

Office of Technology Services Summary

	Actual FY 10	Original Budget FY 11	Adjusted Budget FY 11	Recomm Budget FY 12	% Change From Orig. FY 11	% Change From Adj. FY 11
Technology Services	\$2,971,029	\$2,841,500	\$2,837,729	\$3,288,000	15.71%	15.87%
Production and Distribution	406,652	400,290	400,290	400,290	0.00%	0.00%
Total Office of Technology Services	\$3,377,680	\$3,241,790	\$3,238,019	\$3,688,290	13.77%	13.91%

Mission and Goals

The Office of Technology Services strives to provide up-to-date technical resources to the departments, offices, and bureaus of Carroll County Government and its partner agencies so the County can offer greater efficiency in the services it provides.

Goals include:

- Provide excellent service and efficient, effective solutions to the departments and offices of Carroll County Government and its partner agencies.
- Offer agencies the necessary intellectual and technical resources to carry out their responsibilities and to respond to the needs of Carroll County residents and businesses.
- Encourage interactions with each department to improve and expand the technology in all areas.

Highlights, Changes and Useful Information

- Staff in the Office of Technology Services has not been reduced. It is recognized that as the County workforce shrinks, investing in technology and the staff who facilitate that technology is essential to preserving service levels. In FY 12, a Network Security Analyst position will be added to the Technology Services staff.
- The [Carroll County Public Network \(CCPN\)](#) is a project to provide high speed voice and data connections to all county government facilities. The CCPN will own and operate the fiber backbone and wireless connections, saving \$900,000 per year across the four partners: Carroll County Public School System, Carroll Community College, Carroll County Public Library System, and Carroll County Government.

Budget Changes

- In FY 12 there are no salary increases. An additional position, Network Security Analyst, is included in the Technology Services budget.
- Operating expenses increase for the one-time purchase of updated Microsoft Office software.
- Included in the Office of Technology Services' budget is \$100,000 for Mobile Data Terminals for the 14 additional Deputy Sheriff positions.