-profit organizations. Most non-profits, including this one, were held at or near that level.

# Health Department

Description	Actual FY 06	Original Budget FY 07	Adjusted Budget FY 07	Budget FY 08	% Change From Original FY 07	% Change From Adjusted FY 07
Personnel	\$5,024	\$5,000	\$5,000	\$5,000	0.00%	0.00%
Operating	2,955,466	3,103,780	3,103,780	3,104,290	0.02%	0.02%
Capital Outlay	0	0	0	0	0.00%	0.00%
<b>Total</b>	<b>\$2,960,490</b>	<b>\$3,108,780</b>	<b>\$3,108,780</b>	<b>\$3,109,290</b>	<b>0.02%</b>	<b>0.02%</b>
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

## Contact

Larry Leitch, Health Director (410) 857-5000  
 Robin Hooper, Budget Analyst (410) 386-2082

## Program Highlights

Bureau of Addictions Treatment Services conducted 382 individual drug/alcohol evaluations at the outpatient location.

## Mission and Goals

To create and sustain a community of wellness in Carroll County and to assure the optimum quality of life by empowering the public with knowledge and resources through advocacy and community partnerships.

### Goals Include:

- Assure the optimum quality of life by empowering the public with knowledge and resources through advocacy and community partnerships.
- Minimize the incidence of preventable illness, disability and premature death in Carroll County residents from environmental and organic causes.
- Protect the public from environmental hazards by keeping the environment clean, healthy and safe.
- Establish a program to protect County citizens against the possibility of bioterrorism.

## Budget Changes

Due to the Maryland State Department and Mental Health and Hygiene one-time initiative of assuming all costs associated with retiree's hospital insurance, this budget is only increasing .02%.

## Description

County funding represents 21.7% of the total Health Department budget. The State and Federal funds represent 70.1% and the remaining 8.2% is from fees collected. The Health Department uses County funds to help support the following programs:

- Administration
- Nutrition
- Public Health Nursing and Education
- Communicable Disease
- Emergency Fund
- Environmental Health
- Animal Control
- Medicaid Personal Care
- Addictions

For more information on the Carroll County Health Department, refer to: <http://ccpl.carr.org/cchd>

# Human Services Programs

Description	Actual FY 06	Original Budget FY 07	Adjusted Budget FY 07	Budget FY 08	% Change From Original FY 07	% Change From Adjusted FY 07
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	751,340	773,880	773,880	797,100	3.00%	3.00%
Capital Outlay	0	0	0	0	0.00%	0.00%
<b>Total</b>	<b>\$751,340</b>	<b>\$773,880</b>	<b>\$773,880</b>	<b>\$797,100</b>	<b>3.00%</b>	<b>3.00%</b>
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

## Contact

Steve Mood, Director (410) 857-3981

Robin Hooper, Budget Analyst (410) 386-2082

## Budget Changes

The 3% increase in FY 08 is due to the planned increase for non-profit organizations. Most non-profits, including this one, were held at or near that level.

## Mission and Goals

To strengthen our community by providing services that promote self sufficiency and meet the meet the identified needs of low-income, at-risk people in Carroll County.

### Goals Include:

- Continually assess the needs of the citizens of Carroll County.
- To be a responsive, caring organization that uses its resources to improve life in Carroll County.
- Prevent evictions.
- Re-establish a home for at-risk families and graduates from shelter programs.
- Prevent utility turn-offs and restore service when necessary.
- Counsel clients on budgeting.
- Provide safe lodging for homeless men, women and families.
- Review and evaluate each resident's progress towards independence.

## Description

Human Services Programs (HSP) of Carroll County, a 501(c)(3) organization, governed by a Board of Directors, is the County's designated Community Action Agency. HSP, established in 1987, operates and administers twenty-six different programs to provide services to clients that are at-risk but not eligible for traditional social programs. Human Services Programs is located at 10 Distillery Drive, Westminster, MD.

## Program Highlights

- The program provides eviction prevention benefits to twenty-six households.
- Number of individuals served by the cold weather shelter in FY 06 was 108 for a total of 1,983 bed nights.
- Forty-six households were provided rental assistance in FY 06 and maintained stable housing for one year.

# Junction

Description	Actual FY 06	Original Budget FY 07	Adjusted Budget FY 07	Budget FY 08	% Change From Original FY 07	% Change From Adjusted FY 07
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	119,240	122,820	122,820	126,505	3.00%	3.00%
Capital Outlay	0	0	0	0	0.00%	0.00%
<b>Total</b>	<b>\$119,240</b>	<b>\$122,820</b>	<b>\$122,820</b>	<b>\$126,505</b>	<b>3.00%</b>	<b>3.00%</b>
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

## Contact

**Prevention Services: Mark Yount, Project Coordinator  
(410) 848-6100**

**Treatment Services: Olivia Myers, Director  
(410) 848-6100**

**Robin Hooper, Budget Analyst (410) 386-2082**

## Mission and Goals

**Prevention:** To provide comprehensive drug abuse prevention services to Carroll County citizens.

**Treatment:** To provide effective treatment for citizens using or dependent on drugs.

### Goals of Prevention Include:

- Provide a tobacco education/cessation program as requested
- Provide a community-based substance abuse prevention program
- Provide substance abuse educational programs to the community as requested
- Provide a substance abuse resource library
- Provide training to middle-school SHOUT groups
- Provide early intervention parenting programs for 200 parents and teens

### Goals of Treatment Include:

- To reduce the drug use within the population admitted to treatment.
- Increase social functioning as an alternative to drug use.
- Increase the utilization of agency services by special populations.

## Description

Junction, Inc. is a private non-profit agency that has provided substance abuse prevention and treatment services to the Carroll County Community since 1971. Located in the historic old jailhouse at 98 North Court Street, Westminster, MD, Junction has two main units, treatment and prevention.

The prevention office investigates the needs, within Carroll County, for prevention and intervention programs. Once needs are identified, the prevention office develops and implements community groups involved substance abuse prevention.

## Treatment

Junction provides the following services:

- Intensive Outpatient Program
- Counseling
  - Group
  - Family
  - Individual
- Twenty-four hour drug emergency hot line
- Parents group

## Prevention

Junction provides funding and assistance to programs including:

- After Prom Parties
- Fool-Proof Theater Group
- Drug Abuse Resistance Education
- Student Group Training
- Teen Quit Smoking Program
- Community Conferencing
- Prevention Bulletin
- Underage Drinking Program
- Parenting Programs
  - Staying Connected With Your Teen
  - Guiding Good Choices

## Budget Changes

The 3% increase in FY 08 is due to the planned increase for non-profit organizations. Most non-profits, including this one, were held at or near that level.

# Partnership for a Healthier Carroll County

Description	Actual FY 06	Original Budget FY 07	Adjusted Budget FY 07	Budget FY 08	% Change From Original FY 07	% Change From Adjusted FY 07
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	75,000	0	0	0	0.00%	0.00%
Capital Outlay	0	0	0	0	0.00%	0.00%
<b>Total</b>	<b>\$75,000</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>	<b>0.00%</b>	<b>0.00%</b>
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

## Contact

Patricia Supik, Director (410) 871-6784

Robin Hooper, Budget Analyst (410) 386-2082

## Mission and Goals

- To improve the health and quality of life in the Carroll County community.
- Encourage families to participate in social, educational and interpersonal activities.
- Facilitate partnerships between multiple organizations and individuals.
- Promote positive youth development through experiences.
- Identify needs and solutions to address at-risk behaviors.

## Description

The Partnership for a Healthier Carroll County, Inc., a non-profit organization located at 95 Carroll Street, Suite 104, Westminster, MD, that has been serving Carroll County since 1999.

The Partnership maintains a website that includes a community calendar of youth and family oriented activities. Web links are provided to other sites including Volunteer Carroll that provides information on volunteer activities for youths and adults.

## Budget Changes

Funding was provided from FY 01-FY 06 to help establish the Partnership for a Healthier Carroll County.

# Rape Crisis Intervention Service

Description	Actual FY 06	Original Budget FY 07	Adjusted Budget FY 07	Budget FY 08	% Change From Original FY 07	% Change From Adjusted FY 07
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	74,610	76,850	76,850	89,160	16.02%	16.02%
Capital Outlay	0	0	0	0	0.00%	0.00%
<b>Total</b>	<b>\$74,610</b>	<b>\$76,850</b>	<b>\$76,850</b>	<b>\$89,160</b>	<b>16.02%</b>	<b>16.02%</b>
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

## Contact

Janice Kispert, Director (410) 857-0900

Robin Hooper, Budget Analyst (410) 386-2082

## Mission and Goals

To provide counseling and support services to people in the community touched by sexual violence and to eliminate sexual violence in Carroll County through education and advocacy.

### Goals Include:

- To provide counseling and other support services to people hurt by sexual violence, including their family.
- To reduce sexual violence through increased awareness, education and advocacy.
- To provide confidential services free of charge.

## Description

Rape Crisis Intervention Service (RCIS) is a private, 501(c)(3) organization serving the residents of Carroll County as a provider of crisis intervention services to children and adults hurt by any form of sexual violence. Rape Crisis Intervention Service of Carroll County, Inc is located at 224 North Center Street, Room 102, Westminster, MD. For more information on Rape Crisis Intervention Service, please refer to: <http://www.rapecrisiscc.org/>.

The following aspects of service make RCIS unique among other service providers in Carroll County:

- Confidential crisis counseling services are available on a walk-in basis. Same day service is provided.
- The twenty-four hour hotline provides fast access and confidentiality.
- Services are free and time limited.
- Accompaniment services to police stations, hospitals and courts.
- Victims need not disclose their name or personal financial information to access services.
- Minors do not require parental permission or knowledge to obtain services or information.

All services are of a short duration with most clients completing treatment within a period of one year. The County funds are used primarily to support crisis intervention services, education programs, outreach services and overhead costs. Treatment services are provided to both victims and families.

Between 2003 and 2006 RCIS provided the following services:

Services	CY 03	CY 04	CY 05	CY 06
<b>Telephone</b>				
Hotline Calls	530	642	448	394
Counseling	162	184	208	67
Information	98	103	46	30
<b>Therapy</b>				
Individual	828	672	634	633
Walk-In Crisis	177	130	108	102
Group	0	0	94	0
Accompaniment				
All Types	62	32	38	23
<b>Community Education and Professional Training</b>				
	526	541	453	594

## Program Highlights

- In 2006 staff and hotline volunteers saw 257 new cases.
- 17,243 Carroll County middle and high school students attended public education programs to define, identify and prevent sexual violence.

## Budget Changes

The 16.02% increase in FY 08 is primarily due to a one-time increase of \$10,000 for a new phone system.

# Social Services

Description	Actual FY 06	Original Budget FY 07	Adjusted Budget FY 07	Budget FY 08	% Change From Original FY 07	% Change From Adjusted FY 07
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	186,300	191,885	191,885	197,645	3.00%	3.00%
Capital Outlay	0	0	0	0	0.00%	0.00%
<b>Total</b>	<b>\$186,300</b>	<b>\$191,885</b>	<b>\$191,885</b>	<b>\$197,645</b>	<b>3.00%</b>	<b>3.00%</b>
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

## Contact

**Sam D. Andalaria, Assistant Director (410) 386-3339**  
**Robin Hooper, Budget Analyst (410) 386-2082**

## Mission and Goals:

To promote financial independence, strengthen family stability and ensure a safe and healthy environment for children and vulnerable adults.

### Goals Include:

- Provide a safe and healthy environment for all citizens.
- Develop an open system of communication between staff and clients.
- Create a trusting work environment including a customer and staff-friendly physical plant that promotes communication, learning and generally fosters high morale.
- Increase customer and community knowledge of, and accessibility to, the services provided by the agency and the community.
- Enhance and maintain the computer systems and provide employees and customers with the latest technology and the training necessary to maximize their effectiveness.

## Description

The Department of Social Services, located at 10 Distillery Drive, Westminster, MD, provides a variety of services to men, women and children from all socioeconomic backgrounds in Carroll County. These services include:

- Child Protective Services
- Foster Care and Adoption
- Adult Protective Services
- Child Support Enforcement and Collection Services

For more information on the Department of Social Services in Carroll County, refer to: [www.dhr.state.md.us/carroll.htm](http://www.dhr.state.md.us/carroll.htm).

DSS has evolved from an agency that provides long-term financial assistance to families to a “workforce support” agency. They have programs and partnerships to assist families to become self-sufficient:

- The Family First Program’s focus is to prevent child abuse, prevent out of home placement and provide emergency services to prevent abuse.

- Temporary Cash Assistance is a time limited subsidy intended to help parents of young children.
- DSS helps people obtain quality daycare, learn job skills, obtain transportation and maintain medical care so they can work.

The County funds approximately 3% of the total budget and is eligible for Federal reimbursement on a portion of the funds appropriated to DSS. DSS submits the proposal for reimbursement to the Federal Government, and the funds are forwarded to the County. A history of Federal Funds reimbursed is below:

FY 03	FY 04	FY 05	FY 06	FY 07
\$59,500	\$62,681	\$48,249	\$54,206	\$50,550

## Program Highlights

- The average number of children in foster care is sixty.
- Twenty-seven homes were approved for foster/adoptive parents.
- 103 children received an adoption subsidy.
- Twelve children were formally adopted.

## Budget Changes

The 3% increase in FY 08 is due to the planned increase for this budget.

# Target Community and Educational Services

Description	Actual	Original	Adjusted	Budget	% Change	% Change
	FY 06	Budget FY 07	Budget FY 07		FY 08	From Original FY 07
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	225,420	232,190	232,190	239,160	3.00%	3.00%
Capital Outlay	0	0	0	0	0.00%	0.00%
<b>Total</b>	<b>\$225,420</b>	<b>\$232,190</b>	<b>\$232,190</b>	<b>\$239,160</b>	<b>3.00%</b>	<b>3.00%</b>
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

## Contact

Thomas Zirpoli, Director (410) 848-9090  
Robin Hooper, Budget Analyst (410) 386-2283

## Mission and Goals

Enhance the lives of individuals with developmental and physical disabilities through safe and high quality, community based, residential, vocational and recreational services.

## Description

Target Community and Educational Services, Inc., is a non-profit organization located at 111 Stoner Avenue, Westminster, MD, that provides programs for clients with developmental disabilities. Targets services include:

- Community Living Services
- Vocational Services
- Recreational Services

Target programs include:

- Ten alternative living units are houses owned by Target and occupied by no more than three developmentally disabled adults and the direct care staff.
- Supervision, support and direct care to clients who choose to live with their family or in their own home.
- Vocational assessment, job training and placement for persons with disabilities throughout Carroll County. Target assists individuals with disabilities to find jobs, provide job coaching support and helps individuals earn a competitive wage.
- A partnership with Carroll County Public Schools to provide a School-To-Work transition program for students with disabilities leaving the public school system, but not ready for college or employment.

The Winchester Country Inn is the former home of the founder of Westminster, MD, William Winchester. It is located on the property used by Target Community & Educational Services, Inc. The Inn is a functioning tearoom and gift shop as well as a vocational training site for individuals with developmental disabilities.

## Program Highlights

The table below shows the number of clients Target served in FY 05 through FY 07 and expects to serve in FY 08:

Type of Service	FY 05	FY 06	FY 07	FY 08
Alternative Living Services	24	23	23	21
Family Support Services	9	9	12	14
Autism Program	23	19	19	22
Supportive Employment	30	31	35	38
Rehabilitative Services	90	85	60	60
<b>Totals</b>	<b>176</b>	<b>167</b>	<b>149</b>	<b>155</b>

## Budget Changes

The 3% increase in FY 08 is due to the planned increase for non-profit organizations. Most non-profits, including this one, were held at or near that level.

# Youth Services Bureau

Description	Actual FY 06	Original Budget FY 07	Adjusted Budget FY 07	Budget FY 08	% Change From Original FY 07	% Change From Adjusted FY 07
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	513,800	529,210	529,210	545,090	3.00%	3.00%
Capital Outlay	0	0	0	0	0.00%	0.00%
<b>Total</b>	<b>\$513,800</b>	<b>\$529,210</b>	<b>\$529,210</b>	<b>\$545,090</b>	<b>3.00%</b>	<b>3.00%</b>
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

## Contact

Lynn Davis, Director (410) 848-2500

Robin Hooper, Budget Analyst (410) 386-2082

## Mission and Goals

To provide a continuum of community-based mental health services for children, adults and families in Carroll County. To use a multi-disciplinary approach to deliver prevention, intervention and treatment services in the least restrictive and most cost effective manner. In the true spirit of the helping profession, we are dedicated to excellence in service, innovation in programming and responsiveness to our community.

### Goals Include:

- Provide quality, professional counseling, crisis intervention, information and referral, education and related mental health services to Carroll County children and families.
- Deter youth from delinquent activity through early intervention and prevention activities.
- Identify physical and social conditions that provide opportunities for growth and healthy maturation for Carroll youth.
- To provide home-based, intensive counseling, case management, and support services through our mobile treatment and family preservation services.
- Continually evaluate our services by means of our quality assurance system.
- Provide quality service by keeping current in clinical knowledge and statistical trends.

## Description

Carroll County Youth Services Bureau, Inc. (CCYSB) is a non-profit organization located at 332 – 140 Village Road, Suites 1-5, Westminster, MD, that has been serving the Carroll County community since 1972. CCYSB serves people with a variety of behavioral and emotional illnesses including at-risk and severely emotionally disturbed children, adolescents and adults. Services provided include:

- Individual, family, couples and group therapy
- Prevention and early intervention programs

- PRIDE -- academic tutoring and intensive counseling services
- Neglected and High-Risk Youth Program (intensive counseling for children returning from a hospital or psychiatric setting)
- Crisis intervention
- Violence assessment and education
- Substance abuse assessment
- Suicide prevention
- Mobile treatment
- Family preservation services
- Psychiatric evaluation and medication management
- Consultation
- Community and parent education
- Parenting seminar on separation and divorce
- Employee assistance programs
- Information and referral services
- Parent/Teen Mediation Service
- Safe & Stable Family Preservation program

## Program Highlights

The total number of youth and adults served in 2006 by this program is 1,922.

## Budget Changes

The 3% increase in FY 08 is due to the planned increase for non-profit organizations. Most non-profits, including this one, were held at or near that level.