

Board of Carroll County Commissioners

DEPARTMENT OF CITIZEN SERVICES

“Working Together To Make Life Better”

A GUIDE TO HUMAN SERVICES IN CARROLL COUNTY



The Human Services Guide is provided as a service to the Citizens of Carroll County and contains information on services and programs provided by government agencies and non-profit groups. The guide is intended for information and reference only.

Additional services may be available; consult your telephone directory or service provider.

DEPARTMENT OF CITIZEN SERVICES

VISION

**The Department of Citizen Services' Team
enhances the values of diversity and dignity
in all people whose quality of life is promoted
by human services partnerships.**

MISSION STATEMENT

The mission of the
Department of Citizen Services
is to deliver quality customer service
to the evolving community of Carroll County.

Our goal is to provide individuals
and families with information, programs
and services that focus on sustaining
and enhancing their quality of life.

EMERGENCY/NON-EMERGENCY PHONE NUMBERS

**EMERGENCY POLICE AND FIRE
911
MARYLAND POISON CENTER
800-222-1222
WWW.MDPOISON.COM**

Non-Emergency Numbers

DO NOT use these numbers for emergency calls

Fire Stations - *Non-Emergency/Administrative*

- Gamber 410-795-3445
- Hampstead 410-239-4280
- Harney..... 410-756-6464
- Lineboro..... 410-374-2197
- Manchester 410-239-2286
- Mount Airy 301-829-0100
- New Windsor 410-635-6373
- Pleasant Valley..... 410-848-1977
- Reese 410-848-7172
- Sykesville/Freedom 410-795-9311
- Taneytown..... 410-756-6253
- Union Bridge..... 410-775-7422
- Westminster 410-848-1800
- Winfield 410-795-1333

Police Department - Non-Emergency

- Maryland State Police..... 410-386-3000
- Sheriff's Department 410-386-2900
- Hampstead 410-239-8954
- Manchester 410-239-6900
- Mount Airy 301-829-1218
- New Windsor 410-386-3000
- Sykesville 410-795-0757
- Taneytown..... 410-751-1150
- Union Bridge..... 410-386-2900
- Westminster 410-848-4646

Carroll County Roads Department (County Roads Only)

Pothole repair 410-386-6717
Dead animals 410-386-6717
Injured animal removal 410-386-6717
Snow removal operations 410-386-6717
Tree removal 410-386-6717

Water main breaks and sewage overflows..... 410-386-2164

Bark Hill Community (water)
Bramble Hills (water)
Eldersburg /Sykesville (water and sewer)
Hampstead (sewer)
Pleasant Valley (water and sewer)

ACCESSIBILITY NOTICE: The Americans With Disabilities Act applies to the Carroll County Government and its programs, services, activities, and facilities. If you have questions, suggestions, or complaints, please contact Jolene Sullivan, the Carroll County Government American With Disabilities Act Coordinator, at (410) 386-3600, 1-888-302-8978, Fax: (410) 876-5255, TTY: (410) 848-9747, or email: jsullivan@ccg.carr.org. The mailing address is: 10 Distillery Drive, Suite 101, First Floor, Westminster, MD 21157.

Community Resources

Topical Identifiers/Issues

Programs that publish directories, distribute pamphlets and other literature, conduct outreach campaigns, offer technical assistance and training or provide other services which deal with a particular topic, issue or problem area.

Carroll County Health Department	410-876-4800
Carroll County Public Defender	410-386-2800
Catastrophic Health Planners, Inc.	410-861-8969
Disability Entitlement Advocacy Program (DEAP)	1-800-727-6454
Legal Aid Bureau, Inc.	800-679-8813
Mountain Manor Safe Harbor Project	301-447-2361
Shoemaker Addictions Rehabilitation Center	410-876-1990
Social Security Administration Carroll County	800-772-1213
Westminster Rescue Mission and Thrift Stores	410-848-2222

Transportation

Programs that provide for the basic transportation needs of the community including the local and long-distance conveyance of people and goods, and special arrangements for older adults, people with disabilities and other community residents who have no personal transportation and are unable to utilize public transportation.

Carroll Area Transit System (CATS)	410-857-0080 410-876-RIDE
Senior Information and Assistance	410-386-3830

QUICK REFERENCE TELEPHONE NUMBERS

ADA-(Americans with Disabilities Act -Technical Asst).....	800-949-4232
ADA—Americans with Disabilities Act	410-386-3600
ADA’s TTY Line (Hearing Impaired).....	410-848-9747
ARC of Carroll County.....	410-848-4124
Access Carroll	410-871-1478
Active Day Medical Adult Day Care & Rehab	410-857-0400
Addictions Intensive Outpatient Services	410-871-6978
Adult Protective Services (Dept. of Social Services)	410-386-3300
Al-Anon Family Groups of Carroll County	410-876-1859
Alpha Pregnancy Center (Hotline).....	410-833-7793
Alzheimer’s Support Group	410-386-3800
American Cancer Society	410-781-4316
American Red Cross.....	410-848-4334
B altimore Neighborhoods (Landlord Tenant Disputes)	1-800-487-6007 or 410-243-6007
Bethany Christian Service.....	410-721-2835
Birth Certificates (Maryland) Bureau of Vital Records	410-764-3038
Birth Certificates - Carroll County Health Department ...	410-876-2152
Bureau of Aging	410-386-3800
Business of Support Enforcement (Dept. of Social Services).....	410-386-3300
C aring and Sharing Ministries (Taneytown).....	410-751-1237
Carpenters Table (Taneytown).....	410-756-2500
Carroll Adult Learning Center	877-852-9502
Carroll Area Transit System (CATS).....	410-876-7433
Carroll Community College	410-386-8000
Carroll Hospital Center	410-848-3000
Carroll County Advocacy & Investigation Center.....	410-386-3640
Carroll County Bureau of Aging.....	410-386-3800
Carroll County Business & Employment.....	410-386-2820
Carroll County Dept. of Citizen Services.....	410-386-3600
Carroll County Dept. of Recreation & Parks.....	410-386-2103
Carroll County Dept. of Social Services.....	410-386-3300
Carroll County Family Center	410-876-7805
Carroll County Family Self-Sufficiency Program	410-386-3600

QUICK REFERENCE TELEPHONE NUMBERS

Carroll County Food Sunday.....	410-857-7926
Carroll County Health Department Addiction (Drug)	410-876-4410
Carroll County Health Department	410-876-4900
Carroll County Health Department (Mental Bureau)	410-876-4930
Carroll County Home Care & Hospice	410-871-8000
Carroll County Public Defender	410-386-2800
Carroll County State's Attorney Office	410-386-2345
Carroll County Youth Service Bureau	410-848-2500
Catastrophic Health Planners, Inc.....	410-861-8969
Catoctin Counseling.....	410-848-9091
Cedar Ridge Counseling Center	410-552-0773
Child Advocacy and Investigation Center	410-386-3640
Child Protective Services (CPS).....	410-386-3434
Child Support Services (Dept. of Social Services)	410-386-3300
City of Westminster Recreation	410-848-6962
Clerk of the Court.....	410-386-2985
Consumer Credit Counseling	800-642-2227
CORE Agency.....	410-876-4440
Cooperative Extension Service	410-386-2760
D eath Certificates - Bureau of Vital Statistics.....	410-764-3038
Death Certificates for Marylanders	410-313-6300
Dept of Assessment & Taxation	410-767-4433
Disability Entitlement Advocacy Program	800-727-6454
Division of Rehabilitation Services	410-848-4456
Domestic Violence, Carroll County Unit.....	410-386-2345
Domestic Violence, Family & Children's Services	410-876-1233
Domestic Violence, Social Work Service	410-386-3300
E ldersburg Eldercare Daycare Center.....	410-795-4686
Elections, Board of.....	410-386-2080
Emergency Housing (Human Services)	410-857-2999
Energy Assistance (Human Services)	410-857-2999
ESCAPE Ministries, Inc.	410-857-7926

Community Resources

Temporary Financial Aid

Programs that provide assistance for people who are experiencing an unexpected financial crisis and have insufficient resources to meet their basic needs, or which offer special services that support people's ability to make essential payments. Monetary assistance may be in the form of immediate cash, loans, checks or vouchers which can be used to pay delinquent bills for essential services.

Carroll County Core Service Agency	410-876-4440
Carroll County Health Department	410-876-4900
Catastrophic Health Planners, Inc.	410-861-8969
HSP Emergency Assistance	410-857-2999
HSP Family Links	410-857-2999
HSP Rental Allowance Program	410-857-2999x3023
HSP Safe Haven	410-857-8473x221
Mission of Mercy Medical Van	410-857-2999
Northeast Carroll Ministerium Association (NECMA) also known as NESAP	410-239-4541
Shepherd's Staff	410-857-5944
St. John Roman Catholic Church	410-848-4744

Community Resources

Substance Abuse Services

Programs that provide preventive, diagnostic and inpatient, outpatient and residential treatment services as well as transitional support for people who have a physical and/or psychological dependency on one or a combination of addictive substances including tobacco, alcohol and/or other drugs; or whose use of these substances has impaired their physical or mental health or their personal, social or occupational functioning.

Carroll County Health Department	410-876-4900
Junction, Inc.	410-848-6100
Right Turn of Maryland	410-581-4900
Shoemaker Addictions Rehabilitation Ctr.	410-876-1990

Tax Organizations and Services

Organizations that assess and collect taxes from individuals, businesses, corporations and other entities; supply copies of appropriate tax forms and tax relief application documents; provide information and guidance on an individual or group basis for people who need to understand the implications of the tax laws for individuals in their situation; help people prepare and file their annual tax returns; and/or provide assistance to people who want to appeal an assessment .

Department of Assessment and Taxation Renter's Tax Program	410-767-4433
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QUICK REFERENCE TELEPHONE NUMBERS

<i>F</i> amily and Children's Services.....	410-876-1233
Family Law Administration	410-386-2751
Family Law Hotline.....	800-845-8550
Family Law Reduced Fee Project.....	800-300-1009
Family Legal Forms Hotline.....	888-880-7884
Feed My Sheep (Eldersburg).....	410-795-2777
Financial Help, Maryland Cooperation Extension.....	410-386-2760
Food Stamps (Social Services).....	410-386-3300
<i>G</i> race Evangelical Lutheran Church	410-876-3634
Goodwill Industries.....	410-857-9993
Granite House	410-876-3007
<i>H</i> abitat for Humanity of Carroll County	410-751-0458
Health Department.....	410-876-4900
Hospital, Carroll Hospital Center, Inc.....	410-848-3000
House of Ruth Legal Clinic	800-880-7884
HSP Carroll County Family Support Center.....	410-857-0629
HSP Carroll County Men's Shelter.....	410-857-8473
	x222
HSP Carroll County Women's Shelter.....	410-857-2999
	x3015
HSP Child & Adult Care Food Program.....	410-857-2999
HSP Cold Weather Shelter.....	410-857-8473
	x224
HSP Dads Works	410-857-0629
HSP Domestic Violence Safehouse.....	410-857-2999
HSP Emergency Assistance.....	410-857-2999
HSP Family Links.....	410-857-2999
HSP Family Shelter.....	410-848-5320
HSP Permanent Housing for Persons w/Disabilities	410-857-2999
	x3012
HSP Rental Allowance Program	410-857-2999
	x3023
HSP Safe Haven	410-857-8473
	x221
HSP Second Chances.....	410-857-2999
HSP Service Linked Program	410-857-2999
	x3023

QUICK REFERENCE TELEPHONE NUMBERS

HSP Supportive Housing Program (SHP).....	410-857-2999 x3012
<i>I</i> nterfaith Housing of Western Maryland.....	410-775-7114
<i>J</i> unction, Inc.....	410-848-6100
Juvenile Justice Department	410-871-3600
<i>K</i> eystone Services of Maryland.....	410-875-4694
<i>L</i> awyer Referral Service (Carroll County)	410-857-1451
Legal Advice Line	800-367-5252
Legal Aid Bureau Inc.....	800-679-8813
Libraries, Headquarters	410-386-4500
Eldersburg Branch.....	410-386-4460
Mount Airy Branch	410-386-4470
North Carroll Branch.....	410-386-4480
Taneytown Branch	410-386-4510
Westminster Branch	410-386-4490
Locust House	410-876-7600
Loaves and Fishes, Ascension Episcopal Church.....	410-848-3529
Loaves and Fishes, St. Paul's United Church of Christ....	410-848-5975
Loaves and Fishes, Westminster Church of the Brethren	410-848-8090
Loaves and Fishes, Westminster United Methodist Church	410-848-8325
<i>M</i> arriage Licenses	410-386-2985
Maryland Cooperation Extension	410-386-2760
Maryland Department of Aging.....	410-767-1100or 800-243-3425
Meals on Wheels	410-857-4447
Medical Assistance (Dept. of Social Services).....	410-386-3300
Mission of Mercy Van (Human Services)	410-857-2999
Mountain Manor Safe Harbor Project.....	301-447-2361
Mountain Manor Treatment Center (Drug & Alcohol) ...	410-876-2425
<i>N</i> ar-Anon Family Groups.....	410-876-2174
National Child Abuse Hotline	800-4-A-Child
New Life For Girls	410-876-1336
Northeast Carroll Ministerium Association	410-239-4541

Community Resources

Social Insurance Programs

Programs that have been established by law and are generally compulsory in nature which provide cash income on a regular basis or payments to meet a designated need for people who are entitled to benefits based on their own or their employer's contributions to the program or their service to the country.

Catastrophic Health Planners, Inc. 410-861-8969

Social Security Administration, Carroll County 800-772-1213

Specialty Medicine

Programs that offer diagnostic and treatment services that are provided by physicians who have special training and expertise in a clinical area of practice which focuses on a specific age group (e.g., geriatrics, pediatrics), an organ or organ system of the body (e.g., internal medicine, obstetrics/gynecology) or on complex scientific techniques developed to diagnose or treat certain types of disorders (e.g., nuclear medicine, radiology).

Catastrophic Health Planners, Inc. 410-861-8969

Mission of Mercy Medical Van 410-857-2999

Community Resources

Public Safety

Programs whose primary purpose is to ensure the safety of the community by issuing warnings regarding public health hazards or other conditions which may affect the well-being of people in the immediate area; rescuing people who are lost, stranded or the victim of an accident; connecting people whose lives are at risk with appropriate emergency response agencies; supplying safety equipment; and sponsoring educational activities which make the public aware of measures they can take to eliminate safety hazards, prevent accidents and avoid behaviors which place them in peril.

Carroll County Health Department 410-876-4900

Rehabilitation/Habilitative Services

Programs that provide a combination of treatment and education services which are designed to restore maximum functioning, a sense of well-being and a personally satisfying level of independence for individuals who have temporary or permanent disabilities.

ARC of Carroll County 410-848-4124

CHANGE, Inc. 410-848-1824

Target Community and Educational Services
410-848-9090

Social Development And Enrichment

Programs that provide opportunities for individuals of all ages to participate in a variety of group activities that are personally satisfying and/or designed to transmit social values and customs, to facilitate learning of social skills and self-expression in a group setting, and to otherwise promote the social growth and development of participants.

HSP Dads Works 410-857-0629

QUICK REFERENCE TELEPHONE NUMBERS

O n Our Own.....	410-751-6600
P assports.....	Contact your local post office
Pastoral Counseling Referral Services	800-453-9801
R ape, Abuse & Incest National Network(RAINN)	800-656-4673
Rape Crisis	410-857-7322
Rape Crisis Intervention Services	410-857-0900
Rescue Mission (Men Only)	410-848-2222
Register of Wills	410-848-2586
Rental Assistance (City of Westminster).....	410-848-2261
Rental Assistance (County).....	410-386-3600
Rental Assistance (HSP).....	410-857-2999
Ridge Residence/Timber Ridge	410-876-2550
Ridgeley House.....	410-239-2236
Right Turn of Maryland	410-581-4900
S afe Haven	410-857-8473
Safe Home (Hanover, PA) 24 hr. hotline	717-632-0007
Second Chances	410-848-5599
Section 8 (City of Westminster)	410-876-6322
Section 8 (Carroll County)	410-848-9707
Senior and Community Centers	
Mount Airy Center.....	410-795-1017
North Carroll Center	410-386-3900
South Carroll Center.....	410-549-1357
Taneytown Center	410-756-4557
Westminster Center.....	410-386-3850
Shepherd's Staff.....	410-857-5944
Shoemaker Addictions Rehabilitation Center.....	410-876-1990
Shriner Court.....	410-775-2940
Social Security	800-772-1213
Spencer Village	410-795-1840
Springfield Hospital.....	410-970-7000
St. John Roman Catholic Church	410-848-4744
STEP, Inc.	410-875-3368
Sunnybrook Apartments	410-871-9880

QUICK REFERENCE TELEPHONE NUMBERS

T arget Community and Educational Services	410-848-9090
The Residence At The Hampstead School	410-374-8144
Timber Ridge Apartments	410-876-2550
Tourism	410-848-1388
Transportation.....	410-876-7433
Tremont Place	410-876-5622
U nemployment Compensation	410-312-5760
Union Village Apartments.....	410-386-1167
United Hands of Carroll County	717-634-6121
University of Maryland, Cooperative Ext.	800-342-2507
V illa Maria Behavioral Health Services.....	410-848-2037
Village House Apartments	410-795-0606
Visiting Nurses Association	410-594-2600
Vital Statistics, Bureau of (for certified copies of Birth/Death Certificates and Marriage Licenses).....	410-764-3038
Voter Information	410-313-5820
W ay Station, Inc.	301-662-0099
Welfare Assistance	410-386-3300
West End Place / Apartments.....	410-840-0406
Westminster Housing & Community Development	410-848-2261
Westminster Rescue Mission and Thrift Stores.....	410-848-2222
Y outh Services Bureau.....	410-848-2500

Community Resources

Outpatient Mental Health Care

Programs that provide diagnostic and treatment services for individuals whose psychiatric problems or other emotional difficulties are not severe enough to require twenty-four hour care but who can benefit from regular consultation and therapy with a mental health professional.

Division of Rehabilitation Services (DORS)	410-848-4456
Family and Children's Services	410-876-1233
Family Law Administration - Circuit Court	410-386-2751
HSP Dads Works	410-857-0629
Rape Crisis Intervention Service of Carroll County	410-857-0900

Psychiatric Support Services

Programs that offer early intervention, preventive, diagnostic or treatment services, medication, case management, transitional care or other services that supplement and facilitate primary and adjunctive therapies; which offer community mental health education programs; or which link people who are in need of treatment with appropriate private providers.

Carroll County Core Service Agency	410-876-4440
Keystone Services of Maryland	410-875-4694
Right Turn of Maryland	410-581-4900

Public Assistance Programs

Programs that provide financial assistance in the form of cash grants or purchase of services for eligible low-income and indigent individuals and families to ensure that they have a basic income and access to essential medical, nutritional and supportive services.

Access Carroll, Inc.	410-871-1478
Department of Social Services	410-386-3300
Catastrophic Health Planners, Inc.	410-861-8969

Community Resources

Material Goods

Programs that furnish and/or repair basic household, work-related, and personal necessities for people who cannot afford to purchase and/or repair these items at retail prices and who qualify for this service on the basis of income.

ESCAPE Ministries, Inc.	410-549-7230
HSP Family Links	410-857-2999
HSP Permanent Housing for Persons with Disabilities	410-857-2999x3012
HSP Second Chances	410-857-2999
Northeast Carroll Ministerium Association (NECMA) also known as NESAP	410-239-4541

Outpatient Health Facilities

Health centers, clinics, departments within hospitals, and other facilities that provide walk-in, walk-out diagnostic and treatment services for people whose care does not require confinement or a hospital stay.

Access Carroll, Inc.	410-871-1478
Mission of Mercy Medical Van	410-857-2999

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Community Resources

Legal Assistance Modalities

Carroll County Department of Social Services	410-386-3300
HSP Dads Works	410-857-0629
Legal Aid Bureau, Inc.	800-679-8813

Legal Services

Programs that provide assistance in the form of advocacy, arbitration, certificates/forms assistance, class action litigation, legal counseling, legal representation, mediation, paralegal counseling, self-representation assistance and/or court watching which focus on a particular area of law.

Carroll County Advocacy & Investigation Ctr.	410-386-3640
Carroll County Department of Social Services	410-386-2800
Catastrophic Health Planners, Inc.	410-861-8969
Family Law Administration Circuit Court/General	410-386-2751
HSP Emergency Assistance	410-857-2999
HSP Family Links	410-857-2999
Legal Aid Bureau, Inc.	800-679-8813

Leisure Activities

Programs that provide access to a variety of pursuits for people who want to make constructive and satisfying use of their free time. Included are programs that provide facilities, equipment, supplies, coaching and/or instruction that allow individuals to participate in or enjoy the recreational, artistic, cultural or volunteer activities of their choice.

Carroll County Dept. of Recreation and Parks	410-386-2103
City of Westminster Recreation	410-848-6962
HSP Carroll County Family Support Center	410-857-0629

Community Resources

Information Services

Programs that provide for the collection, classification, storage, retrieval and dissemination of recorded knowledge for the community. Included are electronic information resources, information and referral programs, information lines, library services, media services, public awareness, education campaigns, research data and rumor control activities.

Junction, Inc.	410-848-6100
On Our Own	410-751-6600
Rape Crisis Intervention Service of Carroll County, Inc.	410-857-0900
Shepherd's Staff	410-857-5944

Judicial Services

Programs within the court system or which operate in cooperation with the courts that carry out the administrative functions required for handling the disposition of people who have been accused of a crime prior to trial; and the indictment, arraignment, trial and sentencing of people who have been arrested and charged.

Legal Aid Bureau, Inc.	800-679-8813
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Legal Assistance Modalities

Programs that protect the rights of individuals or groups who are involved in civil, criminal or administrative actions or who have been denied services or other benefits or privileges to which they are entitled by law by furnishing legal advice, advising the party of his or her rights and possible solutions, negotiating a settlement, preparing legal documents, appearing in court on behalf of the party, preparing the party to represent him or herself in court and/or attending trials.

Carroll County Department of Citizen Services

Department of Citizen Services

10 Distillery Drive, Suite 101

Westminster, MD 21157

410-386-3600

TTY: 410-848-9747

FAX: 410-876-5255

E-mail: jsullivan@ccg.carr.org

Website: <http://ccgovernment.carr.org/ccg/citserve>

The Department of Citizen Services is the coordinating agency for all human service functions within Carroll County Government. The Department assists in the guidance of human service agencies with the goal of providing a variety of services to fulfill the basic needs of children, youth, older adults, and the disabled in the community.

The Department is specifically comprised of the Bureau of Aging, Bureau of Housing and Community Development, Carroll County Advocacy and Investigation Center, and Division of the Local Management Board. The Department is directly responsible for the County Government's compliance with the American with Disabilities Act and for the contract management of the Carroll County Government Employees Child Care Center. Additionally, the Department serves as the County's liaison to the Department of Social Services, Rape Crisis Center, Battered Spouse Program, Sexual Assault Program, Youth Services Bureau, and Human Services Programs.

Citizen Services consists of the following offices:

- ◆ Citizen Services, pages 13 through 15
- ◆ Bureau of Aging, pages 16 through 29
- ◆ Community Resources, pages 30 through 48

Citizen Services

Bureau of Housing

10 Distillery Drive, Suite 101
Westminster, MD 21157

410-386-3600
FAX: 410-876-5255
TTY: 410-848-9747

Website: <http://ccgovernment.carr.org/ccg/housing/default.asp>

Carroll County Bureau of Housing assists low and very low-income Carroll County families with rental subsidies by the administration of the Housing Choice Voucher Program, funded by the Department of Housing and Urban Development. Subsidies are based on family size and income level.

Carroll County Bureau of Housing also offers the Family Self-Sufficiency Program, which is a five-year voluntary program to help assisted families become self-sufficient through education, employment, training and counseling.

The Bureau of Housing also manages the Rental Allowance Program which is a short term rental subsidy administered by referrals from the Human Services Program Of Carroll County, Inc. (HSP). HSP is located at 10 Distillery Drive, Ground Floor, Westminster, Maryland.

Carroll County Advocacy and Investigation Center

10 Distillery Drive, Suite 101
Westminster, MD 21157

410-386-3640
FAX: 410-876-1945
TTY: 410-848-9747

The mission of the Carroll County Advocacy and Investigation Center (CCAIC) provides a children friendly environment committed to reducing the trauma to children who have been abused. The CCAIC investigates allegations of sexual abuse and sexual assault, assesses and protects the victim and provides resources for the victim and the victim's family.

Community Resources

Individual and Family Support Services

Programs that provide services that augment and expand the protection, supervision, care and support that are provided through the primary family unit, or which enhance the recipient's mobility or ability to communicate and live more independently.

Carroll County Core Service Agency	410-876-4440
Department of Social Services	410-386-3300
Family Self-Sufficiency Program (FSS)	410-386-3600
Division of Rehabilitation Services (DORS)	410-848-4456
HSP Carroll County Family Support Center	410-857-0629
HSP Carroll County Men's Shelter	410-857-8473 x222
HSP Carroll County Women's Shelter	410-857-2999x3015
HSP Dads Works	410-857-0629
HSP Family Links	410-857-2999
HSP Family Shelter	410-848-5320
HSP Permanent Housing for Persons w/Disabilities	410-857-2999 x3012
HSP Safe Haven	410-857-8473 x 221
HSP Service Linked Housing	410-857-2999x3023
HSP Supportive Housing Program	410-857-2999x3012
Keystone Services of Maryland	410-875-4694
Target Community and Educational Services, Inc.	410-848-9090

Community Resources

Housing/Shelter

Programs that seek to meet the basic shelter needs of the community by providing temporary shelter for people who are in emergency situations, home improvement programs, housing location assistance and a variety of housing alternatives.

Carroll County Department of Social Services	410-386-3300
Carroll County Dept. of Citizen Services	410-386-3600
HSP Carroll County Men's Shelter	410-857-8473x222
HSP Carroll County Women's Shelter	410-857-2999x3015
HSP Cold Weather Shelter	410-857-8473 x224
HSP Domestic Violence Safehouse	410-857-2999
HSP Family Shelter	410-848-5320
HSP Permanent Housing for Persons with Disabilities	410-857-2999 x3012
HSP Rental Allowance Program	410-857-2999 x3023
HSP Safe Haven	410-857-8473 x 221
HSP Supportive Housing Program (SHP)	410-857-2999 x3012
Keystone Services of Maryland	410-875-4694
Locust House Apartments	410-876-7600
Timber Ridge Apartments	410-876-2550
Tremont Place	410-876-5622
Westminster Office of Housing and Community Development	410-848-2261

Human Reproduction

Programs that provide medical, educational and counseling services which relate to the conception, delivery and care of offspring.

Carroll County Health Department	410-876-4900
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Citizen Services

Local Management Board

10 Distillery Drive, Suite 101
Westminster, MD 21157

410-386-3600

FAX: 410-876-5255

TTY: 410-848-9747

Website: www.carrollfamilies.org

The Carroll County Local Management Board (LMB), a division of the Department of Citizen Services, is comprised of public and private organizations and individuals appointed by the Board of County Commissioners. The LMB is charged with the development of community based services and supports which promote positive outcomes for children, youth and families. Local Management Boards do not provide direct services. Services are provided by local agencies and organizations. See our website www.carrollfamilies.org for detailed information on programs offered.

Aging Services

Bureau of Aging

125 Stoner Avenue
Westminster, MD 21157

410 386 3800
FAX 410 840 0436
TTY: 410-848-9747

Website: <http://ccgovernment.carr.org/ccg/aging>

The mission of the Carroll County Bureau of Aging is dedicated to providing the highest quality of services, programs and assistance to promote choice, dignity and independence for older adults and those who care for them.

The Bureau of Aging is responsible for a wide range of programs and services for adults 60 years of age and over in Carroll County. Combined federal, state and county funding support essential services for Carroll's older adults. The Bureau of Aging also operates five senior and community centers in Carroll County. Each is a community focal point where older adults can receive services, and participate in recreational, educational, fitness, health, nutritional and informational activities. The community centers are located in Mount Airy, North Carroll, South Carroll, Taneytown and Westminster.

Community Resources

Health Supportive Services

Programs that provide equipment, information, social services or other forms of support which supplement the treatment or habilitation of people who have illnesses, injuries or disabilities or facilitate their ability to function. Included are blood banking services and other anatomical specimen banks, assistive technology equipment and services, medical equipment and supplies, health care referrals, health insurance, pharmacy services, prescription medication support services and health education information which may be instrumental in the prevention of illnesses, injuries or disabilities prior to their occurrence, teach people to provide emergency first aid or help people make informed decisions about health care.

Carroll County Health Department	410-876-4900
Catastrophic Health Planners, Inc.	410-861-8969
HSP Child and Adult Care Food Program	410-857-2999
Mission of Mercy Medical Van	410-857-2999

Community Resources

Health Care

Programs whose primary purpose is to help community residents achieve and maintain physical well-being through the study, prevention, screening, evaluation and treatment of people who have illnesses, injuries, disabilities or substance abuse problems; and the provision of family planning, maternity and other services that relate to human reproduction and sexual health.

Access Carroll, Inc.	410-871-1478
Carroll County Health Department	410-876-4900
Mission of Mercy Medical Van	410-857-2999

Health Screening/Diagnostic Services

Programs that utilize one or a combination of diagnostic tools to test large groups of people who are assumed to be well for the presence of a particular disease or condition or for certain risk factors that are known to be associated with that disease or condition; or which conduct in-depth tests to establish the cause and nature of an individual's presenting illness. The purpose of screening is to identify people who have a potential problem and refer them for early diagnosis and treatment and, where possible, to provide preventive measures. Early identification is particularly important when dealing with conditions that are more difficult to treat when fully developed. The purpose of more in-depth diagnostic work is to establish a logical basis for ongoing treatment.

Carroll County Health Department	410-876-4900
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Aging Services

Programs and activities are offered to all older adults regardless of race, creed or national origin. Many programs are offered free of charge. Other programs require small fees and all programs accept donations to help defray costs.

Services Provided By The Bureau Of Aging

Alzheimer's Support Group	410-386-3800
Assisted Living/Housing.....	410-386-3830
CAMM (Curb Abuse in Medicare and Medicaid)	410-386-3806
Caregiver Information	410-386-3829
Community Services.....	410-386-3809
Fiscal Unit	410-386-3819
Home Delivered Meals.....	410-857-4447
<i>(Provided by Meals on Wheels of Central Maryland)</i>	
In-Home Care Registry	410-386-3800
Legal Services for the Elderly.....	800-679-8813
Long Term Care Ombudsman	410-386-3800
Medicaid Waiver for Older Adults Billing.....	410-386-3825
Medicaid Waiver for Older Adults Program ...	410-386-3800
Nutrition Program.....	410-386-3808
Public Guardianship.....	410-386-3813
Senior Assisted Housing Services.....	410-386-3830
Senior Assisted Living Group Home Subsidy...	410-386-3821
Senior Care	410-386-3832
Senior Health Insurance Assistance Program..	410-386-3806
Senior Inclusion Program (SIP)	410-386-3837
Senior Information and Assistance	410-386-3830
Seniors Keep In Touch (SKIT)	410-386-3812

Aging Services

Assisted Living Program

Bureau of Aging 410-386-3800
125 Stoner Avenue FAX: 410-840-1968
Westminster, MD 21157 TTY: 410-848-9747

Assisted Living Program (ALP) means a residential (1 through 16) or facility (17 plus) - based program that provides housing and supportive services, supervision, personalized assistance, health-related services, or a combination of these services to meet the needs of residents who are unable to perform, or who need assistance in performing, the activities of daily living or instrumental activities of daily living, in a way that promotes optimum dignity and independence for the residents. A residential facility must be licensed by the Department of Health and Mental Hygiene as an Assisted Living Facility provided all applicable local requirements have been satisfied, such as zoning, housing, life safety, and health codes. Assisted living is the fastest growing industry in the continuum of care arena. It offers choice, dignity, and maximum independence for residents in a safe, healthy, and home-like setting and promotes the concept of aging in place. Oversight of assisted living will ensure that citizens receive the care and services that they need and expect. Assisted Living includes, but is not limited to the following minimum elements:

1. Service Plans
2. Meal Service - three meals daily served in a family setting
3. Personal Services, such as assistance with bathing, grooming, and mobility
4. Housekeeping and Laundry
5. 24-hour on-site supervision
6. Health Care and Social Services
7. Social and Spiritual Activities

Senior Assisted Living Group Home Subsidy funds may be available to subsidize low income elderly, 62 years and older, living in an assisted living facility, who need financial assistance in order to access needed assisted living services. Applications for subsidies are received and evaluated by Carroll County's Bureau of Aging, 410-386-3821.

Community Resources

Food

Programs that seek to meet the basic nutritional needs of the community by providing access to free or low cost food products.

Caring and Sharing Ministries (Taneytown)	410-751-1237
Carpenter's Table	410-756-2500
Carroll County Department of Social Services	410-386-3300
Carroll County Food Sunday	410-857-7926
ESCAPE Ministries, Inc.	410-549-7230
Grace Evangelical Lutheran Church (Westminster)	410-876-3634
HSP Child and Adult Care Food Program	410-857-2999
Loaves and Fishes, Ascension Episcopal Church	410-848-3529
Loaves and Fishes, Westminster Church of the Brethren	410-848-8090
Loaves and Fishes, St. Paul's United Church of Christ	410-848-5975
Loaves and Fishes, Westminster United Methodist Church	410-848-8325
Northeast Carroll Ministerium Association (NECMA) aka NESAP	410-239-4541
Shepherd's Staff	410-857-5944
St. John Roman Catholic Church	410-848-4744
Westminster Rescue Mission and Thrift Stores	410-848-2222

Community Resources

Employment (continued)

Goodwill Industries Inc.	410-857-9993
HSP Carroll County Family Support Center	410-857-0629
Northeast Carroll Ministerium Association (NECMA) also known as NESAP	410-239-4541
STEP, Inc.	410-875-3368
Way Station, Inc.	301-662-0099

Family Surrogate/Alternative Living Services

Programs that provide an alternative living arrangement for people who have no birth family; for individuals whose physical, developmental, sensory, social and/or emotional disabilities or conditions make it difficult or impossible for them to remain with their families; for children whose birth family environment is abusive; for older adults who want a simpler lifestyle with fewer responsibilities; or for individuals who, because of their age or disability, are unable to live independently without care, supervision and/or support to help them in the activities of daily living.

Carroll County Department of Social Services	410-386-3300
Granite House	410-876-3007
HSP Permanent Housing for Persons with Disabilities	410-857-2999 x3012
Keystone Services of Maryland	410-875-4694
Target Community and Educational Services, Inc.	410-848-9090

Aging Services

Community Services Unit

Bureau of Aging	410-383-3809
125 Stoner Avenue	FAX: 410-840-0436
Westminster, MD 21157	TTY: 410-848-9747

The Bureau of Aging operates five senior and community centers in Carroll County. Each is a community focal point where older adults age 60 and over can receive services and participate in social, recreational, educational, fitness, health, nutritional, and informational activities. The senior centers provide information to other adult community members. Many groups from the community use the senior centers.

Mt. Airy Senior and Community Center

703 Ridge Avenue
Mt. Airy, MD 21771
Hours: Monday through Friday 8:00 a.m. - 4:30 p.m.
410-795-1017, 410-875-3342, 301-829-2407
mtairyssc@ccg.carr.org

North Carroll Senior and Community Center

2328 Hanover Pike
Hampstead, MD 21074
Hours: Monday through Friday 8:00 a.m. - 4:30 p.m.
410-386-3900
northcarrollsc@ccg.carr.org

South Carroll Senior and Community Center

5745 Bartholow Road
Sykesville, MD 21784
Hours: Monday through Friday 8:00 a.m. - 4:30 p.m.
410-549-1357
southcarrollsc@ccg.carr.org

Aging Services

Taneytown Senior and Community Center

220 Roberts Mill Road

Taneytown, MD 21787

Hours: Monday through Friday 8:00 a.m. - 4:30 p.m.

410-756-4557 or 410-751-1656

taneytownsc@ccg.carr.org

Westminster Senior and Community Center

125 Stoner Avenue

Westminster, MD 21157

Hours: Monday through Friday 8:00 a.m. - 4:30 p.m.

410-386-3850

westminstersc@ccg.carr.org

Nutrition Program

Bureau of Aging

410-386-3808

125 Stoner Avenue

FAX: 410-840-0436

Westminster, MD 21157

TTY: 410-848-9747

The congregate nutrition program:

Lunch is served at each of the Carroll County Senior and Community Centers, Monday through Friday. This federally funded program is for people 60 years of age or older and their spouse of any age. Seniors come together to socialize and enjoy a nutritionally balanced meal that meets one-third of the recommended daily nutritional requirement. For meal reservations, call your local senior center. Reservations for meals must be made by 10 a.m. the day before you plan to eat at the center. A donation for this congregate meal is encouraged.

Community Resources

Educational Programs

Programs within the context of the formal educational system or offered as an adjunct to the traditional school curriculum which provide instructional services that are individualized or specialized to meet the specific needs and interests of learners.

Carroll County Business and Employment Resource Center

(BERC) 410-386-2820

CCPS Carroll Adult Learning Connection 1-877-852-9502

Division of Rehabilitation Services (DORS) 410-848-4456

HSP Carroll County Family Support Center 410-857-0629

Target Community and Educational Services, Inc. 410-848-9090

Employment

Programs that provide employment opportunities for people who are searching for jobs; assist people who are able and willing to work by helping them prepare for, find, secure and retain suitable employment; provide work site evaluation and/or modification support; and/or seek to develop employment opportunities in various fields for people who need a position.

ARC of Carroll County 410-848-4124

Carroll County Business and Employment Resource Center
(BERC) 410-386-2820

Division of Rehabilitation Services (DORS) 410-848-4456

Community Resources

Counseling Settings

Programs that modify the way their therapeutic sessions are structured in order to best meet the individual needs of people who have mental, emotional or social problems or are having difficulty coping with a particular life situation. Included are programs that offer individual, group, family or conjoint counseling, peer counseling or helpline counseling or which provide self-help materials which are intended to be used in lieu of in-person counseling or other forms of treatment.

Rape Crisis Intervention Service of Carroll County, Inc.
410-857-0900

Criminal Justice And Legal Services

Programs that promote and preserve the conditions that enable community residents to live in a safe and peaceful environment through the enforcement of laws that protect life and property and the administration of justice according to the principles of law and equity. Included are crime prevention programs as well as programs that investigate and make arrests for criminal behavior; provide support for witnesses to and victims of crimes; and provide for the arraignment, prosecution and defense, judgment, sentencing, confinement and eventual release and resettlement of offenders.

Catastrophic Health Planners, Inc. 410-861-8969

Aging Services

Home Delivered Meal Program

The Carroll County Branch of Meals on Wheels
of Central Maryland 410-857-4447
255 Clifton Boulevard – Suite 312
Westminster, MD 21157

The Bureau of Aging Title III meal program is for people 60 years and older and their spouse of any age, who are homebound and cannot shop for food or prepare meals because of illness and/or chronic physical disabilities. The driver who brings the meals also provides the daily social contact that everyone needs. People may request home delivered meals for themselves, or anyone may make a referral on a senior's behalf.

Housing, Apartments for Seniors to Rent

This list may not be complete. Call and do your own evaluation.

Locust House, 30 Locust St,
Westminster; 410-876-7600
Residence at Hampstead School, 1211 N. Main St.,
Hampstead, 410-374-8144
Ridge Residence/Timber Ridge, Timber Ridge Drive,
Westminster, 410-876-2550
Ridgeley House, 4424 Black Rock Rd.,
Hampstead, 410-239-2236
Shriner Court, 550 Shriner Ct.,
Union Bridge, 410-775-2940
Spencer Village, 6312 Georgetown Blvd.,
Eldersburg, 410-795-1840
Sunnybrook Apts., 225 Frock Dr.,
Westminster, 410-871-9880
Tremont Place, 505 Tremont Dr.,
Westminster, 410-876-5622
Village House Apts., 7426 Village Rd.,
Sykesville, 410-795-0606
West End Apts., 7 Schoolhouse Ave.,
Westminster, 410-840-0406

Aging Services

Medicaid Home & Community Based Services Waiver for Older Adults (MWOA or Waiver)

Bureau of Aging 410 386 3821 or 410-386-3800
125 Stoner Avenue FAX: 410-840-1968
Westminster, MD 21157 TTY: 410-848-9747

This Older Adults Waiver program is one of many Medical Assistance programs. This waiver gives eligible, low income adults a choice of receiving long-term-care services in a community-based setting (in their own homes or in a large or small assisted living facility) rather than in a nursing facility. The applicant must meet the requirements of the three categories of eligibility which follow.

Medical eligibility requires nursing care, or a nursing home level of care.

Financially, assets and income must be within the Medical Assistance guidelines (gross monthly income no more than 300% of the Supplemental Security Income) and assets that are no more than \$2,000, or \$2,500 depending on the eligibility guideline.

Technical eligibility requirements include that the applicant be at least 50 years of age; is appropriate and for the program; cost of services will not exceed the "cost neutrality", etc.

Services may include:

- Personal care
- Respite care
- Senior center plus
- Personal emergency response systems
- Environmental modifications and assessments
- Case management
- Home delivered meals
- Assisted living services
- Family or consumer training
- Dietitian/nutritionist services
- Assistive devices
- Behavior consultation services

Other services are available under Medicaid, such as medical day care; durable medical equipment; disposable medical supplies; acute, primary, & preventive services; medications; home health care; and transportation.

Community Resources

Consumer Regulation

Programs that protect individuals and organizations, including commercial entities, from fraudulent or unfair trade or credit practices or unsafe or poor quality goods and services through the enactment of protective legislation, the enforcement of laws and regulations relating to trade in the marketplace, the establishment and application of licensing, certification and accreditation standards to regulate the activities of businesses and service providers, and the review of professional and business practices to assure compliance with accepted standards.

Social Security Administration 800-772-1213

Counseling Approaches

Programs that specialize in providing treatment services which represent a particular theoretical orientation or incorporate specialized techniques, methods or practices for people who have mental, emotional or social problems.

Villa Maria Behavioral Health Services 410-848-2037

Community Resources

Community Services

Programs that facilitate the settlement of new residents in the community, assure that travelers' needs are met, marshal community resources on behalf of disadvantaged residents, provide for volunteer development, assure the availability of adequate space for meetings and service delivery, provide centralized administrative services, provide outlets for financial transactions, offer access to office equipment, manage the delivery of mail, encourage participation in the political process, administer services associated with the armed forces, and/or offer other similar services for community residents.

HSP Neighbors in Need 410-857-2999

Consumer Assistance And Protection

Programs that provide information and guidance for consumers who need assistance in managing their financial resources, evaluating competitive products and services and choosing the most favorable option, understanding their rights as consumers and seeking redress when they believe their rights have been violated.

Consumer Credit Counseling Service of MD & DE, Inc.
800-642-2227

Financial Help, Maryland Cooperative Extension 410-386-2760

HSP Dads Works 410-857-0629

Aging Services

Guardianship Program

Bureau of Aging 410-386-3813
125 Stoner Avenue FAX: 410-840-0436
Westminster, MD 21157 TTY: 410-848-9747

A Public Guardian is appointed when an individual is no longer able to make their own medical or housing decisions, and no one else is available to do so. Under Maryland law, the Chief of the Carroll County Bureau of Aging is appointed Guardian of the Person for individuals over the age of 65 residing in Carroll County. The role of the Public Guardian is to assure that the medical and social needs of the individual are met. This agency does not handle finances. All other alternatives to guardianship must be exhausted before a Public Guardian is appointed.

In-Home Care/Respite Registry

Bureau of Aging 410-386-3800
125 Stoner Avenue FAX: 410-840-0436
Westminster, MD 21157 TTY: 410-848-9747

The program's goal is to prevent inappropriate institutional placement of older adults. The Bureau of Aging refers providers from the community to go into clients' homes to perform duties such as: bathing, companionship, meal preparation, grocery shopping, etc. Providers are private-paid and schedules are negotiated between client and provider.

Legal Aid Bureau, Inc.

1-800-679-8813

This organization provides elder law services: legal assistance, advice, information and referrals to anyone over the age of 60. Public speaking presentations are also available to any senior group. Please call 1-800-679-8813 for information and to schedule appointments.

Aging Services

National Family Caregiver Support Program

Bureau of Aging 410-386-3829
 125 Stoner Avenue FAX: 410-840-0436
 Westminster, MD 21157 TTY: 410-848-9747

The focus of this program is on individuals serving as caregivers in our community. The program is designed to assist caregivers who are caring for family members over the age of sixty, and grandparents who are raising grandchildren under the age of 18. Assistance may be information, referrals to community programs, and limited financial help to provide supplies and respite care.

Seniors Keep In Touch (S.K.I.T.)

Bureau of Aging 410-386-3812
 125 Stoner Avenue FAX: 410-840-0436
 Westminster, MD 21157 TTY: 410-848-9747

The S.K.I.T. program is a free service that provides safety and social calls to seniors who are isolated and live alone. Telephone calls are made to each senior five days a week. The call is made each morning between the hours of 8 a.m. and 12:00 Noon. If after three attempts the senior has not been reached, an emergency protocol is initiated. This program has become a link for many other resources available for seniors. The S.K.I.T. program provides support to the elderly population who want to stay independent while living safely at home.

Aging Services

Commission On Aging

Bureau of Aging 410-386-3800
 125 Stoner Avenue FAX: 410-386-0406
 Westminster, MD 21157 TTY: 410-848-9747

The purpose of the Commission is to advise the County Commissioners and the Carroll County Bureau of Aging on all matters relating to development and administration of the area plan and operations conducted hereunder, and to be advocates for issues relating to aging. Commission members are appointed from each town in the County. Members serve staggered terms of three years. The Commission on Aging is always interested in qualified (see by-laws) advocates for seniors to serve on the Board as vacancies occur. The Carroll County Board of County Commissioners appoints members.

Aging Services

Support Group

Bureau of Aging 410-386-3800
125 Stoner Avenue FAX: 410-840-0436
Westminster, MD 21157 TTY: 410-848-9747

The Alzheimer's Disease Support Group offers support to the care givers of individuals with Alzheimer's disease or other memory loss disorders. The Carroll County Alzheimer's Support Group is sponsored by the Bureau of Aging and the Carroll County Health Department, and is affiliated with the Baltimore Alzheimer's Association. It is facilitated by both a social worker and a registered nurse with no cost to its participants. The Carroll County Alzheimer's Support Group meets once a month, in the library of the administrative wing of the Bureau of Aging.

Transportation

Bureau of Aging 410-386-3830
125 Stoner Avenue FAX: 410-840-0436
Westminster, MD 21157 TTY: 410-848-9747

Transportation services and tickets are available through the Carroll Area Transit System (CATS) by calling 410-876-7433 or 410-857-0080. **Limited** tickets are available for a donation for those 60 years of age or older at the Bureau of Aging in the Senior Information and Assistance office as well as all Senior and Community Centers located throughout Carroll County.

Aging Services

Senior Inclusion Program (SIP)

Bureau of Aging 410-386-3837
125 Stoner Avenue FAX: 410-840-0436
Westminster, MD 21157 TTY: 410-848-9747

The **Senior Inclusion Program** is a unique program, designed to offer structured and non-structured retirement activities, to older adults with developmental disabilities within the mainstreamed setting of the Westminster Senior and Community Center. The program's goal is to improve the quality of life of older adults with disabilities by promoting independence and increasing self-esteem. These goals are achieved through multiple levels of activity programming which are offered in a senior center environment with participants intermingling and sharing activities. Health education, community excursions, hot balanced meals, transportation, social and recreational activity help older adults with developmental disabilities remain actively involved in their community. The program operates Monday through Friday from 8:30 am to 2:30 pm. Eligibility for participation is determined by the Developmental Disabilities Administration.

Long Term Care Ombudsman Program (LTCOP)

Bureau of Aging 410-386-3800
125 Stoner Avenue FAX: 410-840-0436
Westminster, MD 21157 TTY: 410-848-9747

The **Long Term Care Ombudsman Program** upholds the rights of residents of nursing homes and assisted living facilities in Carroll County. By providing education and information about long term care, including [Residents' Rights](#), [Restraints](#), and [Elder Abuse](#), the Long Term Care Ombudsman empowers the residents in long term care facilities. Anyone may contact the Long Term Care Ombudsman. All information received is kept confidential.

Aging Services

Senior Care Program

Bureau of Aging 410-386-3832
125 Stoner Avenue FAX: 410-840-0436
Westminster, MD 21157 TTY: 410-848-9747

The purpose of the program is to help older adults remain in their homes. Senior Care serves moderately to severely impaired persons 65 years or older who are at risk of entering nursing homes. Senior Care provides screening, assessment, case management, and financial subsidies. The financial subsidies can help purchase personal care, homemaker services, medication and medical supplies, and adult day care.

Senior Health Insurance Program (SHIP)

Bureau of Aging 410-386-3806
125 Stoner Avenue FAX: 410-840-0436
Westminster, MD 21157 TTY: 410-848-9747

Trained health insurance counselors are available on an appointment basis to help senior citizens, age 60 and older, with questions and problems regarding: Medicare, Medigap, Health Maintenance Organizations, Long Term Care, Qualified Medicare, Beneficiary Program and Pharmacy Assistance. Home visits are available when needed for the homebound.

Aging Services

Curb Abuse In Medicare & Medicaid (CAMM)

Bureau of Aging 410-386-3806
125 Stoner Avenue FAX: 410-840-0436
Westminster, MD 21157 TTY: 410-848-9747

Project CAMM (Curb Abuse in Medicare and Medicaid) is an anti-health care fraud, waste and abuse project administered by the Maryland Department of Aging through the U.S. Department of Health and Human Services and the Administration on Aging. The CAMM mission is to increase senior awareness of health care fraud, waste and abuse and to mobilize national, state and community resources to work together in resolving and publicizing health care fraud concerns. Home visits are available when needed for the homebound.

Senior Information And Assistance (Sr. I & A)

Bureau of Aging 410-386-3830
125 Stoner Avenue FAX: 410-840-0436
Westminster, MD 21157 TTY: 410-848-9747

The Older Americans Act of 1965 recognized the need for senior citizens to have access to benefits, entitlement programs, services, and information from one source. Assistance is given in completing applications for the Maryland Energy Assistance Program, Renters Tax Credit Rebate, Home Owners Tax Credit Program, Maryland Pharmacy Assistance Program, Qualified Medicare Benefit Program, Specified Low-Income Medicare Benefit Program, and Independence Cards. Referrals are made to supporting services and agencies. Information is available concerning care giving, housing options and pharmacy assistance, as well as other topics. Similar offices are located all across the country.