

**NOTICE TO ALL MASS PAYMENT CUSTOMERS**

**EFFECTIVE MAY 20, 2014**

Carroll County Government has entered into an agreement with **AUTOAGENT DATA SOLUTIONS, LLC** for all our mass payment needs. Beginning with tax bills issued July 2014, mass payments of 50 accounts or more should be processed with AUTOAGENT DATA SOLUTIONS, LLC.

If you are not already registered with Autoagent you can sign up on the web at [www.autoagentsoftware.com](http://www.autoagentsoftware.com). The registration process is free. Go online, register with Autoagent and take a tour of the video tutorials. If you have any questions please call Autoagent at 866-677-8053.

Carroll County Government will no longer be accepting mass payment files directly. Please do not send checks requesting duplicate billing files to the Carroll County Office of Technology Services.

**EFFECTIVE MARCH 1, 2016**

All delinquent tax files must be obtained from Autoagent. Carroll County will no longer process delinquent tax files for tax services. All tax information should be processed through Autoagent.