

Table 3-5

Summary of Existing Demand Management Practices in Carroll County



	Public Education Measures	Water Loss Management	Drought Management Measures	Low-Flow Devices	Water Use Rate Schedule	Billing Cycle	Other Measures
Carroll County	Water saving brochures available through Bureau of Utilities		County has authority to restrict or limit water us in Freedom, Bark Hill and Pleasant Valley				
Hampstead	Water quality and quantity awareness conducted at festivals, newsletters and materials in Town Hall	Give out dye tablets and give credits for fixing leaks		Give out free low-flow devices	Progressive water rate schedule		
Manchester	Website postings, PSA's, newspapers, and brochures/flyers.	Own their own leak detection equipment. Current UAW at 7%. Meter replacement program	Drought Management Plan (adopted April 2007) with four stages from recommended to voluntary to mandatory.			Quarterly	City has code that prohibits lawn watering and filling of swimming pools.
Mt. Airy	Website postings, water conservation brochures and posters available at Town Hall.	Annually hire contractor to locate and repair leaks in their distribution system. All meters were replaced a couple of years ago. Perform quarterly water loss audits. Water loss currently 10-12%.	Drought Management - tiered approach to restrict use during water emergencies.	Give out free low-flow devices	Progressive water rate schedule	Quarterly	The Town provides rain barrels to residents at a discounted price.
New Windsor	Trying to shift attitude towards constant conservation, not just for emergencies.		Voluntary recommendations during drought conditions, but no official plan.				
Taneytown			Three-phased water conservation program has been adopted, which restricts use during a drought.				
Westminster	Community conservation education and outreach activities.	As part of Water Conservation Plan - water meter testing and replacement, leak monitoring, and water use audits. City owns their own leak detection equipment.	Three-staged drought management plan has been adopted.	Town is currently working on distributing low flow toilets to customers.	Progressive water rate schedule	Quarterly	
Union Bridge	Water use pamphlets are available at the Town Offices	Town hires a contractor to locate and repair leaks in their distribution system. All meters were replaced approximately 5 years ago.				Quarterly	

Sources:

1. Draft Carroll County Comprehensive Water Conservation Recommendations received from Carroll County on January 6, 2009
2. Discussions with representatives at May 21, 2009 progress meeting.
3. Phone conversations with water supply contacts.

Note: Several attempts were made to obtain information from Hampstead, New Windsor and Taneytown. Measures reflected for those municipalities do not reflect information provided by water supply contacts.