

Citizen Services Other Summary

	Actual FY 11	Original Budget FY 12	Adjusted Budget FY 12	Budget FY 13	% Change From Orig. FY 12	% Change From Adj. FY 12
Access Carroll	\$20,000	\$20,000	\$20,000	\$20,000	0.00%	0.00%
Carroll County Arc	246,340	234,340	234,340	234,340	0.00%	0.00%
CHANGE, Inc.	246,340	234,340	234,340	234,340	0.00%	0.00%
Family and Children's Services DV	73,150	73,150	73,150	73,150	0.00%	0.00%
Family and Children's Services SATC	202,100	202,100	202,100	202,100	0.00%	0.00%
Flying Colors of Success	0	36,000	36,000	36,000	0.00%	0.00%
Health Department	3,427,314	3,250,570	3,333,570	3,152,760	-3.01%	-5.42%
Human Services Programs	821,020	796,390	796,390	796,390	0.00%	0.00%
Junction	146,770	146,770	0	0	-100.00%	0.00%
Mosaic Community Services	106,090	102,910	102,910	102,910	0.00%	0.00%
Rape Crisis Intervention	85,240	85,240	85,240	85,240	0.00%	0.00%
Recovery Support Services	1,073,601	1,125,500	1,091,730	775,000	-31.14%	-29.01%
Social Services	20,000	20,000	20,000	20,000	0.00%	0.00%
Target Community and Educational Services	246,340	234,340	234,340	234,340	0.00%	0.00%
Youth Services Bureau	561,450	561,450	625,820	625,820	11.46%	0.00%
Total Citizen Services Other	\$7,275,755	\$7,123,100	\$7,089,930	\$6,592,390	-7.45%	-7.02%

Mission and Goals

Citizen Services Other is a functional grouping of outside agencies that provide a variety of services to fulfill the basic needs of children, youth, older adults, and the disabled in the community. The Department of Citizen Services is the coordinating agency for all human service functions funded by Carroll County Government.

Goals include:

- Linking citizens to community services.
- Reduce the risk of crime and substance abuse, with attention to prevention, enforcement and treatment, and focusing on youth and families.

Highlights, Changes and Useful Information

- Citizen Services Other includes both non-profit organizations and State agencies.
- Nearly all of these organizations have received State funding cuts. In some cases the reduction is in the form of reduced or eliminated grants or reimbursements for services provided. In other cases, the reductions are in direct funding from the State.
- With the exception of a required match for the Health Department, the non-profit agencies are funded at the discretion of the Commissioners. This funding is to offset part of the cost of services the County would likely provide if they were not made available to citizens through the non-profits.

Budget Changes

- Funding for non-profit organizations is held flat from FY 12.
- After Junction closed operations in June 2011, funding and responsibilities for Drug Prevention and Treatment Services were awarded to the Health Department and Youth Services Bureau.
- Recovery Support Services, formerly known as Long Term Treatment Facility, decreases due to a change in the operational model for services provided.

Access Carroll

Description	Actual FY 11	Original Budget FY 12	Adjusted Budget FY 12	Budget FY 13	% Change From Orig. FY 12	% Change From Adj. FY 12
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	20,000	20,000	20,000	20,000	0.00%	0.00%
Capital Outlay	0	0	0	0	0.00%	0.00%
Total	\$20,000	\$20,000	\$20,000	\$20,000	0.00%	0.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

Contact

Tammy Black, RN, BSN – Executive Director 410-871-1478
Johanna Saltysiak, Budget Analyst (410) 386-2082
<http://www.accesscarroll.org/>

Mission and Goals

To improve pathways to primary health care for uninsured, low-income residents of Carroll County.

Goals include:

- Increase the number of pro bono or discount providers
- To increase the number of people receiving coordinated health care.

Description

Access Carroll is a primary care medical office located at 2 Locust Lane, Westminster, MD. Access Carroll provides free medical care and health education to uninsured Carroll County residents who are at 200% or below the Federal Poverty Level. The organization estimates that roughly 24,000 people in the County qualify for treatment. Patients are seen on an appointment basis by nurse practitioners, physicians, or physician assistants, and donations are accepted.

Access Carroll was founded in 2000 when members of the Carroll County Health Department started the Community Clinic to help low-income, uninsured patients. In FY 11, Access Carroll enrolled 518 new patients, and they attempt to maintain new patient growth at 40 per month. The Health Department provides clinical staff with an in-kind value of \$350,869 and the Carroll Hospital Center provides the salary and benefits for the Director, as well as laboratory and radiology services in excess of \$430,000. Access Carroll began serving patients at 2 Locust Lane in January 2005 and will be relocating to 10 Distillery Drive in 2012.

Program Highlights

- Access Carroll serviced 6,344 individual patients, including 518 new ones in FY 11.
- Access Carroll utilizes the services of over 252 volunteers, which provided 10,426 hours of professional and clinical services in FY 11.
- In FY 11, over \$3,001,076 of chronic medications were acquired for patients at no cost through the Patient Assistance Programs (PAPs).

Budget Changes

Funding for non-profit organizations is held flat from FY 12.

The Arc of Carroll County

Description	Actual FY 11	Original Budget FY 12	Adjusted Budget FY 12	Budget FY 13	% Change From Orig. FY 12	% Change From Adj. FY 12
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	246,340	234,340	234,340	234,340	0.00%	0.00%
Capital Outlay	0	0	0	0	0.00%	0.00%
Total	\$246,340	\$234,340	\$234,340	\$234,340	0.00%	0.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

Contact

Donald Rowe, Executive Director (410) 848-4124
Johanna Saltysiak, Budget Analyst (410) 386-2082
<http://www.arccarroll.com>

Mission and Goals

To support the efforts of people with cognitive and related developmental disabilities to define and realize their goals in life.

Goals include:

- Promote, expand, and enhance the name, image and services of The Arc throughout the community.
- Evaluate all programs and service areas for relevance and quality of services and supports for clients.
- Raise program quality through staff input and innovation in creating person-centered services.
- Identify both the needs and the dreams of the people who are served.
- Maximize the use of monetary assets by prioritizing needs and investing responsibly for the future.
- Expand staff development to include formal orientation for new hires and targeted trainings to address complex needs.
- Develop and enhance the relationships and partnerships with major stakeholders.
- Become the most dynamic and sought after provider of services without boundaries.

Description

The Arc of Carroll County is a non-profit organization located at 180 Kriders Church Road, Westminster, MD. The Arc organizes the numerous services it provides to individuals with cognitive and developmental disabilities into three primary service departments:

- Community Living programs
- Day Services programs
- Transportation services

The Community Living program creates personalized living arrangements in a community based setting. Services in the program include respite care, adaptive equipment, architectural modifications, personal care, health services, in-home support, medical supplies, and transportation.

The Day Services program provides a variety of opportunities that assist people in realizing their career and employment goals through vocational and job development training, paid employment opportunities with local businesses, and job retention services.

Transportation services provides door-to-door transportation to people participating in Arc sponsored programs and services as well as daily transportation to over 200 students attending specialized programs in Carroll County Public Schools.

Program Highlights

- In FY 11, employment services were provided to 184 individuals.
- In FY 11, individual and family support services were provided to 67 clients.
- In FY 11, residential services were provided to 27 clients.
- ARC owned vehicle usage decreased approximately 67% due to the increased utilization of CATS transportation services.

Budget Changes

Funding for non-profit organizations is held flat from FY 12.

CHANGE, Inc.

Description	Actual FY 11	Original Budget FY 12	Adjusted Budget FY 12	Budget FY 13	% Change From Orig. FY 12	% Change From Adj. FY 12
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	246,340	234,340	234,340	234,340	0.00%	0.00%
Capital Outlay	0	0	0	0	0.00%	0.00%
Total	\$246,340	\$234,340	\$234,340	\$234,340	0.00%	0.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

Contact

Richard Glaser, Executive Director (410) 876-2179
Johanna Saltysiak, Budget Analyst (410) 386-2082
<http://www.changeinc.cc/>

Mission and Goals

To promote the dignity, self-reliance, productivity and community membership for people with intellectual disabilities through the caring and flexible provision of habilitation, vocational, and support services, which are designed with and implemented for each individual.

Goals include:

- Provide day habilitation, transitional, and vocational services for 130 individuals
- Provide support services for 70 adults and children.
- Provide respite services for 70 adults and children at the Respite Inn.

Description

CHANGE, Inc. is a non-profit organization located at 115 Stoner Avenue, Westminster, MD, that provides the following programs for individuals with developmental disabilities:

- Day Habilitation with daily transportation
- Vocational Program
- Transitional Program
- Family and Individual Support Services
- Respite Inn

Clients in the Day Habilitation Program receive support, training, and assistance in activities of daily living, including basic hygiene, mobility, communication, and personal care. Services include a therapeutic pool, a community volunteer program, and daily transportation.

The Vocational Program provides supported employment, a sheltered workshop environment, and supported employment opportunities for 60 individuals.

The Transitional Program is for clients who no longer wish to participate in the Vocational Program or need more socialization, work opportunities, or structured group programming.

Family and Individual Support Services provide respite care, in-home personal assistance, and other services to families and individuals.

The Respite Inn provides temporary care for children and adults in a comfortable home-like environment. Clients come prepared with a list of activities that they would like to do during their stay.

In addition to the direct contribution of \$234,340, the County provides Change, Inc with \$97,300 of in-kind services at the Robert Moton Building.

Program Highlights

- The Respite Inn served 26 in FY 11.
- In FY 11, the partnership with Carroll Area Transit System (CATS) provides daily transportation to 40 clients.
- Vocational Opportunities for Independent Change and Empowerment (VOICE) is a program that works with the clients on in-home living skills.

Budget Changes

Funding for non-profit organizations is held flat from FY 12.

Family and Children's Services Domestic Violence

Description	Actual FY 11	Original Budget FY 12	Adjusted Budget FY 12	Budget FY 13	% Change From Orig. FY 12	% Change From Adj. FY 12
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	73,150	73,150	73,150	73,150	0.00%	0.00%
Capital Outlay	0	0	0	0	0.00%	0.00%
Total	\$73,150	\$73,150	\$73,150	\$73,150	0.00%	0.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

Contact

Connie Sgarlata, LCSW-C, Asst. Exec. Director
(410) 876-1233

Johanna Saltysiak, Budget Analyst (410) 386-2082

<http://www.fcsmd.org/>

Mission and Goals

To foster safety, autonomy, and resiliency in families through the provision of services and therapeutic modalities tailored to the needs of victims, their children, and their abusive partners.

Goals include:

- Create emotional and physical safety for current victims of domestic violence in Carroll County
- Eradicate abuse toward children in Carroll County
- Assist children, adolescents, teens, and adults to maintain healthy relationships

Description

In Carroll County, the Domestic Violence Program (DVP) of Family and Children's Services (FCS) of Central Maryland is located at 22 North Court Street, Westminster, MD. FCS is a private, non-profit, non-sectarian social services agency that provides specialized programs to troubled or vulnerable families and individuals so they can improve their quality of life. The emphasis of DVP is on establishing safety from violence for victims and their children, and the prevention of future episodes of violence through work with offenders. FCS has been providing services to clients suffering from domestic violence since 1977. Services include:

- Twenty-four hour hotline, emergency counseling, and shelter at the DVP Safe House.
- DVP Safe House offers up to 60 days of safe shelter, individual and group counseling and therapy, education, ongoing case management, and support groups.
- Legal representation, court accompaniment and assistance obtaining resources for victims.
- Outreach with police accompaniment as follow-up to 911 calls (First Step Project).
- Court-ordered and voluntary programs include: Abuser Intervention, Anger Management, and Appropriate Responses to Abuse.

Program Highlights

- In FY 11, the Safe House and the alternative shelter setting provided 24 hour a day crisis counseling to 55 adults and 45 children for a total of 2,147 bed nights.
- Court-based assistance, crisis intervention, and counseling services were provided to 1,238 victims and their children, which included over 5,146 counseling sessions.
- FCS has played an important and ongoing role in establishing the Lethality Assessment Program (LAP), a screening tool used by all law enforcement agencies in the county. Fully implemented as of October 2009, the 11-question screening tool allows first responders to better assess victims' needs for early intervention and connect them with immediate help. In FY 11, 897 victims were provided these services.

Budget Changes

Funding for non-profit organizations is held flat from FY 12.

Family and Children's Services Sexual Abuse Treatment

Description	Actual FY 11	Original Budget FY 12	Adjusted Budget FY 12	Budget FY 13	% Change From Orig. FY 12	% Change From Adj. FY 12
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	202,100	202,100	202,100	202,100	0.00%	0.00%
Capital Outlay	0	0	0	0	0.00%	0.00%
Total	\$202,100	\$202,100	\$202,100	\$202,100	0.00%	0.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

Contact

**Connie Sgarlata, LCSW-C, Asst Executive Director
(410) 876-1233**
Johanna Saltysiak, Budget Analyst (410) 386-2082

Mission and Goals

Family and Children's Services of Central Maryland is a private, non-profit, non-sectarian social services agency that provides services to any victim of childhood sexual and physical abuse and neglect that lives or works in Carroll County or in the immediate surrounding area.

Goals include:

- Provide a sense of safety and stability to adult and child survivors of sexual abuse/assault and their families.
- Prevent new cases of sexual abuse and assault.
- Utilize a coordinated community response model to address sexual abuse treatment and prevention.

Description

In Carroll County, the Sexual Abuse Treatment Center (SATC) of Family and Children's Services (FCS) of Central Maryland is located at 22 North Court Street, Westminster, MD. FCS is a private, non-profit, non-sectarian social services agency that provides specialized programs to troubled or vulnerable families and individuals so they can improve their quality of life. The organization has been providing services to clients in Carroll County since 1985. Services provided include:

- Individual psychotherapy and play therapy
- Crisis intervention services to children and families
- Individual psychotherapy for adult survivors of child sexual abuse
- Marriage/couples counseling
- Parent/child counseling
- Family therapy
- Group therapy
- Sexual abuse education groups
- Community education and professional education presentations and training

The SATC is a trauma based program that immediately assesses the safety of the child to prevent re-victimization and engages the parents as agents in providing safety. Staff are either licensed social workers or licensed professional counselors. All victims are seen in individual therapy, and a treatment plan is then developed after the initial assessment has been completed.

The abuse treatment programs use a combination of expressive therapies and trauma focused cognitive behavior therapy (TF-CBT) to treat child victims and their non-offending parents.

The SATC also works with other community agencies involved in the child's life, including the State's Attorney Office, the Department of Social Services, the Department of Juvenile Services, Rape Crisis Intervention Services, the Carroll County Advocacy and Investigation Center, and Carroll County Public Schools.

Program Highlights

- FY 11, 1210 counseling sessions were provided to 206 victims.
- SATC served 94 non-offending parents and other family members of victims in 426 counseling sessions.

Budget Changes

Funding for non-profit organizations is held flat from FY 12.

Flying Colors of Success

Description	Actual FY 11	Original Budget FY 12	Adjusted Budget FY 12	Budget FY 13	% Change From Orig. FY 12	% Change From Adj. FY 12
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	0	36,000	36,000	36,000	0.00%	0.00%
Capital Outlay	0	0	0	0	0.00%	0.00%
Total	\$0	\$36,000	\$36,000	\$36,000	0.00%	0.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

Contact

C. Michael Hardesty, M.S. President/CEO (410)876-0838

Johanna Saltysiak, Budget Analyst (410) 386-2082

<http://www.flyingcolorsofsuccess.org/>

Mission and Goals

To provide the highest quality community-based supports, designed to enhance the quality of life and increase the independence of people with disabilities and special needs.

Goals include:

- Provide quality community-based residential services to citizens with intellectual and developmental disabilities in single family homes throughout Carroll County.
- Develop and provide specialized 1:1 day services for individuals ineligible for, or who elect not to choose traditional day program services.
- Develop handicap accessible housing, and serve as a model for other organizations and citizens needing same.
- Provide a handicap respite resource.
- Provide advocacy/support to students with intellectual disabilities transitioning from Carroll County Public Schools.

Description

Flying Colors of Success (FCS) was founded by the Kennedy Krieger Institute in 1991 and established as a private non-profit organization. FCS administrative offices are located at 88 East Main Street, Westminster MD. FCS is licensed to provide residential services, family and individual support services, respite, community supported living arrangements, and day program services. The residential program operates 365 days a year and provides 24 hour support. FCS provides transportation for medical appointments, as well as social and recreational activities. Direct support staff is trained in health, safety, and behavioral support. Quality Assurance Staff monitor the programs to assure client needs are met.

Program Highlights

- FCS worked cooperatively with ARC, Target, CHANGE and Carroll Community College to develop the Human Service Leadership Academy for Direct Support and Program Staff.
- In FY 11, FCS operated two group homes serving a total of eight individuals.
- The Non-traditional Day Program is licensed for ten clients and provides one-on-one support for four individuals.

Budget Changes

Funding for non-profit organizations is held flat from FY 12.

Health Department

Description	Actual FY 11	Original Budget FY 12	Adjusted Budget FY 12	Budget FY 13	% Change From Orig. FY 12	% Change From Adj. FY 12
Personnel	\$5,404	\$5,384	\$5,384	\$5,384	0.00%	0.00%
Operating	3,421,910	3,245,186	3,328,186	3,147,376	-3.01%	-5.43%
Capital Outlay	0	0	0	0	0.00%	0.00%
Total	\$3,427,314	\$3,250,570	\$3,333,570	\$3,152,760	-3.01%	-5.42%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

Contact

Larry Leitch, Health Director (410) 857-5000
 Johanna Saltysiak, Budget Analyst (410) 386-2082
<http://www.carrollhealthdepartment.dhmh.md.gov/>

Mission and Goals

To create and sustain a community of wellness in Carroll County and to assure the optimum quality of life by empowering the public with knowledge and resources through advocacy and community partnerships.

Goals include:

- Assure the optimum quality of life by empowering the public with knowledge and resources through advocacy and community partnerships.
- Minimize the incidence of preventable illness, disability and premature death in Carroll County residents from environmental and organic causes.
- Promote good health practices by educating the public about health issues.
- Protect the public from environmental hazards by keeping the environment clean, healthy and safe.
- Establish a program to protect County citizens against bioterrorism and other disasters with public health implications.

Description

Since 1934, each of Maryland's 23 counties and Baltimore City has established its own local health department. From 2001 to 2009, local health departments were overseen by the Community Health Administration within the Department of Health and Mental Hygiene (DHMH). Beginning in July 2009, oversight responsibility was transferred to Public Health Services within DHMH in order to ensure basic public health services are provided in all parts of Maryland.

Under the direction of a local health officer, each local health department provides these services and administers and enforces State and local health laws and regulations in its jurisdiction. Programs meet the public health needs of the community and provide services not offered by the private sector. The local health officer is appointed jointly by the Secretary of Health and Mental Hygiene and the local governing body.

The County is mandated by law to provide the Health Department matching funds in support of the following Core programs:

- Communicable disease control services
- Environmental health services
- Family planning services
- Maternal and child health services
- Wellness promotional services
- Adult health and geriatric services
- Administration and communication services associated with the provision of the services described above

County funding is estimated to represent approximately 22% of the total Health Department budget. State and Federal funding represent close to 66% of the budget, and the remaining 11.4% is obtained through private grants and collection fees.

For more information on Public Health Services within DHMH, refer to:

<http://www.msa.md.gov/msa/mdmanual/16dhmh/html/16agenph.html>

Budget Changes

- Operating increases from the FY 12 Original to the Adjusted due to the Health Department taking over the prevention functions of Junction.
- Operating decreases due to the Board of Commissioners' decision to decrease funding to the Health Department.

Human Services Programs

Description	Actual FY 11	Original Budget FY 12	Adjusted Budget FY 12	Budget FY 13	% Change From Orig. FY 12	% Change From Adj. FY 12
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	821,020	796,390	796,390	796,390	0.00%	0.00%
Capital Outlay	0	0	0	0	0.00%	0.00%
Total	\$821,020	\$796,390	\$796,390	\$796,390	0.00%	0.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

Contact

Cindy Parr, Director (410) 386-6620
 Johanna Saltysiak, Budget Analyst (410) 386-2082
<http://www.hspinc.org/>

Mission and Goals

To help improve the quality of life and self-sufficiency of at-risk and low-income Carroll County residents by providing assistance with basic needs, advocacy, linkages to resources, and opportunities to enhance life skills. Services involve three main divisions: emergency assistance, housing and shelters for the homeless, and a family support center.

Goals include:

To assist low-income and at-risk residents with:

- Employment
- Education
- Income management
- Housing
- Emergency services
- Nutrition
- Self-sufficiency

Description

Human Services Programs (HSP) located at 10 Distillery Drive, Westminster, MD. HSP is a private, non-profit agency. HSP is the County's designated Community Action Agency (CAA) that serves as the point of entry for accessing the many services countywide that fight poverty and promote self-sufficiency for low-income individuals and families to enable them to achieve economic independence. Programs and Services offered include:

- Emergency and Energy
- Family Support Center
- Child and Adult Food Program
- Shelters:
 - Safe Haven Shelter
 - Cold Weather Shelter
 - The Women and Children's Shelter
 - The Intact Family Shelter
 - Men's Shelter
 - Domestic Violence Shelter
- Housing Programs
 - Rental Allowance Program (RAP)
 - Homeless Prevention Program

Constituents Served

	Clients	Households
FY 11	8,860	3,704
FY 10	5,853	2,609
FY 09	5,590	2,352

In addition to the direct contribution of \$796,390, the County provides Human Service Programs with \$480,000 of estimated in-kind services through building space at the Citizen Services Distillery Building and \$98,000 for the space provided for Safe Haven.

Program Highlights

In FY 11:

- 60 families were housed in the Women's Shelter.
- 154 adults were served at the Cold Weather Shelter.
- 134 households avoided an impending eviction as a result of assistance received through the Homeless Prevention Program (HPP).
- 3,700 households needed assistance with emergency services.
- HSP helped nearly 1,149 County households with their heating and utility expenses.
- 456 volunteers provided service to 9,000 County residents in shelter programs and other administrative duties, an estimated value of \$624,960.

Budget Changes

Funding for non-profit organizations is held flat from FY 12.

Junction

Description	Actual FY 11	Original Budget FY 12	Adjusted Budget FY 12	Budget FY 13	% Change From Orig. FY 12	% Change From Adj. FY 12
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	146,770	146,770	0	0	-100.00%	0.00%
Capital Outlay	0	0	0	0	0.00%	0.00%
Total	\$146,770	\$146,770	\$0	\$0	-100.00%	0.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

Contact:

Carroll County Health Department:

Prevention Services (410) 857-5000

<http://www.carrollhealthdepartment.dhmdh.md.gov/>

Court Street Services:

Lynn Davis, Director (410) 848-2500

<http://www.ccysb.org/>

Johanna Saltysiak, Budget Analyst (410) 386-2082

Budget Changes

Junction ceased operations in June 2011. In FY 12, funding for the prevention and treatment services were awarded to the Health Department and Youth Services Bureau to operate Court Street Services.

Mosaic Community Services, Inc.

Description	Actual	Original	Adjusted	Budget	% Change	% Change
	FY 11	Budget FY 12	Budget FY 12	Budget FY 13	From Orig. FY 12	From Adj. FY 12
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	106,090	102,910	102,910	102,910	0.00%	0.00%
Capital Outlay	0	0	0	0	0.00%	0.00%
Total	\$106,090	\$102,910	\$102,910	\$102,910	0.00%	0.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

Contact

Jeff Richardson, Executive Director (410) 747-4492

Johanna Saltysiak, Budget Analyst (410) 386-2082

<http://www.mosaicinc.org/>

Mission and Goals

Mosaic Community Services is a comprehensive non-profit community behavioural health organization devoted to enhancing the quality of life for those with mental illness and promote their recovery through effective, community-based, outcome-focused services that are consumer-driven, flexible, and comprehensive.

Goals include:

- Provide quality outpatient mental health psychiatric treatment services and therapy.
- Provide crisis and case management services.
- Provide facility-based Psychiatric Rehabilitation services for up to 100 Carroll County adults with severe mental illness at any one time.
- Provide in-home and off-site based Psychiatric Rehabilitation services for up to 30 Carroll County adults with severe mental illness at any one time.
- Provide Residential Rehabilitation Housing for up to 28 county residents with severe mental illness at any one time.
- Provide a comprehensive corporate compliance and quality improvement program to evaluate treatment outcomes and develop process improvement.

Description

Mosaic Community Services, Inc. is a non-profit mental health organization that began operating Granite House at 288 E. Green Street, Westminster, MD in July of 2008. Granite House (a program of Mosaic Community Services) is Carroll County's largest provider of publicly supported outpatient mental health services to adults and older teens. The organization's two primary services include the clinic and group practice and the Psychiatric Rehabilitation Program.

The mental health clinic and group practice serves over 1,300 people at any one time, including over 1,000 consumers in the Public Mental Health System. Treatment services include:

- Psychiatric evaluation
- Medication evaluation, treatment, and monitoring
- Individual, group, and family therapy
- Treatment planning and coordination
- Case management and coordination with other providers

The Psychiatric Rehabilitation Program provides skills training and support to individuals with severe and persistent mental illness. The elements of this program include:

- A housing program, which serves up to 28 people in agency-operated housing and another 30 in their own homes.
- A day rehabilitation program, which provides group services to individuals designed to improve social skills, self-esteem, and daily life coping.
- Vocational Pathways, a supported employment program that uses evidence-based technologies to help as many as 60 disabled individuals become employed.

Budget Changes

Funding for non-profit organizations is held flat from FY 12.

Rape Crisis Intervention Service

Description	Actual FY 11	Original Budget FY 12	Adjusted Budget FY 12	Budget FY 13	% Change From Orig. FY 12	% Change From Adj. FY 12
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	85,240	85,240	85,240	85,240	0.00%	0.00%
Capital Outlay	0	0	0	0	0.00%	0.00%
Total	\$85,240	\$85,240	\$85,240	\$85,240	0.00%	0.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

Contact

Janice Kispert, Director (410) 857-0900
Johanna Saltysiak, Budget Analyst (410) 386-2082
<http://www.rapecrisiscc.org/>

Mission and Goals

To provide counseling and support services to citizens hurt by sexual violence and to eliminate sexual violence in Carroll County through education and advocacy.

Goals include:

- Develop service plans for clients receiving in-person counseling
- Have clients meet their goals as outlined in their service plans in order to have their files closed
- Provide education regarding healthy relationships and sexual abuse and assault prevention to youth in the Carroll County public middle schools

Description

Rape Crisis Intervention Service (RCIS) of Carroll County, Inc is a private non-profit organization located at 224 North Center Street, Room 102, Westminster, MD. RCIS serves the residents of Carroll County aged 12 and older who have been affected by any type of sexual violence.

The following aspects of service make RCIS unique among other service providers in Carroll County:

- Free confidential crisis counseling services are available on a walk-in basis, and same day service is provided.
- The 24-hour hotline provides fast access, confidentiality, and is staffed by certified volunteers
- Accompaniment services to police stations, hospitals, and courts are available.
- Victims do not need to disclose their name or personal financial information to access services.
- Minors do not require parental permission or knowledge to obtain services or information.

All services are of a short duration with most clients completing treatment within a period of six months. The County funds are used primarily to support crisis intervention services, education programs, outreach services and overhead costs. Treatment services are provided to both victims and families.

In addition to the direct contribution of \$85,240 the County provides RCIS with \$16,800 of estimated in-kind services through building space.

Program Highlights

A comparison of services provided in FY 10 and FY 11 are as follows:

Services Provided	FY 10	FY 11
Telephone		
Hotline/Crisis Calls	403	383
Counseling/Follow-up	263	204
Therapy		
Individual Sessions	410	503
Walk-In Crisis	124	136

Budget Changes

Funding for non-profit organizations is held flat from FY 12.

Recovery Support Services

Description	Actual FY 11	Original Budget FY 12	Adjusted Budget FY 12	Budget FY 13	% Change From Orig. FY 12	% Change From Adj. FY 12
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	1,073,601	1,125,500	1,091,730	775,000	-31.14%	-29.01%
Capital Outlay	0	0	0	0	0.00%	0.00%
Total	\$1,073,601	\$1,125,500	\$1,091,730	\$775,000	-31.14%	-29.01%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

Contact

Jolene Sullivan, Director of the Department of Citizen Services (410) 386-3600
 Johanna Saltysiak, Budget Analyst (410) 386-2082

Mission and Goals

To provide a Residential Crisis Service Program for Carroll County individuals who have substance use or co-occurring substance use and mental health disorders, to improve their quality of life and to foster self-sufficiency, dignity and respect.

Goals include:

- To improve the quality of life by providing an integrated network of comprehensive, effective and efficient behavioral health services that foster self-sufficiency, dignity and respect.
- Increase ability to perform daily activities to achieve self-care standards that allow for independent living.

Description

In FY 13, The Long Term Treatment Facility will change its name to Recovery Support Services. The level of care will be expanded to a recovery-oriented system of behavioral health care that offers residents an array of accessible services and recovery support from which they will be able to choose the services and support that addresses their particular behavioral health condition.

Budget Changes

Operating decreases due to a change in the operational model for services provided.

Social Services

Description	Actual FY 11	Original Budget FY 12	Adjusted Budget FY 12	Budget FY 13	% Change From Orig. FY 12	% Change From Adj. FY 12
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	20,000	20,000	20,000	20,000	0.00%	0.00%
Capital Outlay	0	0	0	0	0.00%	0.00%
Total	\$20,000	\$20,000	\$20,000	\$20,000	0.00%	0.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

Contact

Sam D. Andalora, Assistant Director (410) 386-3339

Johanna Saltysiak, Budget Analyst (410) 386-2082

<http://www.dhr.state.md.us/county/carroll/index.php>

Mission and Goals:

To promote financial independence, strengthen family stability, and ensure a safe and healthy environment for children and vulnerable adults.

Goals include:

- Provide a safe and healthy environment for all citizens.
- Develop and maintain an open system of communication between staff and clients.
- Create a trusting work environment including a customer and staff-friendly physical plant that promotes learning, communication, and generally fosters high morale.
- Increase customer and community knowledge of, and accessibility to, the services provided by the agency and the community.
- Enhance and maintain the computer systems and provide employees and customers with the latest technology and the training necessary to maximize their effectiveness.

Description

In Baltimore City and each County, the local Departments of Social Services are coordinated and directed by the Social Services Administration (SSA) within the Maryland Department of Human Resources (DHR). The SSA determines what factors contribute to social and family problems, and then recommends ways to address those problems. The current location in Carroll County is at 1232 Tech Court, Westminster, MD.

The local Departments of Social Services (DSS) administer the various programs subject to the supervision, direction, and control of the SSA. DSS provides a variety of services to men, women and children from all socioeconomic backgrounds in Carroll County. These services include:

- Child Protective Services
- Foster Care and Adoption
- Adult Protective Services
- Child Support Enforcement and Collection Services

Other services include supervision and licensing of all public and private institutions that have the care, custody, or control of dependent, abandoned, or neglected children.

DSS has evolved from an agency that provides long-term financial assistance to families to a “workforce support” agency. They have programs and partnerships to assist families to become self-sufficient:

- The Family First Program’s focus is to prevent child abuse, prevent out-of-home placement and provide emergency services to prevent abuse.
- Temporary Cash Assistance is a time-limited subsidy intended to help parents of young children.
- DSS helps people obtain quality daycare, learn job skills, obtain transportation, and maintain medical care so they can work.

Program Highlights

- In FY 11, five children were formally adopted and 34 placed in foster care in FY 11.
- The Child Support Division collected \$10,318,145.
- The Child Support Division established 116 new paternity orders and 325 court orders.
- Child Protective Services unit received 2,404 case referrals and investigated 688 cases.

Target Community and Educational Services

Description	Actual	Original	Adjusted	Budget	% Change	% Change
	FY 11	Budget FY 12	Budget FY 12	FY 13	From Orig. FY 12	From Adj. FY 12
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	246,340	234,340	234,340	234,340	0.00%	0.00%
Capital Outlay	0	0	0	0	0.00%	0.00%
Total	\$246,340	\$234,340	\$234,340	\$234,340	0.00%	0.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

Contact

Thomas Zirpoli, Director (410) 848-9090

Johanna Saltysiak, Budget Analyst (410) 386-2283

<http://www.targetcommunity.org/>

Mission and Goals

Enhance the lives of individuals with developmental and physical disabilities through quality, community-based residential, vocational, recreational, and family support services.

Goals include:

- 100% of clients in Residential Services will score satisfied or higher concerning their current living arrangement.
- 100% of clients in Vocational Services will be satisfied with their current job placement.
- 100% of clients in Recreational Services will be provided community-based recreational opportunities.
- 100% of clients in Family Support Services will score satisfied or higher concerning these services.

Description

Target Community and Educational Services, Inc. is a non-profit organization located at 111 Stoner Avenue, Westminster, MD. Target provides residential, vocational, recreational, and family support services to children and adults with developmental disabilities. Targets services include:

- Residential / Community Living Services
- Vocational Services
- Recreational Services
- Family Support Services
- Autism Program

Target programs include:

- Seven alternative living units are houses owned by Target and occupied by no more than three developmentally disabled adults and the direct care staff.
- Supervision, support, and direct care to clients who choose to live with their family or in their own home.
- Vocational assessment, job training, and placement for persons with disabilities throughout Carroll County. Target assists individuals with disabilities in finding jobs, provides job-coaching support, and helps individuals earn a competitive wage.

- A partnership with Carroll County Public Schools to provide a School-To-Work transition program for students with disabilities leaving the public school system, but not ready for college or employment.
- An autism program provides in-home support, services, and respite for families in Carroll County who have children with autism.

The Winchester Country Inn is the former home of the founder of Westminster, MD, William Winchester. It is located on the property used by Target Community & Educational Services, Inc. The Inn is a functioning tearoom and gift shop as well as a vocational training site for individuals with developmental disabilities.

Program Highlights

The table below shows the number of clients Target served in FY 09 through FY11:

Type of Service	FY 09	FY 10	FY 11
Alternative Living Services	21	21	21
Family Support Services	8	8	10
Autism Program	18	18	22
Supportive Employment	23	28	28
Rehabilitative Services	28	30	46
Post -Secondary	31	30	32
Day Program	14	15	19
Totals	143	150	178

Budget Changes

Funding for non-profit organizations is held flat from FY 12.

Youth Services Bureau

Description	Actual	Original	Adjusted	Budget	% Change	% Change
	FY 11	Budget FY 12	Budget FY 12	FY 13	From Orig. FY 12	From Adj. FY 12
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Operating	561,450	561,450	625,820	625,820	11.46%	0.00%
Capital Outlay	0	0	0	0	0.00%	0.00%
Total	\$561,450	\$561,450	\$625,820	\$625,820	11.46%	0.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. On-going mid-year changes have been annualized for comparison purposes.

Contact

Lynn Davis, Director (410) 848-2500

Johanna Saltysiak, Budget Analyst (410) 386-2082

<http://www.ccysb.org/>

Mission and Goals

To provide a community-based, comprehensive mental health and substance abuse clinic for children, adults and families in Carroll County with a strong focus on prevention through early intervention and education. YSB serves people with a variety of behavioral and emotional illness, including at-risk children and adolescents, severely emotionally disturbed children, adolescents, and the chronically mentally ill. The ARC is dedicated to excellence in service, innovation in programming, and responsiveness to our community.

Goals include:

- Maximize potential of youth by advocating for, providing, and supporting high quality counseling.
- Provide crisis intervention services by way of suicide intervention and potential for violence assessments.
- Direct the children and families to other appropriate resources when services at CCYSB are at capacity.
- Provide educational and outreach services to children, parents, adults, and organizations in the community.
- Deter youth from delinquent activities through early intervention and prevention activities.
- Identify physical and social conditions that provide opportunities for growth and healthy maturation for youth.
- Provide home-based, case management, intensive counseling and support services through mobile treatment and family preservation services.
- Provide quality service by staying current in clinical knowledge and statistical trends and by continually evaluating the effectiveness through a quality assurance system.

Description

Since late October 2009, the Carroll County Youth Services Bureau, Inc. (CCYSB) has operated from its new building on donated County property at 59 Kate Wagner Road. Westminster. Serving the Carroll County community since 1972, CCYSB is an outpatient mental health clinic for children, adults, and families, and the organization receives oversight, licensing and

certification from the MD Departments of Health and Mental Hygiene (DHMH) and Juvenile Services (DJS). The Local Management Board (LMB) also provides oversight. On July 1, 2011 CCYSB took over the management of the substance abuses services formally provided by Junction, Inc. The newly formed Court Street Services is located at 98 North Court Street, Westminster, MD.

CCYSB clients possess a variety of behavioral and emotional illnesses, and can include at-risk and severely emotionally disturbed children, adolescents, and adults, as well as the chronically mentally ill. A strong focus on prevention through early intervention, education, and recognition that children, adults, and families may require different services, CCYSB has developed a continuum of services to meet individual needs. Services currently provided include:

- Violence Assessment Program
- Mobile Treatment Program
- Intensive Family Preservation Services
- Safe & Stable Family Preservation program
- Brief Strategic Family Therapy
- Parenting Education Workshops
- Suicide/Self-Injury Intervention Program
- Interactive Group Therapy
- Parents as Teachers

Program Highlights

- In FY 11 CCYSB
 - Served 2,695 Clients
 - Conducted 7,306 psychotherapy sessions
 - Served 42 individuals in the Mobile Treatment program
- In FY 11, 30 new families were served in Safe and Stable Family Preservation
- Brief Strategic Family Therapy served 60 at-risk families in FY 11. The 60 cases consisted of serving 240 individuals

Budget Changes

- Operating increases from the FY 12 Original to the Adjusted due to YSB taking over treatment functions of Junction.
- Funding for non-profit organizations is held flat from FY 12