



**CARROLL COUNTY
LOCAL MANAGEMENT BOARD**

**ANNUAL PROGRAM REPORT
JULY 1, 2010 - JUNE 30, 2011**

**Carroll County Local Management Board
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“Act as if what you do makes a difference. It does.”

William James

Local communities are the heart of Local Management Boards (LMBs) in Maryland. LMBs are the spark that lights the community fire giving voice to local issues, assessing strengths and needs and breaking down agency barriers. Local Management Boards receive Children Cabinet Interagency funds to:

- Build collaborative partnerships among public and private organizations, nonprofits and community representatives including consumers and participants
- Assess community needs
- Develop strategic plans
- Apply for and manage state, federal and community dollars
- Develop and manage contracts
- Monitor children’s programs
- Measure performance to ensure program outcomes are met
- Evaluate programs
- Provide fiscal accountability
- Provide ongoing technical assistance to service providers

Local Management Boards are the core entities established in each of Maryland’s 24 jurisdictions to stimulate collaboration at the local level and to strengthen local services to children and families. The establishment (1990) and subsequent re-establishment (2006) of LMBs is provided for through Article 49D – Children, Youth, and Family Services. In October, 2007 Article 49D transitioned into the Human Services Article, Title 8.

The Carroll County Local Management Board (CCLMB) began in 1995 and became operational in 1997. The administration of the LMB is placed within County Government in the Carroll County Department of Citizen Services. The LMB received FY 11 funding from County Government, Governor's Office for

Children, Governor's Office of Crime Control and Prevention, Department of Juvenile Services and the Maryland Department of Human Resources.

The Local Management is the neutral convener that builds community-partnerships and promotes local voice and local choice in Carroll County

“The Carroll County Local Management Board provides coordination of resources in service to the children and families of Carroll County. The Early Childhood Consortium, facilitated by the LMB, puts together the local agencies providing family services. Together, we identify needs so that services can be provided in the most effective and efficient way possible. At Head Start, we know that it’s all about the relationships when it comes to transforming lives. Those relationships need to be nurtured face to face, and the LMB knows the people of Carroll County and the resources available to help them succeed. All of us do a better job because of the LMB, and families are served and strengthened.”

Liza Frye, Director
Catholic Charities Head Start of Carroll County

Carroll County FY 11 Snap Shot Picture

- 5,718 individuals served
- 8 programs offered

Carroll County LMB Funded/Monitored Programs

- Get Connected Family Resource Center
- Cultural Navigator
- Parents As Teachers Initiative
- Parent-Child Interaction Therapy
- Brief Strategic Family Therapy
- Carroll Mentoring
- Adventure Diversion Program
- Interagency Family Preservation

Local Management Board fosters an inclusive community with access to service

“The Carroll County Local Management Board has lent significant support to the recent merger of Carroll Citizens for Racial Equality (a grass roots advocacy group) with the LMB Diversity Subcommittee in developing local programs that promote racial/ethnic diversity in our community. A bi-annual newsletter, educational events, and organizational consultation have been organized as a result of this coordinated effort with child and family service organizations throughout Carroll County.”

Gary Honeman, LCSW-C
Carroll County Youth Service Bureau

“United Hands of Carroll County continues to maintain a strong partnership with the Carroll County Public Library-Westminster Branch and was invited to participate in their Early Literacy Training event which involved a series of three workshops beginning in October. The Cultural Navigator provided services for the Spanish readers.”

Elena Hartley

United Hands of Carroll County

How Are Families Accessing Services?

Get Connected Family Resource Center (GCFRC) provides information and referral to Carroll County residents that are in need of service for their children birth-25 years.

Family Navigator service is also available for families of children with intensive needs (developmental disabilities, mental health disorders and substance abuse) Family Navigators assist families in learning to navigate and manage systems of care. Services include outreach and referral, assessment and development of family plans, care coordination and advocacy.

Goals:

- To ensure families have information and referral for service
- To ensure families of children with intensive needs have assistance in navigating multiple systems in accessing service

Performance Measures:

- 832 calls received
- 2,700 referrals made
- 23,526 web site hits
- 627 families served by family navigators
 - 100% of families were satisfied with services from Family Navigators
 - 97% of families report success in receiving needed services
 - 74% of families report an increase in ability to advocate for their child’s needs

Cultural Navigator Program provides valuable information and referrals about services that individuals and families in the Hispanic community need in order to achieve self-sufficiency. United Hand of Carroll County’s (UHCC) success is a bilingual and bicultural staff that enables them to provide a culturally competent and responsive setting for Spanish-speaking clients. UHCC serves Hispanics and other immigrants in Carroll County.

Goals:

- To alleviate the frustration of immigrants when they are unable to navigate the system of care in the U.S.A.
- To ensure families have information and improved access about /to services

Performance Measures:

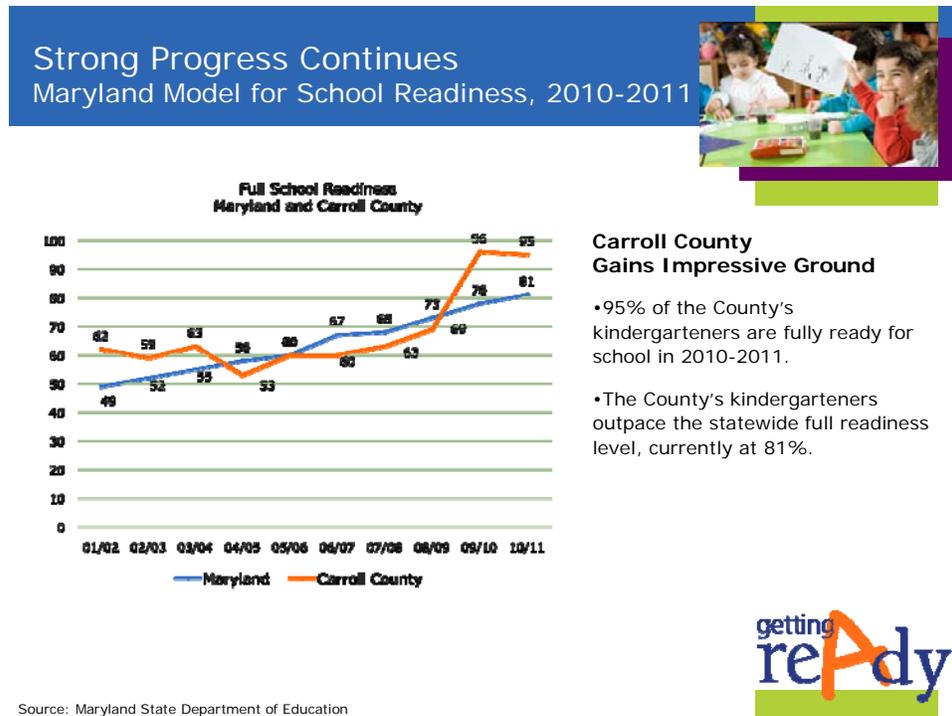
- 369 individuals were served and 592 referrals for services were made
- 11 community events outreached another 1,025 individuals

- 100% of individuals were satisfied with Cultural Navigator
- 100% of individuals reported that the referrals provided the requested information or service

Citizenship Preparation Classes

As the spring session of the Citizenship Preparation Classes concluded, United Hands of Carroll County was happy to host and provide the conference room space in the Carroll Nonprofit Center in partnership with Baltimore City Community College (BCCC). Carroll Community College has graciously announced they will be taking over hosting this on-going educational program. As it concluded this final session, it averaged 10-12 students per class. As initially noted, these free classes are for green card holders who have been in the United States for 4 years or more. The classes are conducted in English with ESOL providing limited interpreter services, along with our Cultural Navigator’s assistance. Attendees are welcome to join the classes at any time.

How Are Young Children Faring in Carroll County? Data Source: 2010-2011 Maryland School Readiness Report, MSDE



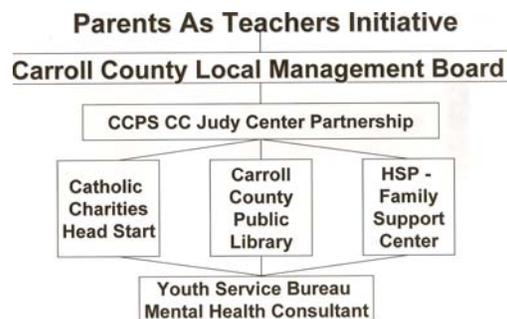
For the second consecutive year, Carroll County placed #1 in the State for Children Entering School Ready to Learn

- 95% of Carroll County kindergarteners are school-ready up from 62% in 2001-2002

- The County saw a 47-point increase from 2001-2002 in Language and Literacy (88% fully ready for 2010-2011), a 37-point improvement in Mathematical Thinking (88% fully ready), and a 52-point jump in Scientific Thinking (93% fully ready).
- The percentage of African-American kindergarteners that are fully school-ready rose from 47% in 2001-2002 to 93% in 2010-2011.
- 96% of Hispanic children are now fully school-ready—a 38-point readiness gain from 2001-2002 and 4 points more than last year.
- 92% of kindergarteners from low-income households (as indicated by Free and Reduced Price Meal status) rose to full readiness, up from 44% in 2001-2002.
- The percentage of English Language Learners who are fully school-ready grew from 40% for 2001-2002 and 86% last year to 94% in 2010-2011.
- Children receiving special education services made substantial progress: 79% fully ready, a 35-point gain from 2001-2002.
- There were significant gains among children who were enrolled in Head Start (up 63 points from 2001-2002 to 93% fully ready for 2010-2011), family childcare programs (up 38 points to 96% fully ready), childcare centers (up 35 points 95% fully ready) and public Pre-K (up 29 points to 92% fully ready) in the year prior to kindergarten.

Carroll County Local Management Board’s focused attention on school readiness and Parents As Teachers (PAT) Initiative contributed to this success. Parents As Teachers is an evidence-based parent education and support program serving families prenatal through 5 years of age. It includes home visitation, developmental screening, group support and connection to community resources.

The Carroll County Parents As Teacher service delivery system is interagency by design. Partners include: LMB, the Judy Center Partnership, Catholic Charities Head Start, Human Services Programs Family Center, Carroll County Public Library and Carroll County Youth Service Bureau. Carroll County Local Management Board provides leadership and partial funding for this initiative that is coordinated by the Judy Center Partnership.



PAT Goals:

- To increase parent knowledge of early childhood development and parenting practices
- To increase school readiness
- To provide early detection of developmental delays and health issues
- To prevent child abuse and neglect

Performance Measures:

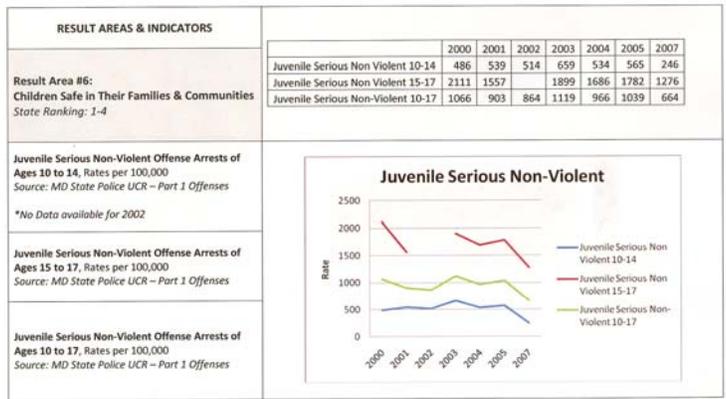
- 450 families served in PAT
- 690 children served in PAT
- 11 child care providers received PAT and provided service to 61 additional children
- 601 children were screened for developmental, vision, hearing, health and social emotional problems. Twenty-six percent (26%) were referred for early intervention
- 65 mental health consultations were made for behavioral/social-emotional concerns
- 87% of all 2-year-old children were fully immunized by the end of the program year
- 100% of parents surveyed were satisfied or more than satisfied with PAT services

“I really enjoy being part of the PAT program – it has shown me great new ideas and ways to interact with Ryan. Through creative play, science activities, and arts and crafts, I have learned many new ways to combine quality time with my kids along with fun and learning. I have been able to use the articles and developmental milestones to gauge his progress, and have passed them along to other families on the street after I’m done reading them. Ryan really looks forward to our monthly visits, and can’t wait to see what new and exciting things you’ll bring. It’s great to see him learning and practicing certain skills – all while he perceives it all as play time – just the way it should be!”

Thank you for allowing us to be a PAT family – looking forward to many more visits, activities and ideas to foster learning, positive reinforcement/discipline and fun!”
 Jen Edwards

Other community resources positively impacting school readiness include: Come Learn with Me Groups for parents and children, Carroll County Public Library early literacy activity centers, mobile services to child care centers and home child care providers, Books for Babies at Carroll Hospital Center, School Readiness Folder Project and Spanish Language Outreach at St. John’s Church, as well as dissemination of early childhood development information at county-wide events.

How Are At-Risk Youth Remaining at Home and in the Community?



*State Data Not Available

- For all age groups, juvenile non-violet arrests are down.
- More children are remaining in the home and community due to continuum of resources.
- Resources include but are not limited to Brief Strategic Family Therapy, Adventure Diversion Program, Mentoring and Interagency Family Preservation.
- Families have better access to service.

In partnership with Carroll County Local Management Board, Carroll County Department of Juvenile Services, Carroll County Youth Service Bureau, and the Boy Scouts of America, **The Adventure Diversion Program (ADP)** is an alternative intervention for:

- Court-ordered youth at risk of being detained or placed out of home.
- Court-ordered youth returning from out of home facilities (e.g., detention, shelter, RTC, group home).
- Court-ordered youth at risk of violating probation due to increasing high-risk behaviors.
- Pre-Court Level II status youth with a history of two or more contacts with DJS.

ADP is a consequence-based program that emphasizes responsibility, opportunity and teamwork. The Office of Juvenile Justice, Delinquency and Prevention (OJJDP) classifies ADP as a Best Practice Model for De-institutionalization of Status Offenders. ADP is a mandatory supervised evening reporting center that provides experiential learning, conflict resolution and pro-social skill development blended with outdoor activities.

Goals:

- To prevent out-of-home placement
- To develop pro-social skills and teamwork

Performance Measures:

- 32 youth were served in ADP
- 145 evening reporting sessions held
- 122 venturing activities conducted
- 12 weekend venturing activities conducted
- 90% of youth were satisfied with ADP
- 96% of youth exhibited a desired change in targeted behaviors

The **Interagency Family Preservation Program (IFP)** provides services to families, who have a child at imminent risk of out-of-home placement and are referred by Department of Social Services, Department of Juvenile Services, Core Service Agency, and Local Education Agency. Services include: time-limited intensive in home crisis stabilization, mental health treatment, case management and step down services.

Goals:

- Resolve immediate crisis
- Improve family functioning

Performance Measures:

- 46 families served
- 96% of families made positive change as measured by North Carolina Family Assessment
- 92% of children were not placed out of the home 6 month post service.

“ Carroll County Local Management Board has worked tirelessly to bring child and family programs, Brief Strategic Family Therapy, an evidence-based treatment, and significant trainings to this county; simply put, these programs would not be here had the LMB not identified the need and located the funding for these services.”

Lynn Davis, Executive Director
Carroll County Youth Service Bureau

Brief Strategic Family Therapy is an evidence based short term (8-24 sessions) intervention in treating families who have children ages 6-17 displaying acting out problematic behavior. It was developed by the Center for Family Studies, University of Miami in 1975 and is a research-proven family therapy for Hispanic/Latino families. The Office of Juvenile Justice and Delinquency Prevention (OJJDP) and the Substance Abuse and Mental Health Service Administration (SAMHSA) endorse BSFT as a model program.

Goals:

- Decrease child problematic behavior
- Increase family functioning

Performance Measures:

- 60 families served
- 372 individuals served
- 95% of parents/guardians were satisfied with BSFT
- Positive changes were seen in family roles, communication and solving problems as measured by Mc Master Family Assessment

Special Recognition: Carroll County Local Management Board leads the way with evidence-based and promising programs in FY 11**New Service Added:**

Parent- Child Interaction Therapy (PCIT) was newly implemented in Carroll County in FY11. PCIT is a behavioral family intervention for children 2-7 years of age with disruptive behavioral disorders. Sheila Eyberg at the University of Florida developed this evidenced-based program. PCIT integrates social learning theory, play therapy and attachment theory to enhance parent-child relationships and parents' behavior management skills. PCIT is one of very few evidenced-based treatments for very young children

Goals:

- Improve parent-child relationship

- Improve parents' behavioral management skills.

Performance Measures:

- 2 clinicians from Carroll County Youth Service Bureau were trained and certified in PCIT.
- 30 parent-child dyads received PCIT. Referrals came from Department of Social Services, Parents As Teachers and other community agencies.
- 96% of the children had no DSS Child Protective Services involvement 12 months post treatment
- 96% of the children remained in the home 12 months post treatment

Parents As Teacher Initiative

Carroll County Parent As Teachers-Mental Health Consultation was selected as a poster session at the *New Horizons for Systems of Care, Training Institutes on July 16, 2010 at Washington DC.*

Carroll County Parents As Teachers Initiative received the *2010 National Association of Counties (NACo) Achievement Award* for innovative programming and community collaboration.

Brief Strategic Family Therapy

In partnership with Carroll County Local Management Board, Carroll County Youth Service Bureau (CCYSB) secured training funds from the Leonard & Helen R. Stulman Charitable Foundation. Training will complete certification of a BSFT trainer, supervisor and additional clinicians. Upon completion of training and in affiliation with the Family Therapy Training Institute of Miami, CCYSB will be a certified BSFT training site.

Carroll County Local Management Board and Carroll County Youth Service Bureau received *FY 09 Substance Abuse and Mental Health Services Administration (SAMHSA) Science and Service Award* for implementing high fidelity evidence-based Brief Strategic Family Therapy.

Adventure Diversion Program

Carroll County Adventure Diversion Program (ADP) is a consequence-based program that emphasizes responsibility, conflict resolution, pro-social skills and teamwork. The Office of Juvenile Justice, Delinquency and Prevention (OJJDP) classifies ADP as a Best Practice Model for De-institutionalization of Status Offenders. ADP presentation was made to Juvenile Justice Review Board.

Looking Back, Moving Forward

Carroll County Local Management Board sustained significant cuts in Children Cabinet Funds from the Governor's Office for Children for LMB personnel and operations in FY 11. Funding decreased from \$200,000 to \$65,000. Funding from County Government was maintained at \$71,500. Although programs were maintained at level funding, LMB personnel cuts and staff hours were reduced in FY 11. LMB sustainability is the ongoing issue in FY 12.

Thank you to LMB members for their active participation and support in promoting the well being of children and families in Carroll County.

FY 11 Carroll County LMB Members:

Shannon Aleshire	Child Care Choices
Kevin Amado	C.C. Health Department
Dawn Brown	C.C. Core Service Agency
Mathew Fonseca	Department of Juvenile Services
Karen Ganjon	C.C. Public Schools
Sharon Glass	Parent Representative
Mark Greenberg	Catholic Charities- Child & Family Service*
Elena Hartley	United Hands of Carroll County
Fred Hecker	Miller and Hecker LLC
Gary Honeman	C.C. Youth Service Bureau
Larry Leitch	C.C. Health Department
Jean Lewis	Community Representative
Liv Myers	Junction, Inc.
Sharon Plump	Division of Rehabilitation Service
Suzanne Savage	Family & Children's Services of Central MD
Joyce Sebian	C.C. Community College
Wanda Semies	Parent Representative
Jolene Sullivan	C.C. Department of Citizen Services
Tina Swink	Developmental Disabilities Administration
Frank Valenti	C.C. Department of Social Services
Powel Welliver	Family Law Administration
Lynn Wheeler	C.C. Public Library

* Denotes LMB Chair

LMB Staff:

Mary Scholz, Manager
Jenny Meloy, Contract Specialist
Beverly Massicot, Office Associate/Fiscal