

WINTER STORM JONAS
FREQUENTLY ASKED QUESTIONS – CARROLL COUNTY ROADS

When will my roadway be plowed?

The County maintains approximately 1,000 miles of roads. The Bureau of Roads Operations is currently working through their 63 snow routes. Each snow route identifies the order in which roads are to be worked in order to open up all roads as quickly as possible and to maximize efficiency of the plowing operations. In many instances, we will have to return to complete final clean-up of the roadway. Unfortunately due to the high snow amounts, drifting and blowing snow, abandoned vehicles, mechanical break downs, assisting with fire/emergency calls, etc. we are unable to identify when we will be able to clear a specific roadway. Due to the exceptional depth of snow accumulation with this blizzard, large construction equipment is being utilized to move the snow in addition to our plow trucks and equipment. Use of this construction equipment requires additional time.

What if I have an emergency?

As we have done through the entire storm, we will continue to respond with our Fire/EMS and Law Enforcement partners to assist them with emergency response calls. **If you have a medical, fire or police emergency, call 911.**

You pushed the snow into my driveway.

As we clear the snow from the roads, some of this snow will be pushed into the end of the driveway. County plows cannot stop at every driveway to avoid piling snow in front of the driveway. We ask for your understanding and patience as we work to clear the roadways.

When clearing your driveway, please throw the snow to the right side of the driveway (as you work down from your house to the roadway, facing the street). This will reduce the amount of snow that is pushed into your driveway when the plows pass through your neighborhood. Clear a path along the road to the opposite side of the driveway from your snow pile. When the snowplow comes through, any snow that is on the plow will fall into this area and will greatly reduce the amount of snow that may be pushed back into your driveway.

Other important notes:

If you must go out, please remember to drive safely as some plowed roads are narrow and have low visibility due to snow being piled on either side of the road, especially at intersections. Watch out for people who may be walking along the roadways and the children enjoying the snow.

We remind citizens not to clear their driveways into the roadways. This is dangerous and will cause additional delays in the snow removal operation.

If your mailbox has been damaged during the plowing operations, please call 410-386-6717 to request repair/replacement of the mailbox or the mailbox replacement allowance from Roads Operations.

Responsibility for plowing or shoveling sidewalks and private driveways and roads rests with the property owner. Carroll County Roads crews cannot plow or shovel sidewalks, private driveways, or private roads.

We thank all residents for their patience and understanding as we work our way through this very significant snow event.