

**Board of County Commissioners**

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**Carroll County Government**

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## News Release

*For more information, contact: Gina Valentine,  
Long Term Care Ombudsman Program, 410-386-3800*

### For Immediate Release

## Long-term care ombudsman volunteers wanted

**October 9, 2009** – The Long Term Care Ombudsman Program is recruiting volunteers. The Ombudsman Program depends on volunteers to uphold the rights of individuals living in nursing homes and assisted-living facilities in Carroll County. Volunteers visit with residents and provide them with information about their rights. Ombudsman volunteers also investigate complaints about quality of care, quality of life, administrative issues and rights violations.

Training consists of three sessions. The next volunteer ombudsman training will begin on Tuesday, Oct. 20, and will continue on Tuesday, Oct. 27, and Tuesday, Nov. 03, 2009. The training will be held from 8:30 a.m. to 4:30 p.m. at the Bureau of Aging offices, 125 Stoner Ave., Westminster.

There is no cost for the training. For more information or to register, please contact the Long Term Care Ombudsman Program at 410-386-3800 or visit our booth at the Seniors On the Go Expo on Wednesday, Oct. 14, at the Danele Shipley Memorial Arena at the Carroll County Ag Center. Pre-registration for the training is required.

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ACCESSIBILITY NOTICE: The Americans With Disabilities Act applies to the Carroll County Government and its programs, services, activities, and facilities. If you have questions, suggestions, or complaints, please contact Jolene Sullivan, the Carroll County Government Americans With Disabilities Act Coordinator, 410-386-3600 or 1-888-302-8978, or TT (410) 848-9747. The mailing address is: 10 Distillery Drive, First Floor, Suite 101, Westminster, MD 21157.

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