

CARROLL COUNTY SHERIFF'S OFFICE

Sheriff Ken Tregoning



2009 Annual Report

Carroll County Sheriff's Office

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Trust, Fairness and Commitment

An Internationally Accredited Law Enforcement Agency



Vision & Mission Statement

Sheriff's Office News Releases

Carroll's Most Wanted

Home

Sheriff's Services

Community Interests

Other Links

Crime

Crime prevention

How Can YOU Practice

The following interactive mapping service is shown on the map do not identify the actual categories using situation found codes pro

Incidents provided by Carroll County Sheriff information collected by the county's 911 D deputies, incident types and case disposition

Crime Prevention

Community Survey

Forms & Publications

Internet Predator

Terrorism Alert

TRIAD



Crime Reports

>> Full View

Get Report

Eldersburg, MD



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SHERIFF'S MESSAGE



The men and women of the Carroll County Sheriff's Office are pleased to submit this eighth annual report. The Carroll County Sheriff's Office 2009 Annual Report highlights programs and activities during the year and is a resource document. We are committed to a cooperative partnership with all Carroll County Law Enforcement in an endeavor to prevent crime, protect life and property; preserve the peace, enforce laws and ordinances; and safeguard the constitutional guarantees of our citizens.

All Sheriff's Office personnel strive to enhance the quality of life through community partnerships that promote a secure environment. The Office fosters public trust by sustaining the highest standards of performance and ethics. Service is provided in a fair and impartial manner while incorporating the highest standards of personal conduct and performance. Employees serve the public while being accountable for the mandates of the office, acknowledging that respect for individual rights and freedoms are essential to serving our country, state and county governments.

As a CALEA internationally accredited agency we are dedicated servants to all Carroll County citizens, and insist on a level of professionalism commensurate with the expectations of the community.

I am proud of the accomplishments and successes we achieved together in 2009 including, our advancement in promoting interoperability supported by grant funding. Eventually, all law enforcement agencies will be able to store, share and access information in a central record management system. By procuring the necessary technological equipment, officer safety, response to calls and delivery of services will improve significantly. I want to express my personal appreciation to our citizens, the county's elected officials, and the members of the Carroll County Sheriff's Office for their continuing dedication to making Carroll County a great place to live, work, learn and play.



MISSION & VALUES

We dedicate ourselves to work in partnership with the citizens of Carroll County toward providing a safe environment and enhancing the quality of life consistent with the values of our community.

To accomplish this, through consistent application of Trust, Fairness and Commitment, members of the Carroll County Sheriff's Office will realize the Office Vision, promoting pride, service and public safety.

TRUST...

Carroll County Sheriff's Office members embrace responsibility for fulfilling the commitment to safeguarding constitutional freedoms and the quality of life. The Office will sustain public trust by holding members accountable to the highest standards of honesty, ethics and integrity.

FAIRNESS...

Office members will treat everyone in an unbiased, dignified and respectful manner without regard to human traits, characteristics or status.

COMMITMENT...

Carroll County Sheriff's Office members are committed to partnerships with community, professional and government associates promoting the quality of life.

OUR VISION

The Carroll County Sheriff's Office is a model Criminal Justice Agency accountable to the Public Trust. We are committed to excellence in delivering comprehensive police services focused on preventing and reducing crime, fear and disorder. We are diligent in securing the integrity of the judicial process. We are proactive, seeking innovative correctional and rehabilitative practices that hold offenders accountable, enabling them to be productive members of society. The application and management of our resources, including the professional development of all employees, is a shared priority. Together with our community and professional partners, we will augment resources, improving the quality of life and promoting the best environment to live, learn and work.

ORGANIZATIONAL STRUCTURE

CITIZENS OF CARROLL COUNTY

Carroll County Sheriff's Office



COMMAND STAFF



The Carroll County Sheriff's Office Command Staff from left: Sheriff Ken Tregoning; Bureau Chief Dani Schubert, Management Services; Captain Clarence Lust, Assistant Bureau Chief of Investigative Services; Major Nick Plazio, Bureau Chief of Investigative Services; Major Tom Long, Bureau Chief of Field Services; Ms. Sue Hohman, Administrative Secretary to the Sheriff; Captain Vince Maas, Assistant Bureau Chief of Field Services; Major Phil Kasten, Bureau Chief of Administrative Services.



ADMINISTRATIVE SERVICES

Major Phillip Kasten serves as the Chief of the Administrative Services Bureau, which is responsible for monitoring the overall progress of agency objectives and insuring the Sheriff's Office vision, values, and goals are communicated to personnel in a clear and concise manner. He serves as the primary Public Information Officer, and together with rest of the Administrative Services team is responsible for the development and refinement of agency directives, and oversight of a host of other assignments that have considerable impact on the daily operation of the organization

The Administrative Services Bureau verifies that procedures and practices align with professional standards to facilitate the efficient and effective management of the organization. Staff has been instrumental in the creation and development of several major projects within the Carroll County Sheriff's Office to include the initial and ongoing CALEA Accreditation. Administrative Services is also central to the current countywide law enforcement communications interoperability project, which included the acquisition of grant funding for Mobile Data Terminals and a unified Records Management System.

The Administrative Services Bureau is comprised of the Professional Standards and Information Services Divisions.

PROFESSIONAL STANDARDS DIVISION

Policy Planning, Research, & Accreditation

Written directives are a critical component in establishing guidelines to help govern an organization, create uniformity in policy and practice, and offer personnel a comprehensive procedural reference. The Sheriff's Manual, Standard Operating Procedures, and Lesson Plans are vital to this endeavor. As a means of infusing consistency throughout the agency, clearly defined policies enhance operational efficiency, minimize exposure to civil liability, and create an equitable work environment. To further augment our policies and procedures, Sheriff Tregoning authorized voluntary participation in the accreditation process administered by the internationally recognized Commission on Accreditation for Law Enforcement Agencies (CALEA).



Administrative Services Bureau from left: Major Phil Kasten, Linda Lyons, Brian Horton, and Corporal Jon Light.



Corporal Jon Light prepares for the CCSO on-site in 2009.

ADMINISTRATIVE SERVICES (cont.)

CALEA provides a process to systematically conduct an internal review and assessment of our policies, and offers an opportunity to refine procedures to meet a body of internationally accepted standards. CALEA accreditation also requires an agency to develop a comprehensive, well thought out, uniform set of written directives to reach administrative and operational goals, while also providing direction to personnel.

Additional benefits of CALEA membership include guidelines for developing or improving upon an agency's internal relationships, increased accountability to the community, and a continuum of standards that clearly define authority, performance, and responsibilities. Successful CALEA accreditation can also limit an agency's exposure to risk as compliance with established law enforcement standards are verified by a team of independent, unbiased assessors.



CALEA 2009 Accreditation: Reaffirming Excellence

On August 1st, 2009, the Carroll County Sheriff's Office, under the leadership of Sheriff Ken Tregoning, was awarded accredited status with the Commission on Accreditation for Law Enforcement Agencies (CALEA) for a second time. This accomplishment is a testament to the dedication of all members of the Sheriff's Office in reaching agency goals.

With CALEA Accreditation operating on a three-year cycle, the first three months of 2009 were very busy for the Accreditation Management Team. Late 2008 and early 2009 reports were added to the proof-of-compliance folders, and changes recommended by a local peer review; referred to as a mock assessment, were implemented. By the end of March, more than 200 proof-of-compliance folders were mailed out to two CALEA assigned Assessors for review. On April 25, 2009, the same two CALEA Assessors arrived at BWI Airport to begin the on-site inspection of the Carroll County Sheriff's Office.

During the next three days, the Assessors toured the Carroll County Sheriff's Office, interviewed numerous members of the Office and Community, and completed reviewing the remaining proof-of-compliance files. By the conclusion of their visit, the Assessors found the Carroll County Sheriff's Office in compliance with the standards set forth by the Commission on Accreditation for Law Enforcement Agencies, proving once again that the Sheriff's Office is at the forefront of professional law enforcement, ready and able to meet the needs of Carroll County.

The conclusion of this successful reaccreditation marked another milestone for the Carroll County Sheriff's Office. Major Kasten, who managed the Accreditation Program during both the CALEA Recognition and Initial Accreditation was appointed as an Assessor by CALEA, and will now focus his attention on the primary responsibility of the Administrative Services Bureau: organizational performance management. Cpl Jon Light, who worked on all aspects of the Accreditation



CALEA on-site Assessors chat with Deputy First Class Mike Fitzgerald about his patrol car while performing their inspections.

ADMINISTRATIVE SERVICES (cont.)



From left: Major Phil Kasten, Corporal Jon Light, and Sheriff Ken Tregoning display the CCSO Re-accreditation Certificate.

process for this on-site, takes over the responsibility of Accreditation Manager. The first stages of preparing for the next evaluation have already begun. In addition to preparing the files and assisting with policy revisions, Cpl Light has helped with the peer review of several other Accredited Law Enforcement agencies preparing for their CALEA evaluations.

The Carroll County Sheriff's Office remains the only Accredited law enforcement agency in Carroll County. The hard work and dedication continues, as we now look toward our next CALEA review in 2012. The Carroll County Sheriff's Office will continue to improve our practices and efficiency to best serve all who reside in or visit Carroll County.

Administrative Investigations: Screening for Quality

While the establishment of sound policy and professional standards are essential, qualified personnel are the foundation on which we build the organization. Applicants for a position with the Carroll County Sheriff's Office undergo a comprehensive pre-employment screening process, which includes an extensive background investigation and a lengthy polygraph examination. The process is structured to identify Applicants who demonstrate a genuine desire to serve the citizens of Carroll County governed by the principle tenets of trust, fairness, and commitment.

The Maryland Police & Correctional Training Commission (MPCTC) establishes minimum standards for every law enforcement applicant seeking employment within the state. The background investigation includes verification of identity, confirmation of education, employment, military service, driving and credit histories, and a criminal record check via federal and state fingerprint submissions. Exhaustive interviews are also conducted with family

members, present and past friends, employers, coworkers, school administrators, neighbors, property owners, and local law enforcement to screen for participation in illegal acts.

The pre-employment investigations are completed by Brian Horton, a retired Baltimore City Police Department Lieutenant, who possesses (25) years of law enforcement experience and a Master of Science degree from the Johns Hopkins University. Mr. Horton is an American Polygraph Association certified Examiner and also conducts polygraph testing on prospective law enforcement candidates. Mandated by the MPCTC, a polygraph examination covers a broad spectrum of categories and assists in further screening aspiring law



Polygrapher/Background Investigator Brian Horton conducts a test of his equipment prior to performing a polygraph.

ADMINISTRATIVE SERVICES (cont.)

enforcement officers. The background inquiry coupled with the polygraph examination allows the agency to recruit only the most qualified candidates.

In addition to pre-employment processing, the polygraph has been successfully used in criminal cases to supplement the investigative efforts of personnel both within the Carroll County Sheriff's Office and to assist allied agencies. The examinations streamline investigations by narrowing the number of viable suspects and confirming the veracity of information supplied to investigators.

2009 Polygraph Examinations & Background Investigations					
Applicant Polygraphs Administered	Criminal Polygraphs Administered	Deputy Backgrounds Completed	ECC (911) Backgrounds Completed	Court Security Officer Backgrounds	*Other* Backgrounds Completed
16	10	7	1	3	7
* Other category includes: Auxiliary Officers, Crime Scene Technician, Chaplain, and Intern					

Community Input: Providing Quality Service

After quality Applicants are hired, input from our citizens is actively solicited as a means of gauging the quality of service being provided. Citizens are encouraged to commend Deputies for exceptional performance and question actions that are deemed inappropriate. Where contravention of policy is alleged, a fair and impartial internal investigation is conducted to determine the validity of the accusation. Those accused of violating agency guidelines may receive preemptive training as a means of averting future difficulties.

While direct communication with supervisory personnel is the preferred means of contact, citizens can convey compliments and complaints to the Carroll County Sheriff's Office in a number of ways:

- Forward written correspondence via letter addressed to the Sheriff
- Contact any on duty supervisor via telephone
- In person at the Carroll County Sheriff's Office
- Complete a "Citizen Complaint Form" via the Sheriff's Office website. After completion, the form can be submitted in person, by fax, postal service, or electronic email.

Feedback from our citizens is invaluable. The compliments provide insight as to what we are doing well so we can acknowledge the outstanding work being performed by our Deputies. The complaints bring to our attention personnel in need of enhanced supervisory direction. Infractions requiring internal investigations are conducted fairly and impartially and can become a catalyst for positive change within the organization. Complaints involving members of the Sheriff's Office are investigated in accordance with the Law Enforcement Officers Bill of Rights and strict internal policy. The below table reflects complaints received and the subsequent investigative outcomes for the 2009 calendar year.

CITIZEN COMPLAINTS (2009)	Sustained	Not Sustained	Unfounded	Total
Rule 1: Conformance to Laws, Rules, Procedures...	1			1
Rule 9: Attendance	7			7
Rule 27: Agency Equipment	8			8
Rule 8: Neglect of Duty	1			1
Other Complaints		9	1	10
TOTAL	17	9	1	27

ADMINISTRATIVE SERVICES (cont.)

INFORMATION SERVICES DIVISION

In furtherance of the Sheriff's Office Goals for 2009, Grant funding was obtained to expand the acquisition and installation of Mobile Data Terminals (MDTs) with Capital Area Wireless Integrated Network (CapWIN) software. The \$597, 000 Justice Assistance Grant from the Governor's Office of Crime Control and Prevention will promote communications interoperability with the (7) allied agencies that provide law enforcement service to Carroll County. To further increase collaborations with our criminal justice partners, grant funding has also been allocated for a computerized Records Management System (RMS) to enhance public safety data collection, crime analysis, and information sharing. This grant award will fund the final phase of a 2.5 million dollar, four year joint communications enhancement initiative led by the County's local law enforcement executives and the Carroll County Departments of Public Safety and Technology Services. The project is scheduled to be fully operational by July 2010.

The Carroll County Sheriff's Office is committed to providing timely and relevant information to our employees and the communities we serve. This is accomplished through updates at our agency website, press releases, a newsletter, and presentations to community groups. Our Information Services Coordinator, Linda Lyons, created and maintains the Sheriff's Office website.

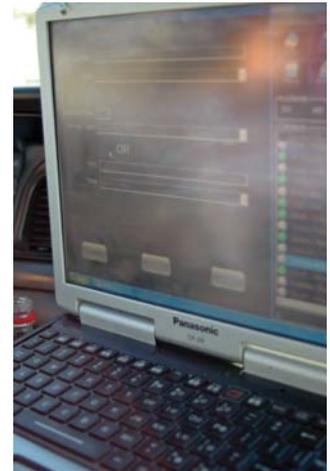
Ms. Lyons also serves as a liaison between the Carroll County Government's Department of Technology Services (DTS) and the Sheriff's Office. DTS provides hardware and network support to the Department of Sheriff's Services and has been invaluable in the growth and integration of our electronic infrastructure. Ms. Lyons is the agencies point-of-contact with DTS and assists with the continued expansion of our records management system, Mobile Data Terminal (MDT) and cellular technologies training and updates, automation of the Sheriff's Office administrative and field reporting forms, and creation of our newsletters, annual reports, and a variety of other innovative and worthwhile projects.

Ms. Lyons' knowledge of computer operations, technical skills, expertise in website and form design, and talent as a graphic artist have been invaluable as the Carroll County Sheriff's Office continues to expand our technological capabilities.

Using Technology to Target and Reduce Crime

While hiring quality personnel, creating well crafted policy, and incorporating advanced technology are vital to success, the primary objective of any law enforcement agency is to protect life and safeguard property. To this end, an exhaustive analysis of crime occurring within Carroll County was undertaken by Auxiliary Officer James Hiler. The data revealed that over three fourths of all criminal activity was related to property crime; specifically theft and burglary. In a significant number of cases items were removed from unlocked homes, open sheds, unsecured motor vehicles, and yards. The communities with a disproportionate number of property crimes were identified and targeted for proactive enforcement measures.

Personnel within the Carroll County Sheriff's Office collaborated on the creation of an informational



ADMINISTRATIVE SERVICES (cont.)



Volunteer Scott Hamlin pictured above holding one of the door hangers. Mr. Hamlin assisted with attaching magnets to the hangers.

door hanger that was assembled with the assistance of intern Scott Hamlin. The hanger outlined crime prevention tips and a removable magnet which contained agency contact information. A copy of the door hanger was posted on the Carroll County Sheriff's Office website to be readily available for viewing by any interested party. With the support of the hardworking men and women of the Field Services Bureau, informational door hangers were distributed to nearly (60) neighborhoods throughout Carroll County. The campaign was designed to increase community awareness and help residents reduce the opportunity for criminal activity and the likelihood of becoming a crime victim. Preliminary data of local incarceration patterns revealed that items were often stolen to support illicit drug habits. The use of seized monies through the local drug asset forfeiture process was a logical funding source for this project.

Citizens can receive further information regarding crime occurring within their communities by visiting the crimereports.com website. The site is linked to the Carroll County Emergency Communications Center dispatch database and offers an overview of law enforcement activity occurring within Carroll County and other neighborhoods throughout the nation.

Website Redesign

During Mid- June the Carroll County Sheriff's Office launched an updated website. The redesign of www.carrollcountysheriff.com was created during months of hard work by Information Services Coordinator Linda Lyons. The site presented improvements in graphic design and availability of information to the public as well as easy to follow links to important information such as news releases, tools for residents, and employment opportunities.

Using a grant awarded by the Governor's Office of Crime Control & Prevention, the website now links directly to crime reports.com, a service that automatically maps crime data based on calls for service. By simply clicking on the "Community Interest" tab at the top of the page, viewers will immediately see recent calls for service for the Carroll County Sheriff's Office. A Crime Alert feature is also available, allowing users to receive free e-mail notification for specified crimes within a user defined area.



The new Community Interest Section also sports downloadable brochures, interactive forms and information on Carroll County Wanted Persons. Additional public safety links are also available, allowing residents to quickly access additional County and State-wide information on crime trends and public safety resources. The availability of this information in a user friendly format is a huge benefit to law enforcement and residents as it keeps the community involved in public safety.

FIELD SERVICES

When a Carroll County citizen calls upon the Sheriff's Office for protection of life or property, the responder they will rely upon is a member of the Sheriff's Office Field Services Bureau. The Field Services Bureau is commanded by a major with a captain serving as the assistant bureau chief. This command staff represents 72 years of law enforcement experience with tours of duty to include State Police barrack commander, region commander, criminal investigations and internal affairs investigations.



The Administrative Team for the Field Services Bureau from left are: Roxann Yeager, Administrative Assistant; Major Tom Long, Bureau Chief; and Captain Vince Maas, Assistant Bureau Chief.

PATROL DIVISION

The Bureau's Patrol Division is the most visible and largest component within the Sheriff's Office and is responsible for maintaining law and order and restoring the peace when public safety is threatened. Patrol deputies provide full law enforcement services to Carroll citizens through call response and time proven proactive policing techniques. Presently 37 deputies are assigned to the Patrol Division. They have been first responders and in many cases investigators of a full range of police services ranging from homicides to noise complaints.

To enhance the delivery of law enforcement services the Field Services Bureau has several specialized units designed to meet the demands of a full service law enforcement agency. These include:

Community Deputy Program

Through a contract with the towns of Union Bridge and New Windsor deputies provide aggressive and concentrated law enforcement services.



Corporal Mark Tausen has served the citizens of New Windsor for 6 years as their Community Deputy. In addition to providing the Town with full police services, Corporal Tausen is also bike patrol certified and a vital component of the Town's crime prevention efforts. This effort also includes the annual National Night Out which Cpl. Tausen has facilitated for 3 years.



Deputy First Class Vincent Pacelli provides police services for the Town of Union Bridge through a contract calling for 20 hours of policing per week. The Union Bridge Community deputy program will celebrate its 8th year in June of 2010 signaling a successful community oriented program. DFC Pacelli is bike patrol certified and facilitates community safety and crime prevention programs such as the National Night Out. These programs enhance a positive interaction with the Town's citizens and youths.

Crisis Response Team and Crisis Negotiation Teams

These teams provide a highly trained and motivated response to critical incidents occurring within the County. The timely response by these teams include events such as high risk warrant entries, arrest warrant

FIELD SERVICES (cont.)

service of known violent felons and barricade and hostage incidents. These skilled teams are a partnership with the Westminster and Taneytown Police Departments. Specialized vehicles supporting the crisis teams include the Sheriff's Office Mobile Command Vehicle, an armored personnel rescue vehicle, a negotiations response truck equipped with tools for technical surveillance and communications and two all terrain vehicles equipped for off-road and wilderness search and rescue.

Special Enforcement Team

This team provides a timely response to citizens' complaints of inappropriate driving behavior or traffic concerns within Carroll's neighborhoods. To enhance the police services provided by the Team and driver awareness, two speed enforcement display trailers are regularly deployed in areas experiencing complaints of speeding.



DFC Kathleen Yox carries her partner K9 Garo during a training exercise in Pennsylvania.

Canine Patrol

Staffed with three Canine Teams, the Sheriff's Canine Patrol supported the various sections within the agency and other Carroll County law enforcement agencies by maintaining canine teams that are capable of conducting searches for illicit drugs, explosives, explosive devices, suspects and lost or missing persons. The newest addition to the program, Deputy 1st Class Kathleen Yox and K9 Garo graduated from an intensive four (4) week training program at Pennsylvania based Castle's K9 during July 2009.

Together, the Sheriff's Canine Patrol appeared at numerous public demonstrations, and conducted 181 searches, which resulted in numerous arrests during 2009. During court mandated monthly maintenance training sessions, the Sheriff's Office strives to achieve the maximum efficiency of each canine team in several areas, including on and off-leash obedience and control, canine agility, building searches for suspects, tracking, criminal apprehension, handler protection, narcotics and explosives detection training. When not engaged in canine activities, Canine Patrol Teams performed regular Sheriff's Office duties to including answering calls for police service, investigating crimes and attending courts.

CIVIL DIVISION

The Eviction/Attachment Unit of the Civil Division is charged with carrying out court mandated evictions as well as serving writs and summonses issued by the court. The Sheriff's Civil Process/Constable Unit is responsible for the service of the thousands of summons received by the Sheriff's office on an annual basis. The Constable Unit is an invaluable tool for keeping deputies on patrol that would normally be charged with this responsibility.

2009 Eviction/Attachment Unit Statistics

Failure to Pay Rent.....	3173
Evictions.....	756
Writ of Possessions.....	27
Tenant Holding Over.....	26
Breach of Lease.....	11
Complaint/Wrongful Detainer.....	19
Writ of Replevin.....	4
Writ of Execution.....	63

FIELD SERVICES (cont.)

HIGHLIGHTS



DFC Brant Webb (far right) holds his Crash Coalition recognition award received on February 20, 2009.

On February 20, 2009 Deputy First Class Brant Webb was recognized at the annual Crash Coalition luncheon for his aggressive traffic enforcement efforts on Carroll's highways. In particular, DFC Webb was commended for his exceptional 46 DUI arrests in 2008. Six of these arrests were attained in a one week period. DFC Webb also received praise for his duty as the coordinator for the Sheriff's Office Selective Enforcement Traffic Team. He has the responsibility of coordinating all traffic complaints received by the Sheriff's Office and ensuring that citizen's concerns are properly addressed.

In April of 2009, ten LoJack detection units were installed in Sheriff's Office marked patrol vehicles. LoJack allows for the ready detection of stolen vehicles equipped with the device. When a vehicle is stolen, the owner contacts LoJack and the device is activated. A radio signal is sent out which is easily detected

by police vehicles equipped with the detection units. Through triangulation, deputies can pin point the stolen vehicle's location. While the Sheriff's Office has received several indications of a possible stolen vehicle within our area, no actual alerts or apprehensions have been made by deputies since the LoJack installation.

A large political protest took place in Carroll County on April 15, 2009 when 750 members and supporters of the Tea Party Movement conducted a demonstration along Maryland Route 140 near Westminster. The Sheriff's Office was responsible for ensuring that the safety and constitutional rights of the people were protected as well as assuring that the protest would remain a lawful assembly. A counter protest by an opposition group was anticipated, fortunately this did not materialize. Deputies were able to monitor the protest and surroundings allowing for an incident free event.

The 2009 Carroll County Disaster Exercise was conducted on the campus of McDaniel College on May 31, 2009. The active shooter scenario involved a unified response from the Sheriff's Office, Westminster Police Department, Maryland State Police, McDaniel College Office of Campus Security, fire and rescue first responders and Carroll County Emergency Management. Approximately 150 persons were involved in the drill. While the exercise was on the whole successful, errors in response, procedures and techniques were identified that when corrected will aid if an actual event should occur.

Patrol efforts over the 2009 4th of July holiday resulted in 6 drivers arrested for DUI. This holiday, with the unfortunate reputation of parties and alcohol indulgence, has always been a concern for law enforcement and the safety of motorists. Every DUI arrest made by law enforcement is a potential tragedy removed from our highways.

After an analysis of personnel resources and delivery of services, the Field Services Bureau initiated a 12 hour patrol schedule on July 9, 2009. This schedule allows for two daily shifts of 7 A.M. to 7 P.M. and 7 P.M. to 7 AM. The 12 hour schedule has proved a success both from an operational and employee stand point. Less personnel time and vehicle wear and tear is involved in commuting while providing the same level of service to Carroll's citizens.

FIELD SERVICES (cont.)

A tornado touchdown in the Gamber area of Carroll County on July 31, 2009 severely damaged three homes and left 3,800 dwellings without power. Deputies secured the vulnerable damaged homes and provided patrols in the surrounding communities until power and services could be restored to area families.

On August 4, 2009 deputies facilitated the 2009 National Night Out Against Crime program in the Towns of Union Bridge and New Windsor and the community of Eldersburg. While this has become a regular event for New Windsor and Union Bridge, this was a first for Eldersburg (see page __ for more on Eldersburg). The displays of crime prevention material and techniques, child protection and identification material, police equipment, fire and rescue apparatus and gear and the support of local citizens and vendors made this, the 26th annual National Night Out, a rousing success.

Lt. Mark Gonder was proud to represent the Sheriff's Office at the Eagle Scout Award Ceremony for Mr. Leslie Allen Simon on August 22, 2009. Lt. Gonder was joined by Maryland State Delegate Susan Krebs in recognizing Mr. Simon for his achievement of Scouting's highest award.

DFC Brant Webb was honored on September 27, 2009 at the 8th Annual DUI Law Enforcement Awards sponsored by the Maryland State Highway Administration. At the same ceremony, Corporal Michael Zepp received his third award for his DUI apprehension efforts. Both deputies represent the top DUI enforcement deputies for the Sheriff's Office. Corporal Mario DeVivio was presented the Meritorious Recognition Award for his enforcement efforts.

H1N1 Influenza Inoculation Clinics were initiated within Carroll County on November 7, 2009. Due to the concerns regarding the limited availability of vaccine, the qualification protocol and the high demand for the vaccine, the Carroll County Health Department requested that the Sheriff's Office provide a police presence at the clinics to insure the safety of Health Department employees and the general public. Deputies were called upon to exercise personal restraint during 6 clinics conducted in 2009. Attendees, particularly parents, were disturbed at the limited H1N1 vaccine supply and the necessity to prematurely close the clinics when supplies were exhausted. This unease was alleviated with later clinics when adequate supplies of the vaccine became available.



DUI Law Enforcement awards were presented on September 27, 2009 to (from left): DFC Brant Webb, Corporal Mike Zepp and Corporal Mario DeVivio.



On December 3, 2009 Sergeant Patrick Fisher represented the Sheriff's Office at the Catherine's Cause Candle Light Ceremony in memory of innocent persons killed by drunk drivers. This solemn and touching ceremony provides comfort to relatives of those lost and reinforces law enforcement's commitment to detecting and apprehending persons driving while intoxicated by drugs or alcohol.

The Sheriff's Office annual participation in the Kinder Time Toy Drive was completed on December 22, 2009. This worthy annual event hosted by WMAR Television involves the distribution of toys to needy families to insure that all children may have a joyous Christmas. Two deputies relayed toys from the Drive's Baltimore facility to Carroll County for delivery to area families.

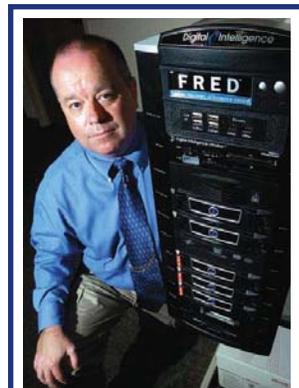
INVESTIGATIVE SERVICES

The Investigative Services Bureau's Administrative Team is comprised of Major Nicholas A. Plazio, Captain Clarence W. Lust, and Administrative Assistant, Ms Judy McGee. Together they oversee and manage all criminal related issues brought to the attention of the Carroll County Sheriff's Office from citizens, deputies, allied police departments, and government officials.

Though headquartered in Hampstead, bureau personnel are assigned throughout the county due to the requirements of their unique talents and responsibilities. At present, these include individuals assigned to the Criminal Investigation Section, the Fraud and Internet Crimes Unit, the Carroll County Drug Task Force, the Child Advocacy and Investigation Center, the Domestic Violence Section, the Warrant and Fugitive Unit, the Court Security Sections of the Circuit and District Courts, the Evidence/Property/CDS Storage Facility, the Mobile Crime Lab, the prescription drug collection and disposal assignment, the Child Support Section, and the Drug and Alcohol Resistance Effort (DARE Program).

Budgetary restrictions and reductions were a major concern for the Sheriff's Office in 2009, and will continue for the foreseeable future. Consequently, the Investigative Services Bureau concentrated efforts on locating alternative funding sources to remain current with professional training and equipment.

At the request of the Bureau, and thanks to generous monies provided by the Carroll County Drug Task Force, a state of the art video enhancement system (Multi-plexor) was purchased in 2009. After extensive and in-depth training, Sheriff's Office Crime Scene Technician (Jessica Bullock) was assigned custody and control of the system, which has been used numerous times, and is available to the entire law enforcement community upon request. Previously all surveillance films used by banks, convenience stores, businesses, and others were sent to allied police departments for interpretation and production of evidence videos, or still images used in wanted posters. Now, Carroll County has its own system and all evidence videos can be processed expeditiously.



Sergeant Brad Brown with F.R.E.D.



The Investigative Services Bureau Administrative team from left: Captain Clarence Lust, Major Nick Plazio, and Ms. Judy McGee.

The Drug Task Force recently added to the effort by funding additional, specialized, training for Ms Bullock in use of the multi-plexor at the prestigious University of Indianapolis located in the State of Indiana. This invaluable training has already been put to good use for Maryland State Police criminal investigators, members of the State's Attorney's Office, the Manchester Police Department, and detectives of the Sheriff's Office.

Occasionally, the Investigative Services Bureau gets lucky and funding sources arrive unsolicited. Such was the case in June 2009, when Sergeant Brad Brown of the Computer Crimes and Fraud Section was hand picked by the United States Secret Service to attend the coveted month-long, all expenses paid, computer forensics training in data recovery. The training occurred in Hoover, Alabama and

INVESTIGATIVE SERVICES (cont.)

the students had to pass a rigorous half-way examination in order to proceed to the next phase. If they failed, they were provided with a ticket home. Sergeant Brown passed with flying colors, and received his certificate on August 21, 2009. Upon graduation, each student received over \$18,000 in related computer forensic equipment at no cost to the participating agency. The majority of the time, Sergeant Brown uses the equipment to investigate child exploitation, pornography, and solicitation, but his skills may be applied to all types of crimes involving computer data.

In 2009, as a seated member of the Urban Area Work Group Police (UASI) Sub-Committee for critical infrastructure funded by the United States Department of Homeland Security, Sergeant James Fisher of the Warrant and Fugitive Section spearheaded the committee work that secured a total of \$127,674 for Carroll County needs. The monies allocated were used to purchase an additional Sheriff's Office Bomb Dog, state of the art CID video/audio interrogation room digital equipment for bureau headquarters, and a high-tech portable instant set-up surveillance camera system capable of producing court defensible images.

Once again, a member of the Investigative Services Bureau distinguished himself/herself in being selected as the police officer of the year for the Carroll County Drug Task Force. The previous year, it was another drug task force member of the Sheriff's Office that was selected. Due to the nature of their work, the members cannot be identified or photographed, but their work continues to be recognized and sets an example for all others to follow.

CRIMINAL INVESTIGATION DIVISION

Currently, the bureau has several teams of investigators assigned to various locations throughout the county. Personnel assigned to the Carroll County Drug Task Force must remain nameless; however, their

activities to curtail drug activity in the county are critical to effective crime control. The remainder of the investigators comprise the Sheriff's Office Criminal Investigation Section, the Fraud and Internet Crimes Unit, the Child Advocacy and Investigations Center, and the Warrant/Fugitive Unit. All detectives receive the most current training available regarding the more time-consuming felony cases that require extensive fieldwork. Their investigative pursuits frequently lead them to neighboring counties and states.

Criminal Investigation Section:

The Criminal Investigation Section has four highly trained detectives assigned strictly to the field of criminal investigation. Many times, a patrol deputy will respond to a felony investigation but simply does not have the necessary time to devote to case continuance. In these instances, and many others where the investigation requires additional experience, expertise, specialized training and specialized equipment, the criminal investigators are



Criminal Investigation detectives from left: Sergeant Jesse DiMura, Corporal Dave Stem and DFC Doug Epperson. Not pictured: Corporal Rich Hart.

Eldersburg Celeb

Although 2009 marked the 26th anniversary of the “Night Out Against Crime”, it is the first year in which Eldersburg Freedom Area played host to this national event which serves to; heighten crime and drug prevention awareness, generate support and participation in local anticrime programs and, send a message to criminals that the community is organized in a policing partnership against crime. Last year more than 37 million people nationwide participated in the “Night Out” according to the program founder, the National Association of Town Watch.

A few of the scheduled activities and static displays included; Refreshments, Moon Bounce for kids, Police K-9 Demonstrations, Mobile Command Center, Bicycle Patrol, and more. Sheriff’s Deputies and members of the Sheriff’s Office Auxiliary Patrol also provided crime prevention resources, including “DNA Child Identification Kits” to aid in the recovery of missing children. In addition to Target Inc. of Westminster, several government service agencies, local service clubs and businesses donated refreshments, door prizes and program literature



celebrates 1st "NATIONAL NIGHT OUT"



INVESTIGATIVE SERVICES (cont.)

called. In 2009, the section was comprised of Sergeant Jesse Dimura, Corporal Richard Hart, Corporal David Stem, and Deputy First Class Douglas Epperson.

2009 STATISTICS

Investigators

Total Closed by Arrest	29
Total Closed by Exceptional Means	19
Total Suspended	21
Total Unfounded	7
Total Open	19
Total Open with an Arrest	1
TOTAL CASES ASSIGNED TO CID FOR 2009	96

Computer Crimes and Fraud Unit

Internet and fraud investigations continued to rise in Carroll County in 2009. Thanks to the efforts of the detectives assigned to the Sheriff's Office Computer Crimes and Fraud Unit, many perpetrators were brought to justice. Lieutenant John Shippee and Sergeant Bradley Brown expanded their expertise in both arenas by working closely with the Carroll County States Attorney's Office and allied law enforcement professionals in the field. The Unit also investigates computer related crimes, including possession or distribution of child pornography, internet sexual solicitation of minors, threatening e-mail and internet fraud.

Evidence Collection and Processing Unit



CST Brittany Powell (left) hands over the keys and responsibilities to her replacement CST Jessica Bullock.

In 2009, Ms. Brittany Powell was replaced by Ms. Jessica Bullock as the Sheriff's Office's evidence technician. Ms. Powell returned to her former duties as a road patrol deputy to better serve the Sheriff's needs for additional personnel to handle calls for service. Conversely, Ms Bullock was formerly assigned to the Detention Center, but due to her former occupation as a crime scene technician for the Baltimore County Police Force, she was selected by the Sheriff to assume her present duties. Continuing as before, the new technician is responsible for ensuring that all evidence collected by deputies is properly accounted for, processed, evaluated, and disposed of at the conclusion of the relevant investigation. In 2009, the unit collected and catalogued in excess of 2000 pieces of evidence, and processed 55 crime scenes. This more than doubled the amount processed in 2008 and will only continue to increase as the future unfolds. Additionally, Carroll Government, the Sheriff's

INVESTIGATIVE SERVICES (cont.)

Office and several allied police agencies participated in a Drug Prescription Disposal Program to protect our water resources and environment against harmful disposal. Consequently the Investigative Services Bureau worked closely with the Citizen Services Bureau of Carroll County to initiate a prescription drug disposal program. Ms. Bullock is now responsible for the proper collection, transportation and disposal of all related medications deposited at the various collection sites throughout the county. Presently these are the Northern District Station, the Westminster Police Department, Taneytown Police Department and the Sykesville Police Department. Thus far, and only after a 3 month collection period, 173 pounds have been collected and thus eliminated from contaminating our water supply.

2009 STATISTICS

Crime Scenes

	01/01/2009 – 05/14/2009	05/14/2009 – 12/31/2009
CST B. Powell	14	
CST J. Bullock		55

	PROP. RECEIVED	PROP. STORED	# OF ITEMS STORED *
BEFORE RELEASE TO OWNER	1002	953	1970
AFTER RELEASING TO OWNER	893	893	1789

*(some quantities were listed as "mult." therefore an exact number was not possible.)



**Data is for property received in 2009 and does not include items still present in property room from previous years.

Drug Task Force

At the Carroll County Drug Task Force, Sheriff's covert investigators participate in a multi-disciplinary team of County, State, and Municipal police officers responsible for combating illegal possession, transportation,

INVESTIGATIVE SERVICES (cont.)

I. CASES	Month	YTD	II. ARRESTS	Month	YTD	III. ASSETS	Month	YTD
New Investigations	13	100	Total CDS Arrests	2	109	Currency Seized	\$ 0.00	\$ 170,084.27
Deed Purchases	1	21	Family CDS Arrests	1	63	Vehicles Seized	0	27
Controlled Buys	0	46	Misdemeanor CDS Arrests	1	40	Real Property Seized	0	3
Informants Detained	1	24	Adult CDS Arrests	2	80	Value of Real Property Seized	\$	\$ 113,000.00
Search Warrants	4	99	Juvenile CDS Arrests	0	13	IV. MISG.	Month	YTD
DMV/Non-Taggers	0	0	Non-CDS Arrests	0	0	Non-CDS Cases Referred Out	0	0
TITLE II Intercepts	0	0	Gang Members Arrested	0	0	Requests for DEC Assistance	2	43

V. CONTRABAND	Month	YTD	Month Arrest	YTD Arrest	ASSET FORFEITURE UNIT (Only)		
Ecstasy	0	36	0	3	Currency Seizures Processed	0	0
Marijuana	3.2 gr	15,027.6 gr	0	72	Value of Currency Seizures	\$	\$
Marijuana Plants	0	118	0	7	Vehicles Seized	0	0
Cocaine - HDL	0	877.4 gr	1	6	Property Seizures	0	0
Cocaine - Crack	20.8 gr	240.1 gr	1	10	Bank Subpoenas	0	0
Heroin	0	21.0 gr	0	3	Tax Returns	0	0
Methamphetamine	0	0	0	0	TECHNICAL SURVEILLANCE UNIT (Only)		
MDMA - Gummy	0	1,009 tablets	0	2	GPS Install	0	0
Kidn	0	0	0	0	Cellular Trunks	0	0
LSD	0	8 doses	0	0	DMV/Non-Install	0	0
PCP	0	0	0	0	TITLE II Install	0	0
Protagonin	0	12.2 gr	0	0	PRO-ACTIVE CRIMINAL ENFORCEMENT UNIT (Only)		
Other - Heroin	0	80.6 gr	0	2	Traffic Stops	0	0
Other	0	0	0	0	PC Searches	0	0
Other	0	0	0	0	Consent Searches	0	0
RS - Dry / Hydro	0	180 Dry pills	0	3	K9 Searches	0	0
RS - Methadone	0	0	0	0	Compartments	0	0
RK - Steroids	0	0	0	0	Street Vehicles	0	0
RK - Ritalin	0	120 pills	0	2	Vehicle Pursuits	0	0
RK - Other	0	62 pills	0	1	Cigarette Counting	\$	\$
Counterfeit Aspirin	0	0	0	0			
Counterfeit DMV/CD	0	0	0	0			
Unlawful Cigarettes	0	0	0	0			

and distribution of narcotics, hallucinogens, barbiturates, amphetamines, cannabis, etc. This specialized group of dedicated individuals works behind the scene to infiltrate, expose, investigate, and arrest offenders responsible for drug trafficking occurring in Carroll and surrounding counties. They work very closely with all law enforcement entities throughout Maryland to attack any drug issues that might affect Carroll County Residents, as well as the citizenry of Maryland. Though their identities must remain anonymous, their efforts are greatly appreciated by the Board of Carroll County Commissioners, the Carroll County State's Attorney, the Sheriff, all allied police personnel, and Task Force Executive Board Members.

Warrant Unit

This important function of the Sheriff's Office involves the processing and service of warrants and criminal summonses to suspects committing criminal offenses within Carroll County. Sergeant Jim Fisher supervises this unit, and is assisted in his duties by Corporal Rex Scott. The administrative assistants assigned to the unit are Ms Deborah Reda and Ms Carol Amoss, both of whom assist in locating wanted subjects. When an out-of-jurisdiction arrest is evident, the Warrant Unit, works closely with the States Attorney's Office and arranges extradition proceedings. Sgt. Fisher and Corporal Scott are then able to bring the suspect back to Carroll County to face trial.



Warrant Unit from left: Sergeant Jim Fisher, Ms. Deb Reda, Ms. Carol Amoss, and Corporal Rex Scott.

WARRANT/SUMMONS REPORT
YEAR ENDING
DECEMBER 31, 2009

WARRANTS	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL
Warrants Received	113	111	87	87	98	105	127	103	107	100	94	109	1241
Warrants Recalled/Quashed	8	18	11	10	18	10	20	16	22	19	26	12	190
Warrants Returned	18	9	14	7	12	2	8	5	10	14	9	3	111
Warrants Served	82	80	83	73	76	73	100	86	73	65	73	76	940
On View Juveniles	10	8	9	12	8	4	4	6	7	5	4	3	80
Validations	56	38	43	42	43	40	43	52	55	56	59	61	588
Open Warrants-Years End	433	437	416	411	403	423	423	416	416	404	409	420	

SUMMONS	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL
Summons Received	47	32	48	41	35	53	37	60	59	50	51	53	566
Summons Recalled/Quashed	0	0	0	0	0	0	0	2	1	0	0	1	4
Summons Returned	0	0	4	1	2	3	0	1	3	3	1	1	19
Summons Non-Est	7	7	1	8	9	5	3	1	5	3	4	8	61
Summons Served	31	34	39	31	27	35	30	53	50	40	34	45	449
Open Summons-Years End	24	20	21	15	11	22	25	24	24	25	38	30	

INVESTIGATIVE SERVICES (cont.)

CHILDREN AND FAMILY SERVICES DIVISION

Child Advocacy and Investigation Center (CCAIC):

In 2009, Detective Corporals Diane Conaway and William Burdt assigned to the Child Advocacy and Investigations Center continued their efforts under the administration of the Carroll County States Attorney's Office. Along with the Maryland State Police and the Westminster Police Department, they investigate all physical and sexual child abuse occurring in Carroll County. The unit is also primarily responsible for the investigation of all adult sex crimes. Detectives assigned to this specialized unit are hand chosen and must possess special skills unique to the assignment. Many times, the detectives are the first to encounter traumatized victims, and their initial actions determine how well the victim is able to cope in supplying details of the attack; cooperating with all allied forces necessary in the ensuing investigation; engaging in professional counseling and returning to as normal a life as possible.



CCAIC consists of Investigators from MSP, Westminster PD and the Carroll County Sheriff's Office. The CCSO investigators are Cpls. Diane Conaway (front middle) and Gunnar Burdt (2nd from right).

2009 CCAIC Unit Statistics

Infant Death's (1 homicide).....5	Criminal Summons:.....13
Rape.....60	<u>Arrests.....12</u>
Physical Child Abuse122	Total.....25
Sex Offenses.....47	
<u>All Others.....53</u>	Search Warrants5
Total Cases347	

Child Support Unit

Under the supervision of Corporal Robert Letmate in 2009, the Child Support Unit worked in cooperation with the Maryland State Bureau of Support Enforcement for the Department of Social Services, the Child Support Division of the States Attorney's Office, and the Master of the Carroll County Circuit Court. This unit is responsible for the execution of all child support arrest warrants and body attachments, serving child support summonses, subpoenas, and administrative actions issued by the Bureau of Support Enforcement. Weekly, the Child Support Unit submits suspect information for Carroll's Most Wanted, which is published in the Carroll County Times and the Mt. Airy Gazette. The unit maintains the Carroll County Child Support Budget and compiles the Annual State of Maryland Cooperative Reimbursement Agreement Grant, as well as detailed monthly and quarterly reports required by the State. The unit is



Corporal Robert Letmate and Ms. Carol Amoss make up the Child Support Unit.

INVESTIGATIVE SERVICES (cont.)

responsible for Circuit Court back payment issues and exchange of monies to the fiscal unit of the Bureau of Support Enforcement. Through ongoing investigative procedures, this unit brings closure to issues involving the innocent children supported in these cases. This is a grant funded position.

CHILD SUPPORT/ ATTACHMENTS/SUMMONS REPORT													
YEAR ENDING													
DECEMBER 31, 2009													
Body Attachments	Jan	Feb	March	April	May	June	July	Aug	Sept	Oct	Nov	Dec	TOTAL
Attachments Received	14	15	13	15	14	15	12	20	9	14	21	14	176
Attachments Recalled/Quashed	0	1	1	2	1	2	1	3	1	2	3	1	18
Attachments Returned	10	2	1	1	2	2	8	1	4	3	2	2	38
Attachments Served	9	10	5	5	6	9	13	9	8	10	7	16	107
Open Attachments	73	74	77	84	84	87	76	83	80	79	88	83	

SUMMONS													
Summons Received	47	61	48	51	48	77	69	48	57	51	60	70	687
Summons Recalled/Quashed	0	0	0	0	0	0	0	0	0	0	0	0	0
Summons Returned	0	0	0	0	0	0	0	0	0	0	0	0	0
Summons Non-Est	7	16	9	9	18	10	6	13	12	13	8	8	129
Summons Served	36	44	39	38	27	64	55	42	37	56	43	47	628
Open Summons-Years End	11	8	7	17	17	18	17	11	33	16	24	39	



Members of the Domestic Violence Unit from left are Corporal Bob Isennock, Administrative Secretaries Betsy Saylor and Gwen Bell and Sergeant Brian Geiman.

Domestic Violence Unit

The Domestic Violence unit is supervised by Sergeant Brian Geiman. He is assisted in his assignment by a dedicated group of police and civilian personnel consisting of Corporal Robert Isennock, Ms Gwen Bell, and Ms Betsy Saylor. The Unit exists expressly to address the needs of victims who frequently have nowhere else to turn when they are brutalized. This team of specialists is responsible for interviewing the victims, eliciting facts, providing guidance to secure court orders or arrest warrants, and service of all related judicial documents. With the assistance of a grant from the Governor's Office of Crime Control and Prevention, the Carroll County Sheriff's Office continues to enhance the safety and security of all domestic violence victims. In the upcoming year, grant monies will help to pay for additional assistance on the understaffed weekend hours of operation.

Month	Interim Peace Orders				Temporary Peace Orders				Final Peace Orders				Show Cause Orders			
	# of Orders Rcvd This Month	# of Services to be Made This Month	# of Services Made this Month	# of Services Non-Est this Month	# of Orders Rcvd This Month	# of Services to be Made This Month	# of Services Made this Month	# of Services Non-Est this Month	# of Orders Rcvd This Month	# of Services to be Made This Month	# of Services Made this Month	# of Services Non-Est this Month	# of Orders Rcvd This Month	# of Services to be Made This Month	# of Services Made this Month	# of Services Non-Est this Month
Jan 09	5	5	4	1	29	29	23	1	13	0	0	0	0	0	0	0
Feb 09	0	0	0	0	32	34	31	5	13	0	0	0	0	0	0	0
Mar 09	6	6	6	0	23	20	19	3	9	0	0	0	0	0	0	0
Apr 09	9	9	7	2	24	24	17	5	19	0	0	0	1	1	0	0
May 09	5	5	4	1	27	26	24	4	17	1	1	0	1	1	0	3
June 09	16	16	13	4	42	39	29	4	21	0	0	0	0	0	0	0
July 09	8	8	7	1	45	44	42	3	27	0	0	0	4	0	0	0
Aug 09	9	9	9	0	37	33	33	2	20	0	0	0	0	0	0	0
Sept 09	7	7	6	2	35	32	31	2	17	0	0	0	0	0	0	0
Oct 09	9	9	7	1	31	35	24	6	16	0	0	0	0	0	0	0
Nov 09	13	13	12	1	29	25	26	5	25	0	0	0	0	0	0	0
Dec 09	5	5	4	3	33	31	28	1	13	0	0	0	1	1	1	0
Total	92	92	79	16	387	372	327	41	210	1	1	0	3	3	1	3

INVESTIGATIVE SERVICES (cont.)

Domestic Violence Unit (cont.)

Month	Interim Protective Orders				Temporary Protective Orders				Final Protective Orders				Show Cause Orders			
	# of Orders Rcvd This Month	# of Services to be Made This Month	# of Services Made this Month	# of Services Non-Est this Month	# of Orders Rcvd This Month	# of Services to be Made This Month	# of Services Made this Month	# of Services Non-Est this Month	# of Orders Rcvd This Month	# of Services to be Made This Month	# of Services Made this Month	# of Services Non-Est this Month	# of Orders Rcvd This Month	# of Services to be Made This Month	# of Services Made this Month	# of Services Non-Est this Month
Jna 09	10	10	9	1	21	30	27	2	15	35	33	0	1	1	1	0
Feb 09	6	6	5	1	27	43	36	5	13	5	7	0	1	1	0	0
Mar 09	10	10	9	1	32	63	62	2	19	71	71	0	0	0	1	0
Apr 09	9	9	9	0	35	110	104	6	16	52	50	0	1	1	1	0
May 09	9	9	4	5	35	75	73	2	18	33	33	0	2	3	1	1
June 09	16	16	14	2	58	118	115	1	24	54	54	0	1	1	1	0
July 09	12	12	9	3	55	138	127	7	22	52	50	0	2	2	2	0
Aug 09	17	17	14	3	48	108	108	4	14	46	48	0	0	0	0	0
Sept 09	10	10	8	2	44	96	91	1	23	53	51	0	0	0	0	0
Oct 09	9	9	6	3	29	76	74	3	15	46	46	1	3	4	4	0
Nov 09	21	21	19	2	42	113	108	2	21	50	50	0	1	1	1	0
Dec 09	18	18	17	1	38	71	70	1	21	26	26	0	0	0	0	0
Total	147	147	123	24	464	1041	995	36	221	523	519	1	12	14	12	1

Dare

Corporal Worthy Washington is the Deputy responsible for conducting the drug education efforts to students enrolled in Carroll County Schools. He routinely visits schools to convey the message of a drug free environment. Working with parents, school officials, community organizations, and students, Corporal Washington provides lectures, training, and advice to those students or interested parties exposed to drug and alcohol problems in Carroll County. He is a credit to the office, and an asset to this unique educational program. In an effort to work even more closely with the students from the Carroll County Schools, Corporal Washington participates in the well known student development program (Camp KOPS). This outdoor activity program endorsed by the Carroll County Commissioners and held at the Carroll County Farm Museum exposes the children to friendly competition, basic forms of leadership, camaraderie, and just plain fun. It permits students to see the humanistic side of police work and instills a sense of trust.



Corporal Worthy Washington during one of his D.A.R.E. classes.



On March 25 and 26 of 2009, at 0800 hrs Corporal Washington held the "Every 15 Minutes" program at Francis Scott Key High School. This program brings awareness to teen drug abuse. There were 600 students that participated over the two days scenario. It began with a few students being summoned by the "Grim Reaper" and becoming part of a serious car crash scene. The other students were taken outside to see police and fire rescue arrive at the scene and then the story began. The students and parents who were chosen to be part of the event were taken through an emotional journey that went from the crash scene, to the hospital, to the jail, to the morgue and the court room. On

INVESTIGATIVE SERVICES (cont.)

the second day the whole school was invited to see the film that was made where many more emotions were unlocked as students who were separated from their parents and friends overnight were reunited. They discussed their feelings about the crash and what happened afterwards and who it affected. They learned things about themselves and their parents that they never knew before. If you get a chance to experience one of these mock crashes you won't be disappointed.

COURT DIVISION

District and Circuit Court Security

The Carroll County Sheriff's Office, by constitutional mandate, is responsible for providing security in the Carroll County Circuit Court Facilities while maintaining custody and supervision of prisoners attending all judicial proceedings. The Sheriff's Office also oversees operation of the court holding facility in the District Court. It is the Sheriff's duty to protect the integrity of court proceedings and ensure the security of judges, jurors and other individuals participating in the judicial process. Sergeants Thomas Hoffa and Paul Nolte are responsible for overall supervision of the Court Security Teams. Though changes may occur during the year personnel assigned to the Court Security details throughout 2009 were K-9 Corporal Douglas Carr, Corporal Michael Bunn, and Court Security Officers Ronnie Blacksten, John Thomas, William Bair, Shannan Zepp, Jeffrey Myers, Hope Bass, Robert Knechtel, Perry Lyons, Oscar Daugherty, Robert Toms and Frederick Bohn. All were specially selected by the Sheriff to provide for the care and custody of prisoners presented to the courts, and the personal security for the judiciary and staff as well as physical security of the Courthouses. All personnel receive specialized training in all aspects of their assignment, to include operations of the prisoner holding facilities, handcuffing procedures, handling prisoners, searches, and court proceedings. In addition, Court Security Officers attend specific related in-service training courses with sworn police personnel.



CIRCUIT COURT



DISTRICT COURT

Prisoner Intake and Release for Carroll County		
	District Court	Circuit Court
Carroll County Detention Center Prisoners	505	763
Central Booking Prisoners	338	0
Division of Corrections Prisoners	83	217
Outside Agency Prisoners	123	90
Prisoners Received from Court	60	163
On View Arrests	26	28
TOTAL PRISONERS	1135	1261
<i>Released from Court/Holding Area</i>	38	68

MANAGEMENT SERVICES



Ms. Dani Schubert is the Management Services Bureau Chief.

Management Services Bureau serves as support to the frontline and is responsible for providing many of the “core resources” within the Carroll County Sheriff’s Office and is supervised by Chief Dani Schubert, an employee of the CCSO for over 8 years. MSB consists of two Divisions: the Support Services Division that works to provide the best training opportunities possible to all Deputies including entry level, in-service and specialty training including training for the Auxiliary Patrol Officers working under Support Services, and the Resource Services Division which encompasses everything from Recruiting and Hiring, Fiscal responsibility, supplies and equipment, to civil service and fleet maintenance.

During 2009, the Sheriff’s Office adopted a strategic goal that focused on promoting professional development and overall wellness of current employees acknowledging that Law Enforcement Officers are exposed to death, trauma, and stressful situations on a daily basis, and are expected to adapt to and overcome such difficult working conditions. MSB established objectives to concentrate its efforts on cultivating the emotional, physical, and professional health and wellbeing of CCSO Deputies.

For the first time in agency history, the Carroll County Sheriff’s Office participated in National Police Week, partnering with Concerns for Police Survivors (COPS) in events commemorating those officers who have made the ultimate sacrifice. Chief Danielle Schubert and Ms. Amanda Dell of Personnel Services participated in the COPS sponsored Traumas in Law Enforcement training. This intense two-day training covered topics ranging from officer injuries, line of duty deaths, police suicide and survivor benefits/needs. Several deputies attended a Police Suicide Awareness training, and Mental Health First Aid training. All of these training programs are geared towards maintaining emotional and physical health of law enforcement officers. These programs will provide the necessary stress management tools to members of our agency in hopes of reducing the effects of stress and trauma on Law Enforcement Officers.

In an effort to promote professional development within the agency, MSB scheduled Sheriff’s Office members to attend specialized training associated with Law Enforcement by initiating a complete overhaul of our Firearms Training Program. In accordance with the new Maryland Police Training Commission 2009 Firearms Regulations, Sgt. Dave Valentine and Cpl. Bob Letmate implemented the new regulated firearms training. This firearms program offered hands-on simulated situations that encourage decision making and proper application of Use of Force Continuum. MSB also participated in the Active Shooter and Disaster Drills, which placed deputies in real-life scenarios. The Active Shooter drill simulates a crisis situation which necessitates that deputies must take immediate action against the threat. The Disaster Drill is designed to assess the agency’s readiness in the event of an emergency. The Bureau also offered training as it relates to the professional development of our deputies by sending several deputies to the ‘From Officer to Supervisor’ training with another attending a week long FBI Safe Streets Survival School. Another deputy received a scholarship to attend the Greater Chesapeake Law Enforcement Executive Development School (LEEDS) co-sponsored by Harford County Sheriff’s Office and the FBI. The school is designed to assist in the development of law enforcement executives and top management personnel and provides an educational program geared towards today’s demands and tomorrow’s needs.

MANAGEMENT SERVICES (cont.)

In increasing community outreach and internal advancement efforts MSB has partnered with regional colleges and local institutions. In an attempt to offer financial alternatives during this economic crisis, we invited M & T Bank and SECU Credit Union to speak with CCSO employees. Additionally, Kaplan University spoke with interested employees about advancing their education.

SUPPORT SERVICES DIVISION

The Support Services Division oversees Sheriff's Services Entrance Level Police Academy Recruits, Annual In-Service Training, Firearms Training, Emergency Vehicle Operator Training, Auxiliary Volunteer Patrol Program, Logistical Services Unit and the Sheriff's Office Specialty Vehicles, which includes the Sheriff's Office Mobile Command Center and All Terrain specialty vehicles. Commanded by Sergeant David Valentine a 22 year veteran of the CCSO, Support Services is a dynamic division, responsible for the research and implementation of recommendations made by the Sheriff's In-Service Training Committee.



Sergeant Dave Valentine oversees the various responsibilities of the Support Services Division.

In-Service Training

A seasoned police instructor and resource for Maryland Police and Correctional Training Commission certification requirements, Sergeant Valentine coordinates all Sheriff's Office In-Service and specialty training. Additionally, Support Services maintains all Sheriff's Office training records, communicating completion of all In-Service Training requirements to the Maryland Police and Correctional Training Commission through the computerized "Skills Manager Network".

Designated as the Sheriff's Office Auxiliary Volunteer Program Coordinator, Sgt. Valentine drafted special event plans and scheduled Auxiliary personnel to provide support for many community and special events. In addition to supervising the Auxiliary Program, Support Services Division conducted monthly volunteer meetings and training sessions during 2009, which included Traffic Control, Speed Awareness Trailer deployment, ATV, EVOC and Defensive Tactics training.

In cooperation with the Sheriff's Office Critical Incident Commander and the Carroll Office of Public Safety Support Services, the Support Services Division represent the Sheriff's Office as a member of the Baltimore Urban Area Workgroup and coordinates Sheriff's Office interest under the Law Enforcement Terrorism Prevention and UASI Mobile Command Center grants.

In 2009, the Sheriff's Office Patrol Rifle Program training, was completed and ten deputies were certified in patrol rifle use. Ten Colt .223 rifles were issued to the Sheriff's Office from the North Star program (U.S.Army).

In 2009, Sheriff's Office personnel sworn and civilian received a total of 8,030.5 hours of training to include but not limited to annual in-service, firearms, EVOC, supervisor and other specialized training.

This averages 86.3 hours of training per personnel.

MANAGEMENT SERVICES (cont.)

Training Academy



Corporal Rick Wolfe is the deputy assigned to the MPCTC training facility.

In 2004, the Maryland Police & Correctional Training Commission, Police Entrance Level Training Academy in Sykesville opened its doors, with the Sheriff's Office allocating half of a sworn position as an Associate Instructor. In return the Sheriff's Office received priority enrollment and reduced entrance fees in MPCTC classes, and the opportunity to assist in the instruction of Maryland's next generation of Police Officers, who regularly include Carroll County Deputy Sheriff's.

In 2006, the Sheriff's Office expanded its partnership with the Police Entrance Level Training Academy by formally joining the Training Commission with a Memorandum of Understanding, creating the Support Services Division. Cpl. Richard Wolfe assigned to the Training Commission, instructs entry-level classes to all academy attendees, and provides daily supervision to Sheriff's Office recruits, while coordinating Sheriff's Office interests at the adjacent Driver Training and Firearms Training Facilities.

An intensive 26-week, 960-hour course of instruction, the Police Entrance Level Training Program is tailored for members of small to medium sized law enforcement agencies. Through problem-based, interactive instruction, students are introduced to community oriented policing and problem solving strategies in an atmosphere of student involvement rather than lecture based learning.

In addition to the Entrance Level Training Program, the Support Services Division assists with instruction during the MPCTC Comparative Compliance Training Course. An abbreviated entrance level program for previously certified Maryland Law Enforcement Officers and select non-Maryland Officers, Comparative Compliance Training topics include Maryland criminal and traffic law, juvenile law and procedures, advanced first aid, and entrance level firearms qualification.

Auxiliary Patrol

The Auxiliary Patrol program was created in 2006 to assist our deputies and other law enforcement agencies with traffic control at accidents, road closings, business, school and residential checks and to assist with traffic control at special events.

In 2009, Auxiliary Patrol Volunteers successfully completed in-service training in, Traffic Control, Defensive Tactics, O.C. Spray, NIMS 700, NIMS 100 certification and certification from Maryland Police and Correctional Training Commission in Residential Crime Prevention.

The Auxiliary Patrol Volunteers committed a total of 3,215 hours of service to the Sheriff's Office and the citizens of Carroll County in 2009. They handled 40 special event assignments, six emergency activations and fingerprinted over three hundred people.



Auxiliary Patrol Volunteers hold their Sheriff Salutes presented to them for their service to CCSO and the citizens of Carroll County.

MANAGEMENT SERVICES (cont.)

From January 1, 2006 to December 31, 2009, the Auxiliary Patrol Volunteers had dedicated 11,625 hours to the Sheriff's Office and the citizens of Carroll County.

For their dedicated service, On July 14, 2009, Sheriff Tregoning awarded a Sheriff Salute to the Auxiliary Patrol Volunteers Unit for their outstanding contributions to the Sheriff's Office and the citizens of Carroll County.

Auxiliary Patrol Volunteers received the following service awards: Albert Murphy, Jim Hiler and Victor Kreis 1,000 hours; Michael Kozak and Michelle Stokes 500 hours and Robert Moore 200 hours.

RESOURCE SERVICES DIVISION

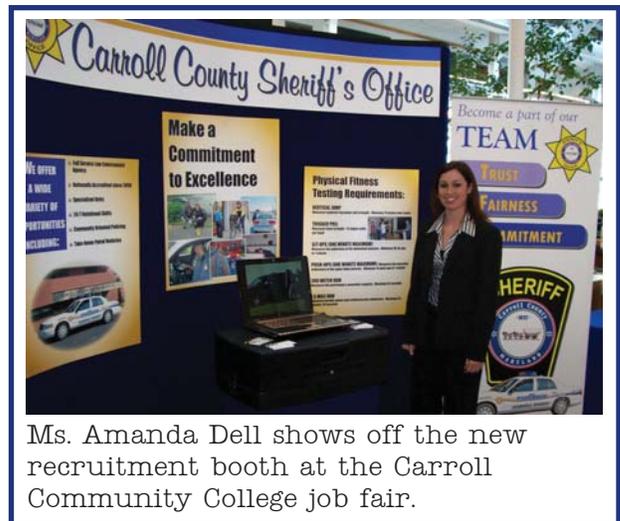
Personnel Services

The Carroll County Sheriff's Office prides itself on hiring and maintaining quality employees who conduct themselves with the highest caliber of professionalism despite job stressors. Ms. Amanda Dell, our Personnel Services Coordinator and a 2 year employee of the Sheriff's Office has a true talent for working with people and bringing out the best in current employees and possible recruits. She looks out for the best interest of all employees and is an advocate for each of them as well as for the Sheriff's Office. By listening to new ideas, and fighting strongly to promote the agency's values, she has become a confidant and role model to many employees within the office.

While the economic downturn has been a heavy burden for our employees and the agency as a whole, Ms. Dell has attempted to alleviate that burden by keeping compensation and benefits as a primary concern and working with other CCSO personnel in assisting the county with the implementation of a Law Enforcement Pension. Despite the freezing of our Non-Competitive raises, members of the CCSO continue to perform their job at exemplary levels. We participated in numerous community outreach and recruiting events. In 2009, Ms. Dell represented the agency at the Carroll Community College and York Technical Institute's Career Fairs by promoting the agency with our new recruitment booth. Other promotional activities include scholarship presentations, marketing luncheons, Carroll County 4-H FFA Fair, Eldersburg National Night Out (see pages 18 and 19), and a Career Fair at New Windsor Middle School.

In order to qualify for employment, recruit candidates are required to pass through both a Physical Fitness Test and a Written Examination. MSB held two tests in 2009 for Deputy Sheriff Recruit Candidates.

Deputy Sheriff Spring Test 2/7/2009: 47% of the applicants were eligible to continue processing after successfully passing both the Physical Fitness and Written Tests. The pre-employment testing process eliminated



Ms. Amanda Dell shows off the new recruitment booth at the Carroll Community College job fair.

MANAGEMENT SERVICES (cont.)

53% of the applicants who tested on 2/7/2009.

Deputy Sheriff Fall Test 10/3/2009: 51% of the applicants were eligible to continue processing after successfully passing both the Physical Fitness and Written Tests. The pre-employment testing process eliminated 49% of the applicants who tested on 10/3/2009.

After the fall test, numerous applicants complimented our testing process and the professionalism of our personnel. See page 34 for pictures and applicant comments.

In order to qualify for employment as a Courthouse Security Officer, candidates are required to pass a Written Examination. On October 3, 2009 Management Services Bureau held its written test for Courthouse Security Officer Candidates. As a result, 77% of the applicants successfully passed and were eligible for continued processing.

2009 NEW HIRES, PROMOTIONS, TRANSFERS AND RETIREMENTS

New Hires

NAME	Hire Date	Former Agency
CST Jessica Bullock	5/14/2009	CCDC Pretrial
CSO Dino Minoglio	10/15/2009	Baltimore Co. Sheriff's Office

Agency Promotions/Transfers

NAME	Former Assignment	New Assignment
DFC Brittany Powell	Crime Scene Technician	Patrol Deputy
CPS Conrad Dill	Patrol Deputy	Northern District SET
DFC Brant Webb	Patrol Deputy	Southern District SET
DFC Kathleen Yox	Patrol Deputy	K9 Specialized Unit
Sgt. Michael Zepp	Patrol Deputy	Patrol Sergeant
DFC Dino Minoglio	Court Security	Patrol Deputy

Retirements

NAME	Retirement Date
Sgt. Timmie Schaeffer	10/3/2009
Sgt. Paul Nolte	12/31/2009

Logistical Services

Professionalism is conveyed to the public in several ways. None is more visible or more opinion-formulating than the uniformed appearance of the office membership. The Sheriff requires the men and women of the Carroll County Sheriff's Office to put forth a sharp, disciplined image in order to foster a sense of public trust and confidence.

MANAGEMENT SERVICES (cont.)

During recent years, advancements in professional policing and Homeland Security requirements have increased the quantity, complexity and value of law enforcement equipment issued to deputies. It is the mission of the Logistical Assistant Terry Brown, a 4 year employee, to help achieve this objective by managing the provision of uniforms and equipment efficiently.

In addition to these duties, Mr. Brown is also responsible for coordinating vehicle maintenance with the County's Fleet Maintenance Department and gathering the necessary vehicle data to ensure that additional and replacement vehicles will meet the needs of the agency.

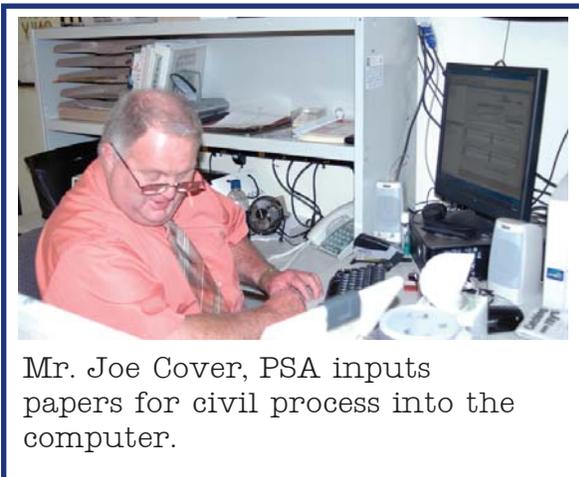
After soliciting deputy feedback, Mr. Brown implemented a change to CCSO vehicles by altering equipment based off of need while simultaneously reducing costs associated with the Sheriff's Office vehicles resulting in a savings of \$4,400 per car.

An ideal addition to our team, Mr. Brown is quick to assist office personnel in any and all daily operations and will step into roles far outside of his general job duties to help meet a goal, overcome an obstacle, or just get the job done.



Mr. Terry Brown installs a mobile data computer into one of the CCSO patrol cars.

Police Services



Mr. Joe Cover, PSA inputs papers for civil process into the computer.

Since its inception, the Police Services Assistant position is one of the most important and critical functions of the Carroll County Sheriff's Office. The first impression a citizen receives about the Carroll County Sheriff's Office is the voice on the phone or the face at the main reception area. The job description requires an individual with unique interpersonal skills, patience, diplomacy and the ability to multitask under extreme duress.

Inasmuch, the Police Service Assistant (PSA) must have a thorough understanding of all functions and services offered to the citizens by the Sheriff's Office. Every telephone call received or lobby visit has a different question, different situation and often, a different disposition, but no matter what the caller needs, our PSA is trained to

be courteous and helpful ensuring that citizens receive immediate assistance.

Mr. Shelton "Joe" Cover, our model PSA and an employee of the CCSO for over 10 years, promotes

MANAGEMENT SERVICES (cont.)

the Sheriff's Office and its mission to the public through his excellent performance. Mr. Cover greets the public with an engaging friendly voice and warm personal disposition. Joe is dependable, knowledgeable, and proficient about all operations of the Sheriff's Office. He adeptly manages simultaneously multiple ringing phones, radios, customer walk-ins and general employee needs.

One of their main functions is processing civil and criminal court papers by logging them in and distributing them to the Constables for personal service across Carroll County. The result of a county hiring freeze during 2008, Joe has been covering the front desk independently; entering, distributing and removing hundreds of civil documents monthly, maintaining and creating court identification badges, logging deputy court dates, sorting and distributing mail while balancing and devoting time to numerous inquiries previously shared with a second Police Service Assistant.

Fiscal Management/Grants

The Carroll County Sheriff's Office is an allied agency of the Carroll County Government and funded through the county's general fund. The budget, comprised of mainly personnel costs, include salary; pay differential for working qualifying shifts, overtime monies for contractual employees.

The 2009 Sheriff's Office budget financed 71 sworn Deputies, 10 Court Security Officers, 30 civilian positions and 12 Volunteers. The Deputies patrol the county 24 hours per day, 365 days per year. Additionally, some of the Deputies work in specialized units such as Domestic Violence, Child Support and Criminal Investigations. These divisions rely on Federal, and State grants to reduce the total cost to the taxpayers. The money is well spent ensuring that Carroll County has the best Deputy Sheriffs and the best law enforcement services available to the community. Grants provide the salaries for 3 full-time positions and have helped fund the purchase of new equipment, overtime for important programs such as the detection of drivers under the influence of drugs or alcohol, school bus safety violations, and drivers and passengers that do not use their seatbelts.

Mr. Doug Abbott, a 24 year veteran of the Carroll County Sheriff's Office is the Fiscal Coordinator with a true talent for working with numbers, maximizing the dollars allocated in the budgets and grants. He helps the employees write and report on various grants, complete documents related to reimbursable benefits, complete travel documents related to specialized training and helps MSB Chief Schubert keep close tabs on a very tight budget.

In 2009, MSB worked diligently to bring outside money into the Sheriff's Office budget. The hard work paid off with more than \$30,000 in grant overtime opportunities for the deputies. These funds allowed the office to increase patrols and activities related to impaired driving, school bus safety, tobacco enforcement, domestic violence and aggressive driving.



Mr. Doug Abbott acts as our Fiscal Coordinator handling the CCISO budget and assisting with grant projects.

OTHER EVENTS

RECRUITMENT FITNESS TEST HELD 2/7/09 & 10/3/09



Comments received by various applicants

“I was surprised by the level of difficulty of the test. It was much harder than I anticipated.” (Qualified Candidate)

“The test was certainly more stringent than the Howard County Test and I believe it better prepares recruits for the Academy.” (Candidate who failed Written)

“You and your staff ran the test flawlessly, and I was quite impressed with the level of professionalism throughout its entirety.” (Qualified Candidate)

“Even though I did not pass the PAT, I would like to thank the deputies for their encouraging words and can't wait to try again.” (Candidate who failed PAT)

OTHER EVENTS (cont.)

2009 DEPUTY OF THE YEAR DFC MICHAEL McMILLION

Deputy First Class Michael McMillion is recognized as the 2009 Deputy of the Year for his outstanding law enforcement contributions to public safety and the Criminal Justice System.

As a law enforcement professional, DFC McMillions' excellent work ethic encompasses loyalty, leadership, integrity, service and dedication to duty.

As a covert investigator, DFC McMillions' commitment to the mission of the Carroll County Drug Task Force has produced an enviable record of proficiency and accomplishment. He excels in every aspect of drug covert investigations and has established himself as a leader amongst his peers.

DFC McMillions' application of his investigative skills were instrumental in reducing the availability of drugs in Carroll County and invaluable for prosecuting offenders.

This award is presented as a lasting testimonial to DFC McMillions' abundant contributions to public safety, allied agencies, and the citizens of Carroll County.

Other nominees for 2009 Deputy of the Year included: DFC Brant Webb, Corporals Mario DeVivio and Kent Martin.



2009 CIVILIAN OF THE YEAR MS. AMANDA DELL

Ms. Dell is hereby recognized as the Civilian Employee of the Year 2009 for her outstanding contributions to the Carroll County Sheriff's Office.

Ms. Dells' excellent work ethic encompasses loyalty, leadership, integrity, commitment and dedication to duties and responsibilities as a human resource professional.

Ms. Dells' unique personality and recruiting skills has enabled the Sheriff's Office to be fully staffed with highly qualified employees. Her sensitivity and interpersonal communications motivates agency members and enhances moral.

Ms. Dell exemplifies personal and professional qualities that foster an example for her peers to emulate.

This award is presented as a lasting testimonial to Ms. Dells' abundant contributions to public safety in Carroll County.



Ms. Amanda Dell
Personnel Services Coordinator
2009 Civilian of the Year.

OTHER EVENTS (cont.)

AWARDS & ACCOLADES

Merit Award

Kent Martin 11/4/09

Sheriff's Commendation

DFC Doug Epperson 11/4/09
Corporal Richard Hart 11/4/09
DFC Jeff Miller 2/26/09

Sheriff's Recognitions

Terry Brown 4/29/09
Corporal Diane Conaway 4/14/09
Lieutenant Mark Gonder 4/21/09
Sue Hohman 4/29/09
Major Phil Kasten 4/29/09
Corporal Jon Light 4/29/09
Linda Lyons 4/29/09

Auxiliary Patrol Sheriff Recognitions for Service Hours

James Hiler 1000 hrs 2/2/09
Michael Kozak 500 hrs 8/27/09
Victor Kreis 1000 hrs 3/30/09
Al Murphy 1000 hrs 8/5/09
Michelle Stokes 500 hrs 10/28/09
Jim Stoneman 1000 hrs 11/18/09



From left: Major Nick Plazio, DFC Doug Epperson, Corporal Richard Hart and Captain Clarence Lust.



Auxiliary Patrol Volunteers hold their Sheriff Salutes presented to them for their service to CCSO and the citizens of Carroll County.

Sheriff Salutes

Sergeant Jay Prise 5/18/09
Patrol Group 5 6/26/09
Auxiliary Patrol 7/14/09
Captain Clarence Lust 7/16/09
Dani Schubert 7/16/09
Major Nick Plazio 7/16/09
Major Phil Kasten 7/16/09
Major Tom Long 7/16/09

Captain Vince Maas 7/16/09
Patrol Group 5 7/28/09
Sergeant Timmie Schaeffer 9/28/09
Corporal Michael Zepp 11/4/09
Brian Horton 11/5/09
Sergeant James Fisher 11/5/09
Patrol Group 1 11/16/09
Sergeant Paul Nolte 11/16/09

You won't find a solution
by saying there is no problem.

— *William Rotsler, American Author*



*A Nationally Accredited
Law Enforcement Agency
Since 2006*